

## TotalBoost™ FAQ's

- Q.** Do I have to charge the TotalBoost™ before I use it?  
**A.** It is recommended to charge the internal battery to 100% before charging connected devices.
- Q.** How do I recharge the TotalBoost™?  
**A.** Plug the included 12" 3-In-1 Type-C to USB Cable into the Type-C Input and a USB charger (USB charger not included).
- Q.** Can I carry the TotalBoost on an airplane?  
**A.** The TotalBoost meets FAA regulations and is approved to carry on an airplane! Please note, this power bank must be carried with you and not stored in your checked baggage during travel.
- Q.** How do I turn off the TotalBoost™?  
**A.** The TotalBoost™ will automatically turn off after approximately 10 seconds of being idle.
- Q.** What devices is the 3-In-1 Type-C to USB Cable compatible with?  
**A.** The charging adapters include Micro, Type-C, and Lightning connectors to create universal compatibility with virtually any USB enabled device included mobile phones, tablets, cameras, speakers, power banks, controllers, and more.

### **Micro Adapter**

Compatible with select Samsung, Amazon Kindle, and Motorola devices as well as cameras, power banks, speakers, controllers, and more.

### **Type-C Adapter**

Compatible with most new Samsung, Google, Motorola, Microsoft, LG, and Apple iPads 2018 and newer.

### **Lightning Adapter**

Compatible with most Apple Devices and AirPods.

- Q.** Will the TotalBoost™ “overcharge” my cell phone or device?  
**A.** The TotalBoost™ is designed to optimally charge your devices. This means it will charge them quickly, as well as safely.
- Q.** How long will the battery last?  
**A.** The battery life will depend on the usage of the power bank in between charges. We recommend checking the battery level and recharging the TotalBoost™ every 90 days.
- Q.** How long does the TotalBoost™ take to charge my phone?

**A.** Charging times vary depending upon the device, the charging method, the age of the device and the level of current power. However, the TotalBoost™ is equipped with fast charging technology to safely charge your device as fast as it will allow.

**Q.** Can I use the TotalBoost™ outdoors?

**A.** The TotalBoost™ is designed for indoor and outdoor use, only in dry locations. Do **NOT** expose the TotalBoost™ to extreme heat, moisture, water, rain, or snow.

**Q.** How do I check the battery level without turning on the flashlight?

**A.** To check the battery level without turning on the flashlight, press the flashlight power button.

**Q.** Is there a Warranty?

**A.** Yes, the TotalBoost™ comes with a 1-Year Limited Warranty by Limitless Innovations.

**Q.** Who do I contact if I have a question or issue with the TotalBoost™?

**A.** For any inquiries regarding the TotalBoost™, please contact our support team at [LimitlessInnovations.com/Support](https://LimitlessInnovations.com/Support), email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.