

Limited Warranty

SimpliSafe, Inc. ("SimpliSafe") warrants to the end user ("Customer") that this product ("The SimpliSafe Home Security System") will be free from defects in materials and workmanship under normal use and service for 12 months from the date that the product is purchased by the Customer.

SimpliSafe's obligations shall be limited within the warranty period to repairing or replacing, at its option, the defective product or part and to deliver to Customer an equivalent product or part to replace the defective item. Replacement products may be new or reconditioned. SimpliSafe warrants any replaced or repaired product for 12 months from the time of replacement or repair.

For Warranty service, please contact SimpliSafe Customer Support at 1-888-95-SIMPLI (957-4675) or visit www.simplisafe.com/support and click on "Contact Us". If we are unable to address the issue that you are facing, we will send you a replacement product or part along with a postage prepaid return slip so that you can return your old product or part to us free of charge.

This Limited Warranty does not apply in the following cases: failure to follow installation and operating instructions, misuse, alteration, abuse, accident or tampering, and repair by anyone other than SimpliSafe.

This Limited Warranty is exclusive and expressly in lieu of all other warranties, obligations or liabilities, whether written, oral, express or implied, including any warranty of merchantability or fitness for a particular purpose, or otherwise. In no case shall SimpliSafe be liable to anyone for any consequential or incidental damages for breach of this warranty or any other warranties whatsoever.

SimpliSafe does not represent that the products it sells may not be compromised or circumvented; that the products will prevent any personal injury or property loss; or that the products will in all cases provide adequate warning or protection. Customer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery or other events occurring without providing an alarm, but it is not an insurance or a guarantee that such will not occur or that there will be no personal injury or property loss as a result.

CONSEQUENTLY, SIMPLISAFE SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. However, if SimpliSafe is held liable, whether directly or indirectly, for any loss or damage arising under this Limited Warranty or otherwise, SimpliSafe's liability shall be limited to the purchase price of the product, which shall be the complete and exclusive remedy against SimpliSafe.