

**LOCATE THE ACTIVATION CARD  
INSIDE YOUR PACKAGE FIRST**



# SERVICES GUIDE

ALCATEL  
onetouch. *Pop* ICON LTE™ 2

**For more information and the  
latest Terms and Conditions  
of Service, visit [TracFone.com](http://TracFone.com)**

 **PLEASE RECYCLE**  
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QUAG-TFA846C 

## THANK YOU FOR BUYING A TRACFONE!

ALCATEL  
onetouch. *Pop* ICON LTE<sup>2</sup>



## YOU MADE THE RIGHT CHOICE.

- 1. HEADSET JACK**
- 2. HOME**  
Press to access the Home screen. Press and hold to open Google Search.
- 3. BACK**  
Press to go back to the previous screen, menu or option.
- 4. FRONT CAMERA**
- 5. VOLUME**
- 6. POWER/LOCK**  
Press to lock or wake up the screen. To turn your phone ON, press and hold until your screen lights up. To turn your phone OFF, press and hold to until the phone options menu appears, then tap Power off.
- 7. MENU**  
Press to open the Home Screen Configuration and access the phone's Settings. Press and hold to open the recently-used applications.
- 8. CHARGER/USB DOCK**

For an interactive tutorial of your phone, please visit [TracFone.com](http://TracFone.com). Hold your cursor over **Support**. Select **Learn About Your Phone**, then click on the phone model.

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## HEALTH AND SAFETY INFORMATION



## 1. GET STARTED

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## 1.1 WHAT'S IN YOUR PACKAGE

TRACFONE



BACK COVER



CHARGER/  
USB CABLE



ACTIVATION CARD



SERVICES GUIDE



## 1.2 ACTIVATE YOUR TRACFONE

- Locate the **ACTIVATION CARD** inside your package. This Card has the Serial and SIM Numbers you need to Activate your phone.
- To Activate your Service, go to [TracFone.com](http://TracFone.com) or call 1-800-867-7183 from another phone. You will need a TracFone Service Plan or a credit or debit card to complete your Activation.



## 1.3 SET UP YOUR TRACFONE ACCOUNT

### A. Set up *My Account*

*My Account* can be created upon activation of your phone at TracFone.com. This is where you will create and update your personal profile information, update credit/billing information, view your Service End Date, and more.

#### **My Account is the best place to:**

- See TracFone Programs
- Access Special Offers and Promotions
- Buy or Add a Service Plan
- Enroll in Monthly Value Plans
- Check Balance/Service End Date
- Update Personal Profile and Manage Credit Card Info
- Get International Calling Information
- View TracFone Support Forum
- View FAQs

### B. TracFone My Account App

TracFone provides easy options to help you keep track of your Minutes, Text, and Data balances, as well as to view your Service End Date. Simply download\* the free **TracFone My Account** app from Google Play™.



\*Standard Data rates may apply.



## 2. ABOUT YOUR TRACFONE SERVICE

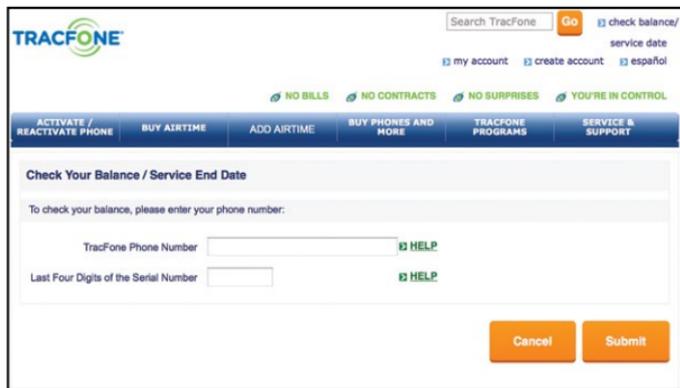
- 2.1 KEEP YOUR SERVICE ACTIVE
- 2.2 SERVICE PLANS
- 2.3 KNOW YOUR SERVICE ENROLLMENT OPTIONS

## 2.1 KEEP YOUR SERVICE ACTIVE

### IMPORTANT

To keep your Service Active, you must refill your Service Plan BEFORE your Service End Date.

TracFone Airtime Plans add Minutes and Service Days to your phone. To find your Service End Date, go to our website at [TracFone.com](http://TracFone.com) and log into your Account or you can call our Customer Care Center at **1-800-867-7183**.



The screenshot shows the TracFone website interface. At the top, there is a search bar with 'TracFone' and a 'Go' button. Below the search bar are several links: 'check balance/service date', 'my account', 'create account', and 'español'. A navigation bar contains links for 'ACTIVATE / REACTIVATE PHONE', 'BUY AIRTIME', 'ADD AIRTIME', 'BUY PHONES AND MORE', 'TRACFONE PROGRAMS', and 'SERVICE & SUPPORT'. Below this, there are status indicators: 'NO BILLS', 'NO CONTRACTS', 'NO SURPRISES', and 'YOU'RE IN CONTROL'. The main section is titled 'Check Your Balance / Service End Date' and contains the text: 'To check your balance, please enter your phone number:'. There are two input fields: 'TracFone Phone Number' and 'Last Four Digits of the Serial Number', each with a 'HELP' link. At the bottom right, there are 'Cancel' and 'Submit' buttons.

Keep your Service Active with a variety of Airtime Plan cards and Monthly Plans. Choose the option that best fits your needs. You can change or add plans at any time without penalties or fees.

## 2.2 SERVICE PLANS



Your phone will only work with TracFone Wireless Service Plans for cellular phones. You can purchase the plan that best fits your needs at:

- Participating retailers nationwide
- TracFone.com
- Customer Care Center 1-800-867-7183

## 2.3 KNOW YOUR SERVICE ENROLLMENT OPTIONS

### A. Monthly Airtime Plans

TracFone offers the same conveniences as contract plans, but without the contract! Choose the Airtime Plan that works best for you:

- ▶ Individual Plan
- ▶ Family Value Plan
- ▶ TracFone Service Protection Plan

Enroll your TracFone in an Airtime Plan and enjoy these benefits:

- ▶ Automatically receive Minutes and Service Days on your TracFone every month.
- ▶ Airtime Plans start at \$9.99/month.
- ▶ No contracts or cancellation fees.

### B. Where To Enroll

In order to enroll in a Monthly Airtime Plan you must have a valid credit or debit card.

To enroll:

- ▶ Go to [TracFone.com/valueplans](https://www.tracfone.com/valueplans)

OR

- ▶ Call us at 1-800-867-7183



## 3. HOW TO USE YOUR TRACFONE

- 3.1 UNLOCK YOUR SCREEN
- 3.2 FIND YOUR SERIAL NUMBER
- 3.3 FIND YOUR SIM NUMBER
- 3.4 FIND YOUR PHONE NUMBER
- 3.5 MAKE AND RECEIVE CALLS
- 3.6 MAKE INTERNATIONAL CALLS
- 3.7 SET UP YOUR GOOGLE™ ACCOUNT
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### 3.1 UNLOCK YOUR SCREEN

To unlock your screen, press the **POWER/LOCK** key, and then slide your finger to the right across the screen.



### 3.2 FIND YOUR SERIAL NUMBER

1. Press the **HOME** key.
2. Press the **MENU** key, located at the bottom of the phone.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **About phone**.
5. Tap **Status**.
6. Slide your finger upwards along the screen and locate **IMEI**. The number series that appears under **IMEI** is your phone's Serial Number.  
*Do not use the number in the row labeled Serial Number.*
7. To return to the main screen, press the **HOME** key.

### 3.3 FIND YOUR SIM NUMBER

*Your SIM number can be found on the front of the red Activation Card that came with your phone. If you do not have your Activation Card, you can also find your SIM numbers as follows:*

1. Press the **HOME** key.
2. Press the **MENU** key, located at the bottom of the phone.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **About phone**.
5. Tap **Status**.
6. Slide your finger upwards along the screen and locate **ICCID**. The number series that appears under **ICCID** is your SIM number.
7. To return to the main screen, press the **HOME** key.

### 3.4 FIND YOUR PHONE NUMBER

1. Press the **HOME** key.
2. Press the **MENU** key, located at the bottom the phone.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **About phone**.
5. Tap **Status**. Your phone number appears below **My phone number**.
6. To return to the main screen, press the **HOME** key.

## 3.5 MAKE AND RECEIVE CALLS

### Make a Call

1. Press the **HOME** key.
2. Tap the **Call** icon at the bottom of the screen. *If the keypad does not appear on the screen, tap the **Keypad** tab, located at the top of the screen.*
3. On the keypad, enter the phone number you wish to call, including the 3-digit area code. Entering a **1** before the area code may be necessary in some areas.
4. To place the call, tap the **Phone** icon at the bottom of the screen.
5. To end the call, tap the **end call** icon.

### Receive a Call

1. To answer an incoming call, slide the **dot inside the blinking circle** towards the right.
2. To end the call, tap the **end call** icon.

## 3.6 MAKE INTERNATIONAL CALLS

You can call over 100 international destinations from your TracFone at no additional cost. Please wait 2 business days after your TracFone is Activated to make international calls.

- A. From your TracFone, dial 1-800-706-3839.** If you are in Alaska, Hawaii and the U.S. Virgin Islands please dial 1-305-938-5673. We suggest that you add these numbers to your contacts for easy dialing.
- B. Select your language: 1 for English, 2 for Spanish. Listen to dialing instructions.** After selecting a language, dialing instructions can be interrupted at any time and you can skip to step C.
- C. Dial 011 + Country Code + City Code + Telephone Number.** For calls to the Bahamas, Bermuda, Canada and Dominican Republic just dial 1 + City Code + Telephone Number.

### AVAILABLE INTERNATIONAL DESTINATIONS

Calls to cellular phones are not included unless the word "Cellular" is specifically listed next to the country name. Numbers in parentheses indicate the Country Code.

Albania - Tirana (355)	Colombia (57)
Andorra (376)	Costa Rica (506)
Argentina (54)	Croatia (385)
Australia (61)	Cyprus - Cellular (357)
Austria (43)	Cyprus (357)
Bahamas - Cellular (1)	Czech Republic (420)
Bahamas (1)	Denmark (45)
Bangladesh - Cellular (880)	Dominican Republic (1)
Bangladesh - Chittagong (880)	Estonia (372)
Bangladesh - Dhaka (880)	Finland (358)
Bangladesh - Sylhet (880)	France (33)
Belgium (32)	French Antilles (596)
Bermuda - Cellular (1)	French Guiana - Cellular (594)
Bermuda (1)	French Guiana (594)
Bolivia - La Paz (591)	Georgia (995)
Bolivia - Santa Cruz (591)	Germany (49)
Brazil (55)	Gibraltar (350)
Brunei - Cellular (673)	Greece (30)
Brunei (673)	Guadeloupe (590)
Bulgaria (359)	Guatemala - Telgua (502)
Canada - Cellular (1)	Hong Kong - Cellular (852)
Canada (1)	Hong Kong (852)
Chile (56)	Hungary (36)
China - Cellular (86)	Iceland (354)
China (86)	India - Cellular (91)
Colombia - Cellular (57)	India (91)

Indonesia - Cellular (62)	Poland (48)
Indonesia - Jakarta (62)	Portugal (351)
Indonesia - Surabaya (62)	Romania (40)
Iraq - Baghdad (964)	Russia - Cellular (7)
Ireland (353)	Russia (7)
Israel (972)	San Marino - Cellular (378)
Italy (39)	San Marino (378)
Japan (81)	Saudi Arabia - Riyadh (966)
Jordan (962)	Singapore - Cellular (65)
Kazakhstan (7)	Singapore (65)
Kenya - Nairobi (254)	Slovakia (421)
Lithuania (370)	Slovenia (386)
Luxembourg - Cellular (352)	South Korea - Cellular (82)
Luxembourg (352)	South Korea (82)
Macao - Cellular (853)	Spain (34)
Macao (853)	Sweden (46)
Malaysia - Cellular (60)	Switzerland (41)
Malaysia (60)	Taiwan - Cellular (886)
Malta (356)	Taiwan (886)
Mexico (52)	Thailand (66)
Monaco (377)	Turkey (90)
Netherlands (31)	United Kingdom (44)
New Zealand (64)	Uzbekistan (7)
Norway (47)	Venezuela (58)
Panama (507)	Vietnam - Ho Chi Minh (84)
Paraguay (595)	Zambia (260)
Peru (51)	

Note: Please wait to be connected; DO NOT press any other key on your TracFone or your call might be disconnected.

#### D. TracFone Frequent Numbers Service

With TracFone, making international calls is really easy! Our Frequent Numbers Service offers you up to ten U.S. 800 numbers, which you can link to your most frequently dialed international numbers in any of our available international destinations (with this service, you do not need to follow steps A, B and C from section 3.6).

Just dial any of the ten U.S. 800 numbers that you can program through our website or by calling TracFone, and you will be quickly connected with the international destination you want at no additional cost.

Visit our International Long Distance website at [TracFone.com](http://TracFone.com) or call our Customer Care Center at 1-800-867-7183 to set up this service for free.

#### E. TracFone International Neighbors Service (Available only for Mexico)

With our International Neighbors Service, your family and friends living in Mexico can call your TracFone directly without paying for an international long distance call, and your TracFone will deduct the same number of Minutes as if it were a local call. No international long distance charges for anyone!

With Active service, TracFone will assign you a Mexican phone number that will be linked to your TracFone for free. Your family and friends can dial this local phone number and you will receive the call on your TracFone here in the U.S. To register for International Neighbors Service, and to assign specific phone numbers, register at [TracFone.com](http://TracFone.com).

**TIP:** To enjoy this unique service, make sure you keep your service Active. If your Service Days Remaining end and your phone is deactivated, you will lose your Mexican phone number. Should this happen, you can get a new Mexican phone number when you re-activate your TracFone.

## 3.7 SET UP YOUR GOOGLE™ ACCOUNT

To access Google Play™ as well as other applications on your phone, you will need to add or create a free Google Account (i.e. Gmail Account).

1. Press the **HOME** key.
2. Tap the **Google** icon.
3. Tap the **Gmail** icon.
4. Follow the tutorial on your screen to add your Google Account.
5. To return to the main screen, press the **HOME** key.

The first Google account that you register to your phone will be your Primary Google account. Once you register a Google Account to your phone, your contacts, calendar entries, and Gmail will sync with your primary Google Account. It can take up to 15 minutes for your phone to sync with the Google server.

## 3.8 SET UP YOUR VOICEMAIL

1. Press the **HOME** key.
2. Tap the **Call** icon at the bottom of the screen. *If the keypad does not appear on the screen, tap the **Keypad** tab at the top of the screen.*
3. Press and hold the **1** key for several seconds. Your phone will automatically call **Voicemail**. Once the call is connected, follow the voicemail prompts.
4. To end the call, tap the **end call** icon.

## 3.9 SEND TEXT MESSAGES

1. Press the **HOME** key.
2. Tap the **Messaging** icon located at the bottom of the screen.
3. Tap the **new message** icon located at the bottom left corner of the screen.
4. In the space provided, type the name or mobile number of the desired recipient. *If entering an existing contact's name or number, tap the name when it appears.*
5. In the area that says **Type message**, enter the message you wish to send.
6. When finished, tap the **Send** icon located to the right.
7. To return to the main screen, press the **HOME** key.

### Using Swype

**Swype** is a text input method that makes it possible to enter a word by sliding your finger from letter to letter, lifting your finger between words. You may use Swype at any time while typing a text message.

**Swype** comes installed on your phone. You can set it as your default input method when you set up your phone for the first time. If you didn't set up Swype as your default keyboard, you can enable it by following these steps: Home Screen > **MENU** > **Settings** > **Language & Input** > Uncheck **Android keyboard**.

## 3.10 SET UP YOUR BLUETOOTH®

To pair your phone with a Bluetooth device, make sure that both are fully charged. Have the devices within a range of 30 feet from each other. Make sure the device is **ON** and in Pairing or Bonding Mode. Please remember that you can connect to only one device at a time.

1. Press the **HOME** key.
2. Tap the **MENU** key, located at the bottom of the phone.
3. Tap **Settings**.
4. Tap the switch to the right of **Bluetooth** to turn it **ON**.
5. Tap **Bluetooth**. A list of the available devices will be populated.
6. Tap the name of the desired device and wait for the devices to pair.
7. Follow the prompts on the phone screen to complete the pairing process.
8. To return to the main screen, press the **HOME** key.

**IMPORTANT:** If you are prompted for a PIN, please refer to your headset's user guide. A commonly used PIN for headsets is **0000**. Enter the PIN into your phone and follow the prompts to complete the pairing process.

## 3.11 TAKE AND SHARE YOUR PICTURES

### Take a Picture

1. Press the **HOME** key.
2. Tap the **Camera** icon.
3. To take a picture, tap the **camera** icon at the bottom of your screen. The picture will be automatically saved in your Gallery.

### Front-Facing Camera

1. Press the **HOME** key.
2. Tap the **Camera** icon.
3. Tap the **front-facing camera** icon at the top of the screen.
4. To take a picture, tap the **Camera** icon at the bottom of your screen.

### Share the Picture

1. After you have taken a picture, slide your finger to the left over the screen to see it.
2. Tap the **Menu** key, located at the bottom of the phone.
3. Tap **Share**.
4. To send an MMS text, tap **See all**, and then tap **Messaging**.
5. In the space provided, enter the mobile number or contact name of the desired recipient. *If entering an existing contact's name or number, tap the name when it appears.*
6. To send a text message with the picture (optional), enter it in the area that says **Type Message**.
7. When finished, tap the **Send** icon to the right.
8. To return to the main screen, press the **HOME** key.

## 3.12 PERSONALIZE WITH RINGTONES AND MORE

### A. Personalize with Ringtones

1. Press the **HOME** key.
2. Press the **MENU** key.
3. Tap **Settings**.
4. Tap **Sound**.
5. Tap **Phone ringtone**. A list of available ringtones will be displayed.
6. Slide your finger upwards along the screen to see all the ringtones. Tap on any ringtone to listen to it.
7. Once you have selected the ringtone you want to use, tap **OK**.
8. To return to the main screen, press the **HOME** key.

### B. Personalize with Graphics

1. Press the **HOME** key.
2. Press the **MENU** key.
3. Tap **Change wallpaper**.
4. Select the folder that contains the image you want to use as wallpaper.
5. Thumbnails of the available images will be displayed. Tap the one you want to use. *You may need to size and frame the image.*
6. Tap **SET** or **Set wallpaper**.
7. To return to the main screen, press the **HOME** key.

### C. Download Applications and Content

From the main screen, tap the **Play Store** icon to access Google Play™. Browse thousands of apps, games, music and more.

#### The Play Store

With phones powered by Android™, you can access over 1,000,000 free and pay-for apps that are available at the Play Store. To purchase content or an app from the Play Store, you will need a Gmail account and a credit or debit card. The purchases you make are a transaction between you and Google and/or the Application Developer. **Customer Care will not be able to provide technical assistance or refunds/credits for your purchases.** We suggest that before you purchase any apps, that you look at the reviews about those that you are interested in purchasing. The Play Store may allow app orders to be cancelled within 15 minutes. Please refer to the Play Store website for details. If you receive an error code during the purchase process, visit [google.com/support/googleplay](http://google.com/support/googleplay).

## 3.13 MANAGE APPLICATIONS

1. Press the **HOME** key.
2. Press the **MENU** key, located at the bottom of the phone.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **Apps**.
5. Note the tabs at the top of the screen; to see the apps that are running, tap the **RUNNING** tab.
6. Tap the application that you would like to manage and choose what you would like to do.
7. To return to the main screen, press the **HOME** key.

*Applications running in the background can drain the battery and slow down the processing speed of your phone.*

## 3.14 USE THE MOBILE INTERNET SERVICES

The TracFone Mobile Web allows you access to news, sports, weather, entertainment, and more directly from your phone. To access the Mobile Web, press the **Home** key, then tap the **Chrome** icon located at the bottom of the screen. Your phone will then connect to the Mobile Web.

Access and Data consumption begins when your phone makes a data connection and ends when the data connection terminates. Total Access and Data Consumption Charges will depend on the size of the content and the actual time it takes to download or transmit the content or multimedia message, and to access or view the Information Service. For additional information about Data consumption charges, refer to the latest TracFone Wireless Terms and Conditions of Service at **TracFone.com**.

**IMPORTANT:** After your phone is Active, it may take up to 1 hour to access Mobile Web Services.

## 3.15 SECURITY SETTINGS

### Set your Screen Lock options

There are several security options that will protect your data and limit access to your phone. To set up your preferences:

1. Press the **Home** key > **Menu** > **Settings** > **Lock settings** > **Screen lock**. Select the screen lock that you prefer.
2. Follow the on-screen prompts to set up the security option of your choice.

### Forgot your security setting?

- ▶ If your attempts to unlock your screen are unsuccessful, please follow the prompts on the screen. Once you have unlocked your screen, you will need to create a new screen lock.
- ▶ If you are still unable to unlock your screen, please call the Customer Care Center at 1-800-867-7183 to reset your phone. Be aware that this erases all data from the internal memory of your phone and restores the phone to the original factory settings. Once your phone is reset, you can recover your synced information by logging into your primary Gmail account from your phone.

## 3.16 ADDITIONAL FEATURES AND APPS

### A. Access or Replace a Memory Card

Your phone accepts a memory card of up to 32GB.

To access the card:

#### Locate the memory card compartment

1. Power your phone **OFF**.
2. Lift the back cover by the notch located at the lower left corner.
3. The memory card slot is located above the upper right corner of the battery.

#### Insert the card

1. Arrange the memory card so that the gold bars on the card are facing down and gently slide it all the way in until it clicks into place.
2. Replace the back cover and power your phone **ON**.

#### Remove the card

1. Slide the memory card out. *We recommend that you have your phone turned OFF.*
2. Replace the back cover and power your phone **ON**.



### B. Your Music

#### Play and Access Your Music Files

- You can play a variety of sound files and access music files on your phone.
- You can listen to the music stored in your phone via Bluetooth.
- You can separate your music by Playlist, Tracks, Albums, Artists and Folders.

#### Transfer Your Music Files

To transfer music files to a computer you will need the USB Cable provided with the phone. Refer to your computer's user guide for instructions on how to transfer content. Your phone does not support DRM protected music files\*.

- C. SIMPLE MODE:** Your phone provides two home screen styles: The default Simple Style and the standard Android screen.

To change to the standard Android style

1. Press the **HOME** key.
2. Press the **MENU** key.
3. Press **Settings**.
4. Tap the switch to the right of Simple mode to turn it OFF.
5. To return to the main screen, tap the **Home** key.

\*The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright laws in the United States and in other countries. This device is intended solely for copying non-copyrighted material, material for which you own the copyright, or material which you are legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

#### D. Apps

**FILE MANAGER:** File Manager displays all data stored on the phone and the memory card, including applications and media files downloaded from Google Play, YouTube or other locations. It also stores videos, pictures or audios you have captured and other data transferred via Bluetooth, USB cable, etc. To access: From the **Home Screen**, slide your finger to the left to access the next screen > **More Apps** > **File Manager**.

**GESTURES:** Enable several of your phone functions by making quick motions or gestures. Here are a few examples:

- Mute the sound of incoming calls, alarms, etc., by simply turning the phone over.
- Skip to the next song while listening to music by shaking the phone.
- Lock/Unlock your phone by simply double tapping the screen.

These features need to be individually activated from the Gestures options screen. To access: **Home Screen** > **Menu** > **Settings** > **Gestures**.

**PRINTING:** Print images and documents directly from your phone to compatible printers. To enable this function: **Home screen** > **Menu** > **Settings** > **Printing** > Tap a print service and follow the prompts on your screen.

**HYBRID DOWNLOAD:** Download large files (over 30MB) faster, using Wi-Fi and LTE networks at the same time. To enable this function: **Home screen** > **Settings** > **Hybrid download**.

For additional information about your phone, you can view or download the manufacturer's manual at **TracFone.com**.

## 3.17 TIPS

- ▶ **To access notifications in the Notifications Panel** slide your finger from the top of the screen and drag the Bar down. All new messages and notifications will be displayed; tap the notification you wish to see for direct access to it.
- ▶ **You can also easily access your phone's Settings** by sliding down the Notifications Panel and tapping on the **Settings** icon located at the top of the screen.
- ▶ **Your phone has several customizable screens** that give you easier access to your most commonly used content and applications.
  - Slide your finger across the screen in either direction to access the different home screens.
  - To move an icon to a particular screen, go to the screen where you want the icon to be; tap the **Apps** icon, then tap and hold the icon until it appears on the desired screen.
- ▶ **For increased data speeds**, use a secure Wi-Fi® connection where available.
- ▶ **Your phone will automatically back up to your Gmail account.** In order for your contacts, paid apps, calendar, and Gmail to be restored when you set up an Android phone using the same primary Gmail account:
  1. Press the **Home** key > **Menu** > **Settings** > **Add account** > **Google**.
  2. Select your primary Gmail account and then tap to select the features you would like automatically backed up/synced.

- ▶ **Don't wait until it's too late to back up your phone! Multimedia and other files will need to be backed up manually.** To back up application data, Wi-Fi passwords, and other settings to Google servers, simply:
  1. Press the **HOME** key
  2. Press the **MENU** key
  3. Tap **Settings**
  4. Tap **Backup & reset** for optionsTo back up files such as photos and videos, search on Google Play to find the app that fits your needs.

- ▶ **A Master or Factory Data Reset** erases everything on the internal memory of your phone including the Gmail account access. You should remember your Gmail account's user name and password before performing a factory reset. After a reset is performed, you can sync your information to your phone again by logging in to your primary Gmail account from your phone.

- ▶ **To extend your battery life**, follow some of the tips listed below:
  - Check Running Services and close any unnecessary applications.
  - Use the **Apps** feature to end/shutdown applications that are still running in the background.
  - Turn off Bluetooth® and GPS when not in use.
  - Turn off automatic application sync.
  - Set Screen Timeout to the lowest setting (factory default is 30 seconds).
  - Reduce your data usage.
  - Reduce use of the Live Wallpapers.
  - Use the factory charger provided to avoid battery damage.

### Data Managing Tips

- ▶ **Wi-Fi®:** Use a secure Wi-Fi connection at home or other locations where it may be available. You can use a Wi-Fi finder app to help you locate available Wi-Fi networks. Connect to Wi-Fi before you stream music, video, and other data heavy content.
- ▶ **AUTO UPDATES:** Turn off auto updates on your apps or change your settings to update using Wi-Fi only.
- ▶ **PHOTOS:** Turn off automatic photo uploading or change your settings to upload using Wi-Fi only.
- ▶ **EMAIL:** Turn off push e-mail or set e-mail accounts to sync every hour or greater. You can also set e-mail accounts to update manually and get email only when you want it.
- ▶ **MOBILE WEBSITES:** Access the mobile website version of your choice since full websites require more data to view and browse them.
- ▶ **BACKGROUND APPS:** Turn off Apps running in the background. They constantly use data and can also slow down the processing speed of your phone.
- ▶ **USAGE ALERTS:** Download a Data Usage App to help you keep track of your data usage. With Android™ version 4.0 and later you can set a mobile data limit reminder.

For additional information about your phone, you can view or download the manufacturer's manual at [Tracfone.com](http://Tracfone.com).

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## HEALTH AND SAFETY INFORMATION

### **Please read before using your phone**

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING. YOUR WARRANTY IS INVALIDATED IF YOU DISASSEMBLE OR ATTEMPT TO DISASSEMBLE THE DEVICE.

### **Privacy restrictions**

Some countries require full disclosure of recorded telephone conversations, and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

### **Disclaimers**

ANY WEATHER, STOCK, OR OTHER INFORMATION, DATA, OR DOCUMENTATION ("ACCESSED INFORMATION") ARE PROVIDED "AS IS" AND WITHOUT ANY WARRANTY OR ANY TECHNICAL SUPPORT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TCT MOBILE AND ITS AFFILIATES expressly disclaim any and all representations and warranties, arising by law or otherwise, related to the Accessed Information, including without limitation any express or implied representation or warranty of merchantability, fitness for a particular purpose, non-infringement, quality, accuracy, completeness, effectiveness, reliability, or usefulness. Without limiting the foregoing, it is further understood that TCT Mobile and its Affiliates are not responsible for any use of the Accessed Information or the results arising from such use, and that you use such information at your own risk.

### **Limitation of damages**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL TCT MOBILE OR ITS AFFILIATES BE LIABLE TO YOU, ANY USER, OR THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES OF ANY KIND, ARISING IN CONTRACT, TORT, OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, INJURY, LOSS OF REVENUE, LOSS OF GOODWILL, LOSS OF BUSINESS OPPORTUNITY, LOSS OF DATA, AND/OR LOSS OF PROFITS, REGARDLESS OF THE FORESEEABILITY THEREOF OR WHETHER TCT MOBILE OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND IN NO EVENT SHALL THE TOTAL LIABILITY OF TCT MOBILE OR ITS AFFILIATES EXCEED THE AMOUNT RECEIVED FROM YOU, REGARDLESS OF THE LEGAL THEORY UNDER WHICH THE CAUSE OF ACTION IS BROUGHT. THE FOREGOING DOES NOT AFFECT ANY STATUTORY RIGHTS WHICH MAY NOT BE DISCLAIMED.

### **Important health information and safety precautions**

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product. To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

### **Electrical safety**

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

### **Safety precautions for proper grounding installation**

**CAUTION:** Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

## Safety precautions for power supply unit

### Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product. This product should be operated only with the following designated power supply unit(s).

Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA Output: 5 V, 1000 mA

### Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C).



**WARNING:** Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 140°F (60°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



NOTE: This product should be operated only with the following designated Battery Pack(s).

Battery: Lithium 2500 mAh (TLp025A2/ CAC2500028C2)

### Take extra precautions

- Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
- Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuit during operation.
- The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not use a battery that appears damaged, deformed, or discolored, or the one that has any rust on its casing, overheats, or emits a foul odor.
- Always keep the battery out of the reach of babies and small children, to avoid swallowing of the battery. Consult the doctor immediately if the battery is swallowed.
- Only use the battery with a charging system that has been qualified with the system per this standard, IEEE-Std-172.5-2006. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-172.5-2006. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service centre for inspection.
- If the battery leaks:
  - Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
  - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

## Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 140°F (60°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

## Prevention of hearing loss

**CAUTION:** Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

## Safety in aircraft

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your phone by switching to Airplane Mode.

## Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fuelling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

## Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

## Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

## Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

#### **Nonionizing radiation**

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country. To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

#### **Electrical safety**

##### **Accessories**

- Use only approved accessories.
- Do not connect with incompatible products or accessories.
- Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.

##### **Connection to a car**

- Seek professional advice when connecting a phone interface to the vehicle electrical system.

##### **Faulty and damaged products**

- Do not attempt to disassemble the phone or its accessory.
- Only qualified personnel must service or repair the phone or its accessory. General precautions You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

##### **Avoid applying excessive pressure to the device**

Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

##### **Device getting warm after prolonged use**

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

##### **Heed service markings**

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

##### **Protect your phone**

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.

- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorised personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, maximum 140°F (60°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

##### **Damage requiring service**

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

##### **Avoid hot areas**

The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

##### **Avoid wet areas**

Never use the product in a wet location.

##### **Avoid using your device after a dramatic change in temperature**

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

**NOTICE:** When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

##### **Avoid pushing objects into product**

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

##### **Air bags**

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

##### **Mounting accessories**

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.

##### **Avoid unstable mounting**

Do not place the product with an unstable base.

### Use product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

### Adjust the volume

Turn down the volume before using headphones or other audio devices.

### Cleaning

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

### Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

### Repetitive motion injuries

To minimize the risk of RSI, when Texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

### Operating machinery

Fall attention must be given to operating the machinery in order to reduce the risk of an accident.

### Loud noise

This phone is capable of producing loud noises which may damage your hearing.

### Emergency calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

### Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of A846L.

To ensure continued reliable and safe operation of your device, use only the accessories listed below with your A846L device. Operating temperature range: 32°F to 131°F (0°C to 55°C)

**NOTE:** This product is intended for use with a certified Class Limited Power Source, rated 4.35 Volts DC, maximum 1 Amp power supply unit.

### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Important Note

#### Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instruction as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter, except the transmitters built-in with the device.

### FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01- 09 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aid. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aid and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.



M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not rated. M4 is the better/higher of the two ratings. Your device is rated M4.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil than phones that are not rated. T4 is the better/higher of the two ratings. Your device is rated T4. Please power off the Bluetooth® function while using hearing aid devices with your A846L.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.

The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for better use. A sum of 8 is considered for best use. In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with "normal usage" while using their hearing aid with the normal wireless phone. "Normal usage" in this context is defined as a signal quality that is acceptable for regular operation.

This methodology applies equally for T ratings. The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

**For information about hearing aids and digital wireless phones**

FCC Hearing Aid Compatibility and Volume Control:

<http://www.fcc.gov/cgb/dro/hearing.html>

Gallaudet University, RERC:

<https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm>

**SAR Information**

0.74 W/kg @ 1g (HEAD)

1.01 W/kg @ 1g (BODY)

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the TCT Mobile Limited. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992 .
- National Council on Radiation Protection and Measurement (NCRP). Report 86. 1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg\*.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> after searching on FCC ID: RAD528 Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site as <http://http://www.ctia.org/>.

\*In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage.

Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

**Body-worn Operation**

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1 cm must be maintained between the user's body and the handset, including the antenna.

Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

**FCC RF Radiation Exposure Statement**

- This Transmitter has been demonstrated co-location compliance requirements with Bluetooth® and WLAN. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

**Telecommunications & Internet Association (TIA) safety information**

**Pacemakers**

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

**Hearing aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

**RoHS compliance**

This product is in compliance with Directive 002/95/EC of the European Parliament and of the Council of 7 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.