



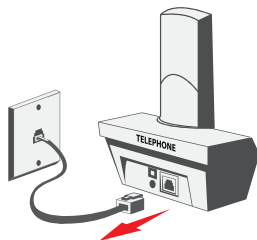
V5000

User Guide

Standard Set Up

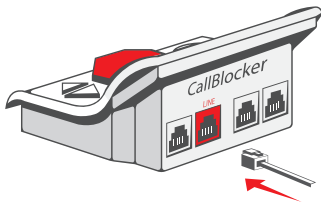
1.

Unplug the Line Cable from the telephone.



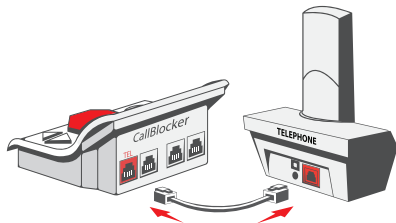
2.

Insert the Line Cable into the **LINE** port of the Call Blocker.



3.

Insert the **black** cable provided into the **TEL** port, place the other end into the telephone.



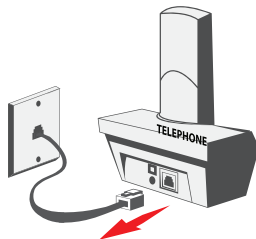
Check for a dial tone and an active Call Blocker screen showing '0000' this indicates it has been setup correctly.

Parallel Set Up

1.

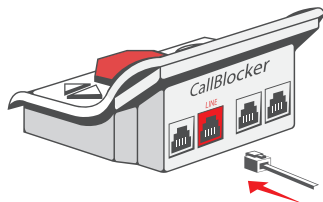
If caller ID issues arise,
try the **parallel setup method**.

Unplug the Line Cable from the
telephone.



2.

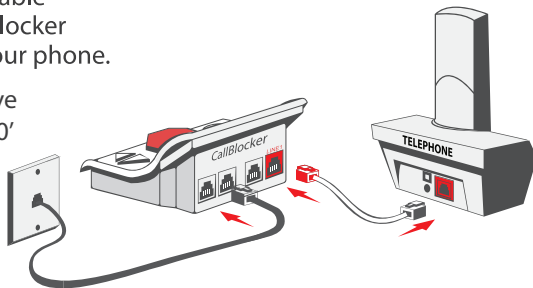
Insert the Line Cable into the **LINE**
port of the Call Blocker.



3.

Insert the **red** end of the white cable
into the **LINE1** port of the Call Blocker
and connect the other end to your phone.

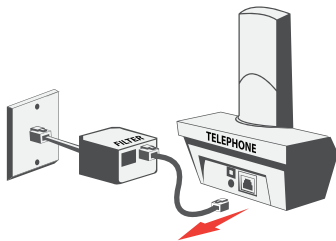
Check for a dial tone and an active
Call Blocker screen showing '0000'
this indicates it has been setup
correctly.



ADSL / DSL Set Up

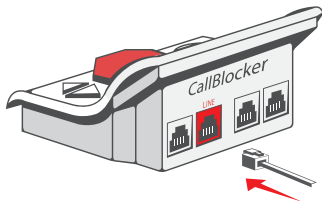
1.

Unplug the Line Cable from the telephone.



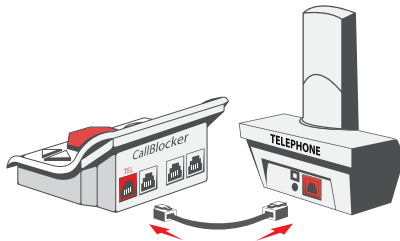
2.

Insert the Line Cable into the **LINE** port of the Call Blocker.



3.

Insert the **black** cable provided into the TEL port, place the other end into the telephone.

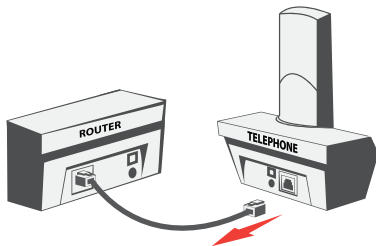


Check for a dial tone and an active Call Blocker screen showing '0000' this indicates it has been setup correctly.

Router/Modem Set Up

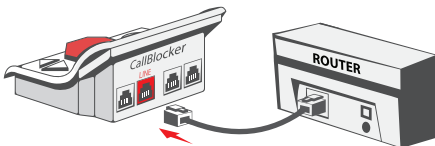
1.

Unplug the Line Cable from the telephone.



2.

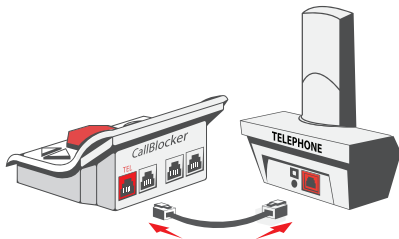
Insert the Line Cable into the **LINE** port of the Call Blocker.



3.

Insert the **black** cable provided into the TEL port, place the other end into the telephone.

Check for a dial tone and an active Call Blocker screen showing '0000' this indicates it has been setup correctly.



Your Call Blocker

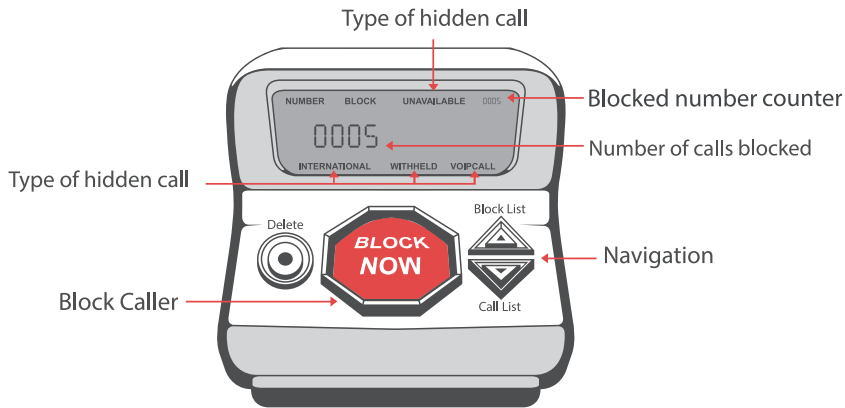


Image shown is for illustration purposes only

Controls Description

BLOCK LIST: Scroll up through the blocked number list should you have blocked a number by mistake press **DELETE** to remove

CALL LIST: Scroll down to view a list of the last 20 callers
To add any number to the block list simply press **BLOCK NOW**

Blocked number counter:

Displays the number of times a blocked number has tried to call since being blocked

Number of calls blocked:

Displays the amount of numbers that have been added to the Block List

Your First Unwanted Call

1.

After installing your Call Blocker, take calls in your usual manner.



2.

If the call is unwanted, simply press the **BLOCK NOW** button.



3.

The number will then be added to the block list, and cannot call you again.



DECT phone # 2 blocking function

Simply press # then 2 to activate the block now button from any DECT phone.

Please remember Call Blocker must be connected to the main base station.



Additional Programming Codes

How to enter codes

Pick up the phone and get a dial tone, then enter any of the codes below. You will hear a single "beep" after each # to confirm successful entry. You will hear multiple "beeps" if a code or number has already been entered.

Add/Remove blocked numbers or area codes

Add: ** 7 # (beep) Number or Area Code # (beep)

Remove: ** 6 # (beep) Number or Area Code # (beep)

Additional blocking features

1. Turn on: Blocking all "Withheld/Private Callers" - ** 7 # (beep) 7 * # (beep)
Turn off: Blocking all "Withheld/Private Callers" - ** 6 # (beep) 7 * # (beep)
2. Turn on: Blocking all "International/Out of Area Callers" - ** 7 # (beep) * # (beep)
Turn off: Blocking all "International/Out of Area Callers" - ** 6 # (beep) * # (beep)
3. Turn on: Blocking all "International numbers with 00 prefixes" - ** 7 # (beep) 0 0 # (beep)
Turn off: Blocking all "International numbers with 00 prefixes" - ** 6 # (beep) 0 0 # (beep)
4. Turn on: Blocking all "Unavailable Callers" - ** 7 # (beep) # (beep)
Turn off: Blocking all "Unavailable Callers" - ** 6 # (beep) # (beep)
5. Turn on: Blocking all "VOIP/IP Rogue Dialler Callers" - ** 7 # (beep) 6 * # (beep)
Turn off: Blocking all "VOIP/IP Rogue Dialler Callers" - ** 6 # (beep) 6 * # (beep)
6. Reset Call Blocker back to factory settings - ** 1 # (beep) * 1 # (beep)

The Call Blocker must be connected using the Standard setup in order to input programming codes

FAQ (Frequently Asked Questions)

Q: Do I need caller ID for the Call Blocker to work?

A: Yes, caller ID must be enabled on your telephone line for the Call Blocker to work effectively.
(Without caller ID the Call Blocker may block all calls)

Q: Why I am getting a busy signal when trying to enter the programming codes?

A: Some telephone line providers use network codes that may conflict with the Call Blocker's programming codes. To overcome this, get a dial tone and hold the BLOCK NOW button for 5 seconds. This will set the Call Blocker into programming mode and should now allow the codes to be entered. Alternatively, seek further programming assistance at: www.cprcallblocker.com/programming

Q: Can I use the CPR Call Blocker with telephone extension sockets?

A: Yes, you can. However, problems can arise. The CPR Call Blocker is designed to work on one telephone socket (master socket). If you wish to have additional phones around the house, it is best to use a DECT (Digital Enhanced Cordless Telephone) setup with multiple cordless handsets so that the Call Blocker can protect all of the phones connected to the main base station at the master socket / wall jack.

Q: Why is there an "Err" message on my Call Blocker?

A: This is due to a power surge on the line. Simply disconnect the Call Blocker for 15 minutes and reconnect.

Q: I lose caller ID on my phone when the CPR Call Blocker is attached, what do I do?

A1: This is usually caused by overloading of additional telephone equipment on your line. Try disconnecting some telephone equipment to see if caller ID returns.

A2: Poor quality ADSL/DSL filters can also cause caller ID issues. To test this, try removing all the ADSL/DSL filters and internet router to see if caller ID returns. If caller ID returns the ADSL/DSL filter is at fault and will need to be replaced with a high quality, branded version.

A3: If the above workarounds fail, connect the Call Blocker unit up in Parallel as discribed in this guide.

Contact Us

Should you need assistance setting up your Call Blocker or have any questions, please call or email our friendly technical support team who will be happy to help.

Email: support@cprcallblocker.com

UK Tech Support: 0800 652 7780

USA Tech Support: (408) 872 6822

Australia Tech Support: (02) 8005 5793

International Tech Support: (+44) 800 652 7780

Skype: [cprcallblocker](#)

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www.cprcallblocker.com

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Extended Warranty

To extend your warranty please visit the website
www.cprcallblocker.com/warranty



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UK Customers:

USA Customers:



Did We Do Something Wrong?
Let us put it right!

Simply contact our customer service team
and we will be happy to fix it for you



Thank you for purchasing the
V5000 Call Blocker

from the
CPR Team