



LIMITED WARRANTY

NAXA LIMITED WARRANTY (“Warranty”) — For Product Categories Listed in Chart Below (as applicable, “Product”).

Before returning your Product for service under this Warranty, please read the instruction manual carefully and visit our website at www.naxa.com for product updates and extended support documentation (e.g., Frequently Asked Questions, Common Troubleshooting Guides, etc ...). If you are still having trouble with your Product, please contact Naxa Customer Support.

Warning: *Some Products may contain components that are small enough to be swallowed. Please keep out of reach of children.*

Subject to the terms and conditions herein, Naxa Electronics, Inc. (herein after called “Naxa”) warrants to the original purchaser of the Product (“Customer”) that the Product will be free from defects in material or workmanship under normal, non-commercial use (“Defects”) for the applicable Warranty Period listed below.

Warranty Period encompasses separate “Coverage Periods” for Parts and Labor as listed in the table below. Each Coverage Period begins from the original date of Customer purchase. If Customer returns a defective Product (or any component thereof) during the applicable Coverage Period, Naxa will, at its option: (1) repair the Product (or any component thereof) or; (2) replace the Product (or any component thereof) with a new or refurbished Product (or any component thereof), in either case free of charge to Customer for Parts and/or Labor during the specified Coverage Period only, and excluding the applicable shipping charges noted below for which the Customer is responsible. The foregoing states the Customer’s exclusive remedy and Naxa’s sole liability for breach of the limited warranty contained herein.

This warranty specifically excludes any product that has been subject to or has defects resulting from:(a)any neglect or misuse by a Customer; (b) an accident, improper application, violation of operating instructions for the Product, or any other Customer-induced damage; (c) the alteration or removal of any Product serial number; (d) any modification or repair to Product (or any component thereof) by any party other than Naxa or a party authorized in writing by Naxa; (e) any damage to Product due to power surges, incorrect electrical voltage, misconnection to any device, or malfunction of any device used with the Product (or, as applicable, any component thereof); (f) cosmetic damage to the Product caused by normal wear and tear; (g) shipping damage that occurs while the Product is in transit; (h) damage caused by heat sources, sunlight, electromagnetic conditions, or other climatic conditions; or (i) any acts of God. Refurbished products are not covered by this Warranty.

Product is sold to Customer for personal, non-commercial use only. Product is not warranted for commercial or rental use. In addition, Product is not warranted against failure, and should not be used by Customer for any application where there is a risk that any data stored on Product will be breached or otherwise compromised, or the data stored on Product is relied upon for medical or lifesaving applications. Naxa disclaims any Warranty for any of the foregoing uses to the fullest extent permitted by law. Customer assumes any and all risks associated with such uses of Product, and agrees to indemnify Naxa for any damages claimed for such uses.

EXCEPT FOR THE EXPRESS WARRANTIES STATED ABOVE AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALL PRODUCTS ARE PROVIDED “AS IS”, AND NAXA DISCLAIMS ALL OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF (I) MERCHANTABILITY; (II) FITNESS FOR A PARTICULAR PURPOSE, OR; (III) NON-INFRINGEMENT OF THIRD PARTY RIGHTS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL NAXA BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS OR REVENUES, LOSS OR INACCURACY OF ANY DATA, OR COST OF SUBSTITUTE GOODS, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE) AND EVEN IF NAXA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, NAXA’S AGGREGATE LIABILITY TO CUSTOMER FOR ACTUAL DIRECT DAMAGES FOR ANY CAUSE WHATSOEVER SHALL BE LIMITED TO THE CUMULATIVE PRODUCT FEES PAID BY THAT CUSTOMER FOR THE PRODUCTS CAUSING THE DAMAGES, IF ANY.

This Warranty gives Customer specific rights, and Customer may also have other rights that vary from jurisdiction to jurisdiction.

All warranty returns must have an RMA number provided by Naxa Customer Support. An RMA number can be obtained by contacting Naxa Customer Support by phone, email, or online by using the RMA ticketing system at www.naxa.com.

Naxa Electronics, Inc.
RMA Processing / Customer Support
2320 E. 49th St., Vernon, CA 90058

Email: support@naxa.com
Phone: (866) 411-6292
Web: www.naxa.com

Hours of Operation:
Monday – Friday
10:00 AM to 5:00 PM PST

In order for the return to be processed, ship the Product PREPAID to the address below in its original packaging or reasonable substitute to prevent damage, along with all of the original accessories that came with the Product. You must also include: (1) a sales receipt with a purchase date that falls in the Warranty Period specified in the table below and indicates the place of purchase, model number of Product, and amount paid; (2) a detailed description of the problem with Product; (3) Customer's full name, phone number, and return address; (4) the RMA number provided by Naxa must be specified on the outside packing and on any documents enclosed with the Product, and; (5) a cashier's check or money order payable to Naxa Electronics, Inc. in the amount specified for the Product in the table below for return shipping and handling. Product cannot be shipped back to a P.O. Box. If Naxa determines that the returned Product does not have a problem and/or does not include ALL of the required items listed above, it will not be processed and it may be returned to the Customer. Please allow 4 to 6 weeks for the processing of your claim (6 to 8 weeks from November to February).

To determine your Product's warranty coverage period and required return shipping cost, identify its model number. Product model numbers start with a two- or three-letter code and can be found on the original packaging and on the Product itself. Match this code to the Model Number Prefix shown in the table below. If you cannot find your Model Number Prefix or are unsure of which category the Product belongs to, please contact Naxa Customer Support for assistance. All prices and details below are for US destinations in the lower 48 states. For destinations in Hawaii, Alaska, Puerto Rico, and all other destinations outside the United States, please contact Naxa Customer Support for assistance.

Warranty Coverage Periods and Required Shipping Costs

Model No. Prefix	Product Category	Labor	Parts	Shipping*
NA, NAB, NAC, NE, NAP	FM Transmitters, Adapters, Bluetooth Receivers, Cables, Earphones, Headphones	1 Year	1 Year	\$6 USD
NAA, NAM, NAS, NI, NR	Antennas, Microphones, Portable Speakers, iPod®/iPhone® accessories, Mini Radios	1 Year	1 Year	\$8 USD
NM, NMV, NPC, NRC, NSW, NAT, NCV, NSH	MP3 Players, MP4 Players, Personal CD Players, Alarm Clocks, Fitness Bands and Smart Watches, Smart Home	90 Days	1 Year	\$10 USD
NCA, NF, NI, NPD, NT, NTD, NPDT, NMT	Car Stereo Systems (no Video), Digital Photo Frames, iPod®/iPhone® Docking Systems, Portable DVD Players, 7" to 10" TVs, Set Top Converter Boxes	90 Days	1 Year	\$15 USD
NCD, NCS, ND, NDC, NEB, NID, NPB, NS, NSM	Car Stereo Systems (with Video), Car Speakers, Car Video Systems, Home DVD Players, Camcorders (Flick™), eBook Readers (Noodle™), MID Tablets (Core™), Portable Boomboxes, Micro Systems and Shelf Systems	90 Days	1 Year	\$20 USD
ND, NDL, NT, NTD, NHS, NKM, NTL	Home Theater DVD Systems, Portable Boomboxes with DVD Player, TVs (Screen sizes 12.5" to 16"), Home Theater Speakers, Karaoke Systems	90 Days	1 Year	\$25 USD
NT, NTD	TVs (Screen sizes 17" to 19")	90 Days	1 Year	\$30 USD
NT, NTD	TVs (Screen sizes 20" to 31")	90 Days	1 Year	\$35 USD
NT, NTD, NDS	TVs (Screen sizes 32" and larger), PA/DJ Speakers	90 Days	1 Year	\$40 USD

* US destinations in the lower 48 states only. For Hawaii, Alaska, Puerto Rico, and all non-US destinations, please contact Naxa Customer Service. Naxa will not ship Product to P.O. Boxes.

You must have an RMA ticket number prior to making a return. Please make sure to follow all directions prior to shipping your item. If you are not sure which category your Product belongs to or what the shipping cost is, please contact Naxa Customer Support for assistance.

Policies, procedures, shipping costs, and restrictions are subject to change without prior notice. Product categories and model number presentation are subject to change without prior notice. Naxa is not responsible for typos or misprints.