



Setup

CARE BUTTON



Safer at Home

The **Aloe Care Smart System** is a communication and care management network created to support independent adults and their caregivers. Our products enhance contact and collaboration—offering better transparency and peace-of-mind to everyone within a care circle.

The **Care Button** is an accessory device that extends the Smart System's reach to other areas of your home and property.

Hi There! We're Here to Help

Sometimes setup can be tricky. Reach out if you're experiencing difficulties or have product-related questions. Our customer support team is happy to help.

 1-888-ALOECARE (1-888-256-3227)

 support.aloecare.com

 support@aloecare.com

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Part 1

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Meet Your New Care Button

Make sure your Smart Hub is set up before this device. When you're ready, unpack the Care Button and accessories.

Collect your items—

1. Care Button
2. Lanyard
3. Wristband



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Activate It

An Aloe Care team member must activate the Care Button. Call the number below to get started.

TIP Have the Care Button box handy for the call—you will need to reference a number on it for activation.

 1-888-ALOE CARE (1-888-256-3772)



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How it Works

The Care Button serves as an extension of the Smart Hub and, in an open area, can send a signal **up to 200 feet away**. Be aware that doors, walls, and other interference affect the signal strength and alter performance.

For proper function—

- ✓ Only use it in and around your home.
- ✗ Do not use it as a mobile device.
- ✗ Do not let it through the laundry.



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How to Wear It

For easy access, always wear this device in one of the included accessories. It's waterproof to withstand showers and various household activities.

Lanyard: Insert the button face down into the back (wider side) of the pendant.

Wristband: Insert the button face down into the underside of the wristband.

TIP To avoid an accidental assistance request, do not wear while sleeping.

Assistance & Our Response Team

The Aloe Care Smart System provides voice-activated communication and 24/7 access to our emergency Response Team. Get familiar with your new devices through testing and learn how caregivers can stay informed during emergency events.

Part 2

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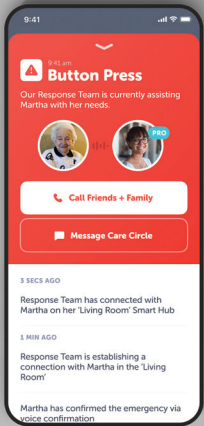


Our Response Team

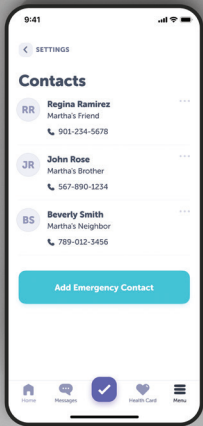
Aloe Care's Response Team is trained to handle emergency events for independent adults. Confirmed emergency events via the Care Button automatically notify the Response Team.

The Response Team will attempt to connect with the independent adult through the Smart Hub to determine if emergency services are requested and contact emergency services as needed.

TIP Caregivers can get emergency alerts via the app or by text message.



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Emergency Feed

The Emergency Feed is a live report available to caregivers with access to the Aloe Care app.

The Emergency Feed will begin displaying a timeline of events once the Response Team connects with the independent adult. It provides caregivers updates without complicating our Response Team's emergency efforts.

TIP Dial emergency contacts directly from the Emergency Feed by tapping the "Call Friends + Family" button.

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Request Assistance

It only takes two button presses to request assistance with the Care Button. When pressed, the ring light turns green.

Press 1: Press the button once to prompt the Smart Hub.

Press 2: Press the button once more after the voice prompt to confirm.

TIP You may also confirm or cancel a Care Button press through the Smart Hub by voice or button press.



Test the Signal Range

Press the button in different areas inside and outside your home to determine where the signal does and does not reach the Smart Hub.

To test **WITHOUT** triggering an emergency response—

1. Have another person stay next to the Smart Hub to cancel assistance requests coming from the Care Button.
2. Temporarily put your Smart System in "Learning Mode" via the caregiver app or by calling customer support.



Aloe Care Health, Inc.

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