

Need more help getting started?

go.roku.com/ultra



Video tutorials



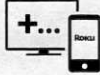
Wireless help

Getting the most out of your Roku streaming player.

go.roku.com/usingroku



Add channels



Mobile app

Tips, what's streaming for free and more...

blog.roku.com



Roku Blog



ROKU Ultra



Quick Start Guide

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Items included



Ultra Streaming Player



Two AA Batteries



Streaming Stick



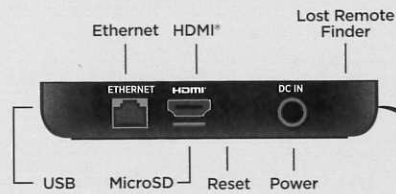
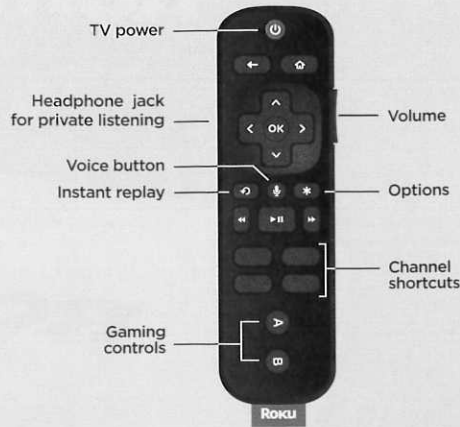
JBL Premium Headphones



Power Adapter

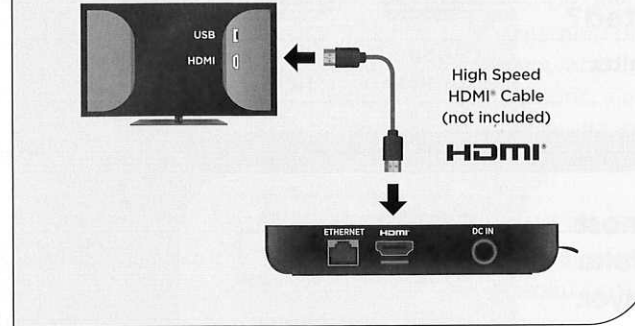
Find a High Speed HDMI® Cable for HD TVs and a Premium High Speed HDMI® Cable for 4K and HDR TVs.

Features



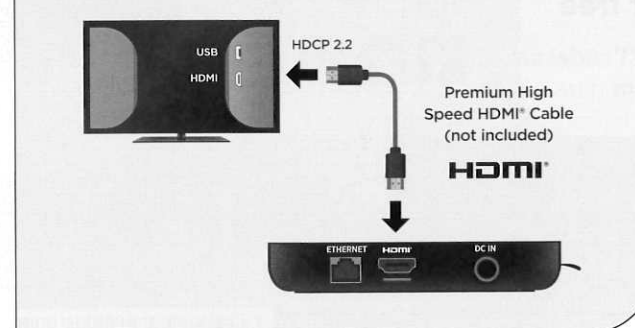
Setup

1 HD TVs



OR

4K/HDR TVs

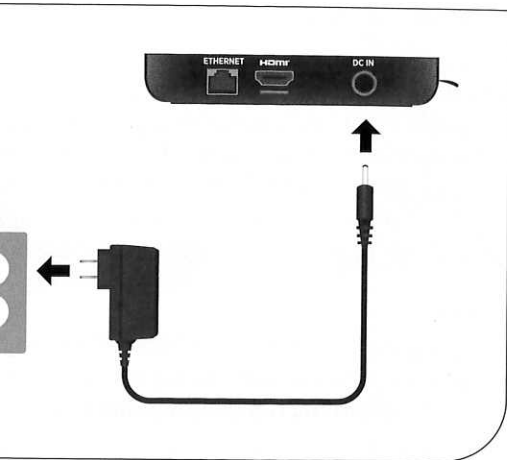


STEP 1: Connect to TV

Connect your streaming player to an HDMI port on the back of your TV using a High Speed HDMI® Cable (not included).

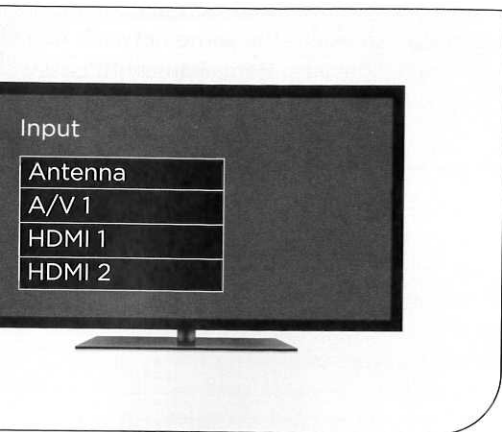
To stream 4K or HDR choose an HDMI port that supports **HDCP 2.2**. Use a Premium High Speed HDMI® Cable (not included).

For help determining which port supports HDCP 2.2, visit go.roku.com/hdcp



STEP 2: Connect to power

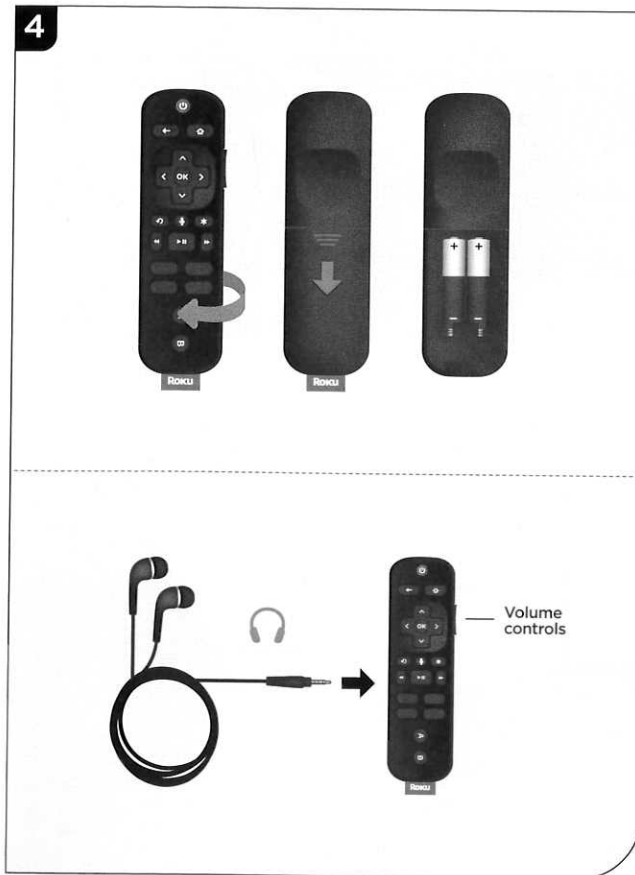
Use the included power adapter to connect your streaming player to a wall outlet.



STEP 3: Power on TV and select input

Use your TV remote to power on your TV and select the input you used to connect your streaming player.

For help on how to select the correct input, visit go.roku.com/selectinput



STEP 4: Insert batteries

On the back side of the remote, slide open the battery cover. Insert included batteries placing the negative (-) ends in first.

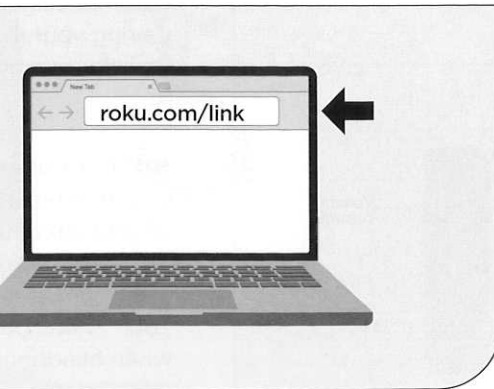
Your remote should pair with your streaming player automatically. For help pairing your remote, visit go.roku.com/remotehelp

NOTE: To enable the private listening feature of your streaming player, plug the headphones into your Roku remote. Your TV will be muted when headphones are plugged in.



STEP 5: On-screen setup and activation

Follow the instructions
on your TV screen.



Activate your streaming
player by using your
computer or smartphone to
link to a Roku account.

NOTE: Roku does not charge
for activation support –
beware of scams.

IMPORTANT: Make sure you type **roku.com/link** into the browser being
sure not to misspell or add extra characters. Typing this incorrectly may
lead you to fraudulent websites.

Common questions

Why do I need to create a Roku account?

Before you can start streaming, channels must be downloaded and installed on your streaming player. To accomplish this, your streaming player must be linked to a Roku account. With a Roku account, not only can you add channels from the Roku Channel Store, but you can also manage your subscriptions, view your purchase history, and update payment method. For more information, visit [go.roku.com/whyaccount](https://www.roku.com/whyaccount)

Why do I need to enter a credit card?

Saving a payment method makes it easy to rent or buy movies on demand, subscribe to popular services, and enroll in free trials. Charges will not be made without your authorization. For more information, visit [go.roku.com/paymenthelp](https://www.roku.com/paymenthelp)

What should I do if my streaming player is not connecting to my wireless network?

Your streaming player connects to your wireless network the same as your laptop or smartphone. If these other devices can access the internet, then your streaming player should be able to do the same. Make sure to select the same network name, and enter the same password you use with the other devices. Remember that passwords are case-sensitive and easy to enter incorrectly. For more help, visit [go.roku.com/wireless](https://www.roku.com/wireless)

Can I take my Roku streaming player with me when I travel?

Yes. You can bring your streaming player and watch your favorite entertainment when you travel. Remember to also bring the power adapter, remote and any cables you use to connect your streaming player at home, and make sure your destination has a good internet connection. You may need a computer or smartphone with wireless capabilities and a web browser to help get your streaming player connected to the network. For more details, visit [go.roku.com/travelwithroku](https://www.roku.com/travelwithroku)