

HP recommends Windows.

# HP ENVY TouchSmart 17-j186nr Notebook



## Awesome multimedia. This is big.

Watch movies. Make movies. Whatever your passion, nothing brings it to life like the HP ENVY 17 TouchSmart Notebook. With an ultra vivid, 17.3-inch diagonal Full HD touchscreen, see every detail down to the last pixel.<sup>(33)</sup>

### About model 17-j186nr

With a 17.3-inch diagonal, Full HD touchscreen<sup>(33)</sup> and awesome multimedia performance, nothing brings your passions to life like the HP ENVY 17 TouchSmart Notebook.

### Key specifications

- Windows 8.1<sup>(1)</sup>
- 4th generation Intel® Core™ i7-4700MQ Processor<sup>(2)(2)(2)</sup>
- 17.3-inch diagonal Full HD<sup>(33)</sup> LED-backlit touchscreen display (1920 x 1080)
- Product weight: 7.07 lb<sup>(7)(6)</sup>
- Up to 4 hours and 30 minutes of battery life<sup>(69)</sup>
- 12GB DDR3L SDRAM (2 DIMM)
- Maximum supported = 16GB
- 1TB 5400RPM hard drive with HP ProtectSmart Hard Drive Protection<sup>(45)</sup>
- NVIDIA® GeForce® GT 740M switchable graphics with 2048MB DDR3 and up to 1792MB total graphics memory
- Beats Audio™ with quad speakers and two subwoofers
- Full-size island-style backlit keyboard with numeric keypad
- SuperMulti DVD burner<sup>(64)</sup>
- 1x1 802.11b/g/n WLAN<sup>(19)</sup> and Bluetooth<sup>(26)</sup>

### Product highlights

- **Featuring Windows 8.1**
- **HP Connected Photo:** Sync photos across your PC, smartphone, and tablet. Crop, rotate, add captions, and more. Then share in seconds with friends and family through your social networks.<sup>(57)</sup> Picture the fun.
- **HP Connected Music:** A unique music application providing limitless discovery, HP Connected Music seamlessly integrates your collection with leading music and radio services.<sup>(38)</sup>
- **HP SimplePass with fingerprint reader:** Your fingerprint is your password. Access online accounts with the swipe of a finger.
- **HP ProtectSmart:** Helps keep your notebook's data safe from accidental bumps and bruises.
- **HP CoolSense:** Keeps your notebook cool and comfortable automatically.
- **CyberLink:** We've got your entertainment needs covered. From our webcam app to powerful photo and video editing—even an enhanced video experience.
- **Beats Audio™:** With quad speakers, and a subwoofer, the HP ENVY TouchSmart Notebook is designed for the best sounding, richest audio available on a PC.
- **Dual array microphone with noise cancellation:** Hear and be heard clearly with advanced noise reduction.
- **Box®:** Finally, all your mobile content is in one place.<sup>(10)</sup> Free 50GB lifetime cloud storage from Box®.<sup>(60)</sup>
- **McAfee:** Free 30-day Trial of McAfee LiveSafe™ service included. McAfee LiveSafe™ service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.<sup>(8)</sup>
- **Flush glass capacitive touchscreen:** Use multi-touch gestures to work and play more naturally, making the most of Windows 8.<sup>(1)</sup>
- **HP TrueVision HD Webcam:** Capture all the details with vibrant clarity, even in low light. Enjoy the nuances of face-to-face conversations.<sup>(10)</sup>

### Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP ENVY 17 TouchSmart Notebook that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® Qualified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.<sup>(63)</sup>
- Recycled Packaging
- Eligible for free recycling or cash back through HP's Planet Partners Recycling and Consumer Buyback programs ([www.hp.com/go/easybuyback](http://www.hp.com/go/easybuyback))<sup>(31)</sup>

### Here to keep you happy

HP Total Care provides award-winning 24x7 service and support in the U.S. and normal business hours for Canada and Latin America. To learn more, visit [www.hp.com/go/totalcare](http://www.hp.com/go/totalcare).

During your limited warranty period you get:

- 24x7 toll-free technical & limited software support assistance via online chat, email, or phone in English, French or Spanish at 1.800.474.6836
- Parts and labor coverage, including customer-replaceable parts, return of equipment to HP, and authorized service provider options

In addition, and at no charge, you get lifetime access to HP's Support Forum in English, French or Spanish at [www.hp.com/go/supportforum](http://www.hp.com/go/supportforum) and HP Support Assistant, a free self-help tool that's built right into Windows based PC's.<sup>(57)</sup> HP also offers a variety of enhanced services and options both in and out of warranty to give you peace of mind and extend the coverage on your pc. Visit [www.hp.com/totalcare](http://www.hp.com/totalcare) for details.

Need more? Say hello to HP SmartFriend - 24/7 personalized service, including "how-to" help on everything from virus removal to software setup to printing problems. Get support over the phone or let us log into your PC remotely and solve the problem for you.<sup>(95)</sup> Single use and subscription plans available. [hp.com/go/smartfriend](http://hp.com/go/smartfriend)



## Specifications

<b>Operating System</b>	• Windows 8.1 <sup>(1)</sup>
<b>Processor</b>	• 4th generation Intel® Core™ i7-4700MQ Processor <sup>(2)(3)(2g)</sup>
<b>Processor Speed</b>	• 2.4GHz with Turbo Boost up to 3.4GHz <sup>(7)</sup>
<b>Memory</b>	• 12GB DDR3L SDRAM (2 DIMM) • Maximum supported = 16GB
<b>Accessible memory slots</b>	• 2
<b>Video Graphics</b>	• NVIDIA® GeForce® GT 740M switchable graphics with 2048MB DDR3 and up to 1792MB total graphics memory
<b>Hard Drive</b>	• 1TB 5400RPM hard drive with HP ProtectSmart Hard Drive Protection <sup>(4)</sup>
<b>Finish and Features</b>	• Glass fiber with silky soft-touch paint in natural silver • Front facing HP TrueVision HD Webcam with integrated dual array digital microphone <sup>(10)</sup> • HP SimplePass with integrated fingerprint reader
<b>Multimedia Drive</b>	• SuperMulti DVD burner <sup>(5)</sup>
<b>Display</b>	• 17.3-inch diagonal Full HD <sup>(33)</sup> LED-backlit touchscreen display (1920 x 1080)
<b>Network Card</b>	• 10/100/1000 Gigabit Ethernet LAN (RJ-45 connector) <sup>(29)</sup>
<b>Wireless Option</b>	• 1x1 802.11b/g/n WLAN <sup>(19)</sup> and Bluetooth <sup>(26)</sup>
<b>Digital Media</b>	• Multi-format digital media card reader for Secure Digital cards
<b>Audio</b>	• Beats Audio™ quad speakers and two subwoofers
<b>Keyboard</b>	• Full-size island-style backlit keyboard with numeric keypad
<b>Pointing Device</b>	• HP Clickpad supporting multi-touch gestures without on/off button
<b>External Notebook Ports</b>	• 4 SuperSpeed USB 3.0, 1 supporting USB Boost • 1 HDMI • 1 RJ-45 (LAN) • 1 Headphone-out/microphone-in combo jack
<b>Dimensions</b>	• <b>Unpackaged:</b> 1.16 in (min H) / 1.32 in (max H) x 16.38 in (W) x 10.83 in (D) • <b>Packaged:</b> 13.6 in (L) x 22.0 in (W) x 3.1 in (D)
<b>Weight</b>	• <b>Unpackaged:</b> 7.07 lb <sup>(75)</sup> • <b>Packaged:</b> 10.2 lb
<b>Security</b>	• Kensington® MicroSaver lock slot • Power-on password • Accepts 3rd party security lock devices
<b>Power</b>	• 120W AC adapter • 6-cell 62Whr 2.8 Ah lithium-ion battery
<b>Battery Life</b>	• Up to 4 hours and 30 minutes <sup>(69)</sup>
<b>Warranty and Support</b>	• 1-Year Limited Hardware Warranty with Toll-Free Technical Support • 1-Year Free Limited Software Support (from date of purchase)

## Software

<b>Communication and Chat</b>	• Pinger: Let your PC handle all your communication with a local phone number, unlimited text messaging to any US/Canada number, incoming calls and voicemail—all for free. <sup>(11)</sup> • Skype <sup>(6)(10a)</sup> • Cyberlink YouCam DE: Chat live and capture video or photos. <sup>(10)</sup>
<b>Games</b>	• Freshpaint • Taptiles • Wordament • Wild Tangent Games for HP pre-installed. Your HP computer comes with 10 Free Sessions of Plants vs. Zombies (\$19.99 value) and preloaded with a free game Azteca (\$19.99 value). <sup>(79)</sup>
<b>HP Help and Support</b>	• HP Support Assistant: Helps you maintain the performance of your PC and resolve problems with automated updates and tune-ups, built-in diagnostics, and guided assistance. <sup>(57)</sup> • HP Utility Center: With the HP Utility Center on Windows 8 PCs, get one place to control your settings for all things HP.
<b>Shopping and Services</b>	• Netflix: Watch movies and TV online or via DVDs with subscription. <sup>(11)</sup> • HP Savings Center: Helps you find special offers based on your preferences, saving you time and money. • Amazon

## Learn more at [hp.com](http://hp.com)

<sup>(1)</sup> Not all features are available in all editions of Windows 8.1. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows 8.1 functionality. See <http://www.microsoft.com> <sup>(2)</sup> Intel's numbering is not a measurement of higher performance. Dual-core/multi-core is a new technology designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. <sup>(3)</sup> Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information. <sup>(4)</sup> For hard drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of hard drive is reserved for system recovery software. <sup>(5)</sup> Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided – Version 1.0 media. <sup>(7)</sup> GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(8)</sup> Internet access required and not included. Subscription required after 30 days trial period. <sup>(9a)</sup> Internet access required and not included. Subscription required after 180 days trial period. <sup>(10)</sup> Internet access required and not included. <sup>(10a)</sup> Internet access required and not included; registration required. <sup>(10b)</sup> Wireless access point and Internet service required and not included. <sup>(10c)</sup> Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. <sup>(10d)</sup> EPEAT® Silver registered models of this product are available where HP registers consumer desktop and/or notebook computers. <sup>(11)</sup> Actual speeds may vary. <sup>(12)</sup> Free recycling in select countries. Program may not be available in your area. Check [www.hp.com/go/recycling](http://www.hp.com/go/recycling) to see if HP offers free recycling in your area. <sup>(13)</sup> High-definition (HD) content is required to view high definition images. <sup>(14)</sup> Supported on Windows and Android operating systems. Companion Snapfish iOS app available for download. Snapfish membership required. Internet service required and not included. <sup>(15)</sup> Availability of features varies by country. Streaming services may require a paid subscription. May not be compatible with all music files. Not compatible with DRM tracks. Internet service required and not included. <sup>(16)</sup> Office 365 Home Premium is a subscription based product. Internet Service is required and not included. Click the Office icon for more details on the Office product that is right for you. <sup>(17)</sup> Internet connection required for updating and connecting to HP Support. <sup>(18)</sup> Click on the Box tile on the Start screen of your HP computer and register for a new account to receive the offer. Offer valid through December 31, 2014. <sup>(19)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(20)</sup> Requires an operating system with power management capabilities, such as Windows 8 or Chrome. <sup>(21)</sup> Designation based on actions to reduce transportation-related emissions. <sup>(22)</sup> Requires an Intel® Core processor. Wireless access point and Internet service required and not included. Availability of public wireless access points limited. <sup>(23)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(24)</sup> Games may be limited during trial period. Full version games may be purchased at any time. Internet access required and not included. <sup>(25)</sup> Requires software installation and wireless internet connection to the printer. HP ePrintCenter account registration is required. To create an account, go to [www.hpconnected.com](http://www.hpconnected.com). To download the HP ePrint software, go to [www.hp.com/go/eprintssoftware](http://www.hp.com/go/eprintssoftware). Print times may vary. <sup>(26)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24 x 7 support available in the US only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) for more information. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. ©2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 02/27\_r1g

<b>Books, Music, Photos and Videos</b>	• Amazon Kindle for PC e-reader • CyberLink PowerDirector: Fast, feature-rich and easy to use, the powerful set of integrated tools lets you create brilliant videos. Whether you're practically an expert or a novice. Packed with intuitive and exciting features and is designed for creating brilliant high definition videos that will amaze your friends and family. • CyberLink PhotoDirector: Makes it easy to create spectacular photos. From the moment your images are imported, the software empowers you with the tools you need to create eye-catching images, including photo management, photo adjustment and advanced editing features. • CyberLink Media Suite • CyberLink Power2Go • CyberLink LabelPrint • HP Connected Photo: Sync, edit, and share photos. Picture the fun. <sup>(37)</sup> • HP Connected Music: Discover music in a whole new way—from multiple sources. <sup>(38)</sup>
<b>Productivity and Tools</b>	• 7-zip: Free File Archive utility preinstalled on HP Windows 8 platforms. Consumers can use 7-zip anywhere, anytime. • HP ePrint <sup>(65a)</sup> • Box®: Simple, secure sharing from nearly anywhere. <sup>(10)</sup> • Buy Office 365: The most powerful Office yet with smarter versions of your favorite applications and new cloud services that connect you to your documents and settings – when and where you need them. <sup>(53)</sup> • Getting Started with Windows 8: HP's application makes it fun & easy to get to know Windows 8. Let us help you learn the basics of navigating the new Start Screen, powering off your device, and additional tips and tricks through helpful step by step videos. • HP CoolSense technology adjusts its temperature based on usage and conditions. It stays cool. You stay comfortable.
<b>Security and protection</b>	• Free 30-day Trial of McAfee LiveSafe™ service included. McAfee LiveSafe™ service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence. <sup>(6)</sup> • HP ProtectSmart helps protect your data from accidental bumps and bruises. • HP SimplePass: Assign passwords to your fingerprints for PC and online account access simply by swiping. • HP Recovery Manager: Recover, restore, and create recovery media for your PC.

## Additional Information

<b>Product Number</b>	• F9M08UA#ABA
<b>Ad Embargo Date</b>	• 4/20/2014
<b>Country of Origin</b>	• China
<b>Tariff Number</b>	• 8471300000
<b>Pallet Information</b>	• <b>Dimensions:</b> 47.2 in (W) x 39.4 in (W) x 46.0 in (D) • <b>Total weight:</b> 768.4 lb • <b>Layers:</b> 3 • <b>Products per layer:</b> 24
<b>Battery Regulatory Data</b>	• <b>Transportation or storage regulations:</b> Y • <b>UN# and proper shipping name:</b> UN3481 - Lithium ion batteries packed with equipment • <b>Number of batteries:</b> 1 • <b>Primary Battery Regulated Material:</b> 0.35kg • <b>Primary Battery Watt Hours:</b> 62 • <b>Applicable CPSC Regulations:</b> N

