

## DeskPad Pro FAQ's

- Q.** Do I have to charge the DeskPad Pro™ before I use it?
- A.** The DeskPad Pro™ is not a power bank and must be used while connected to a USB Outlet.
- Q.** Can I leave my DeskPad Pro™ plugged in all the time?
- A.** Yes, there is no harm done if the DeskPad Pro™ is left plugged in.
- Q.** Will the DeskPad Pro™ “overcharge” my cell phone or device?
- A.** DeskPad Pro™ is designed to optimally charge your devices. This means it will charge them quickly, as well as safely.
- Q.** What is the total power of the Wireless Charger?
- A.** The DeskPad Pro™ Wireless Charger is Qi certified and supports 5W, 7.5W, and 10W of power from the wireless charger.
- Q.** How long does the DeskPad Pro™ take to charge my phone?
- A.** Charging times vary depending upon the device, the age of the device and the level of current power. However, the DeskPad Pro™ is equipped with fast charging technology to safely charge your device as fast as it will allow.
- Q.** Can I use the DeskPad Pro™ outdoors?
- A.** The DeskPad Pro™ is designed for indoor use in dry locations.
- Q.** Is there a Warranty?
- A.** Yes, the DeskPad Pro™ comes with a 1-Year Limited Warranty by Limitless Innovations.
- Q.** Who do I contact if I have a question or issue with the DeskPad Pro™?
- A.** For any inquiries regarding the DeskPad Pro™, please contact our support team at [LimitlessInnovations.com/Support](https://LimitlessInnovations.com/Support), email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.