LOCATE THE ACTIVATION CARD INSIDE YOUR PACKAGE FIRST


START HERE

PLEASE READ THE TERMS AND CONDITIONS OF SERVICE IN THIS PACKAGE (or at simplemobile.com) BEFORE ACTIVATING YOUR PHONE OR ANY SERVICE PLANS.

1. ACTIVATE YOUR SERVICE

Go to simplemobile.com or call 1-877-878-7808 to Activate your Service. Be ready to provide the following:

- Service Plan PIN. You may also purchase one during Activation using a credit or debit card.
- IMEI for this device (shown below)

- If you transfer your number from a different company, provide the accurate:
- ACTIVE phone number to transfer
- Current Service Account Name and Address
- Current Service Account Password or PIN
- Alternate contact phone number

SIMPLE Mobile®

YOUR SERVICES GUIDE

SAMSUNG Galaxy On5

FOR MORE INFORMATION AND THE LATEST TERMS AND CONDITIONS OF SERVICE, VISIT SIMPLEMOBILE.COM

PLEASE RECYCLE
Printed in the U.S.A.

QUAG-SMS550TG

THANK YOU FOR BUYING A SIMPLE MOBILE PHONE!

SAMSUNG Galaxy On5



LOCATE YOUR PHONE KEYS

1. **VOLUME**

2. **HOME**
   - Press to access the Home screen.
   - Press and hold to open Google Search.
   - Press twice to open the Camera.

3. **RECENT APPLICATIONS**
   Press to open the recently-used applications.

4. **CHARGER/USB DOCK**

5. **FRONT FACING CAMERA**

6. **POWER/LOCK**
   Press to lock or wake up the screen. To turn your phone ON, press and hold until your screen lights up. To turn your phone OFF, press and hold until the power options appears. Tap Power off, and then tap Power off again.

7. **APPS**

8. **BACK**
   Press to go back to the previous screen, menu or option.

9. **HEADSET JACK**

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HEALTH AND SAFETY INFORMATION

08/2016

1. GET STARTED

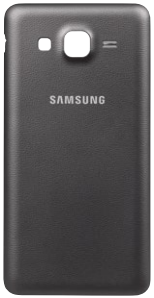
1.1 WHAT'S IN YOUR PACKAGE?
1.2 ACTIVATE YOUR **SIM**PLE MOBILE PHONE
1.3 SET UP YOUR **SIM**PLE MOBILE ACCOUNT

1.1 WHAT'S IN YOUR PACKAGE

SIMPLE MOBILE Phone



Back Cover



Charger/ USB Cable



Battery



Activation Card



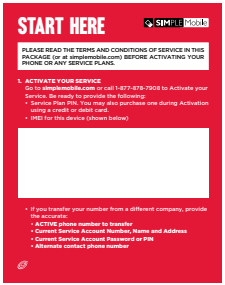
Services Guide



1.2 ACTIVATE YOUR SIMPLE MOBILE PHONE

A. Locate your ACTIVATION CARD inside your package. This Card has the Serial and SIM Number you need to Activate your phone.

B. To Activate, go to simplemobile.com or call 1-877-878-7908 from another phone or visit your nearest dealer. To complete your Activation, you will need a Simple Mobile Service Plan or a credit or debit card to purchase one during Activation.



1.3 SET UP YOUR SIMPLE MOBILE ACCOUNT

My Account can be created upon activation at simplemobile.com. This is where you will create and update your personal profile information, update credit/billing information, view your Service End Date, and more.

My Account is the best place to:

- ReUp your Service
- Setup Auto ReUp
- Manage your Stash™
- View Payment History
- Check your Last Day of Service
- Update Personal Profile and Manage Credit Card Info
- View FAQs

2. ABOUT YOUR SIMPLE MOBILE SERVICE

2.1 KEEP YOUR **SIM**PLE MOBILE SERVICE ACTIVE
2.2 REUP OPTIONS
2.3 SERVICE PLANS

2.1 KEEP YOUR SIMPLE MOBILE SERVICE ACTIVE

ReUp **BEFORE** your Last Day of Service[1] to keep your service active. To check your Last Day of Service go to simplemobile.com and log into My Account or call us at 1-877-878-7908.

2.2 REUP OPTIONS

Setup Auto ReUp
ReUp refills your account automatically on your Last Day of Service to ensure that you never miss a day of service. Enroll in Auto ReUp at **simplemobile.com** by using a credit card or debit card. Your **SIM**PLE Mobile payment will be made automatically on your Last Day of Service. This service includes Auto ReUp alerts, pre-validation and credit card expiration alerts.

SIMPLE Mobile Stash™
SIMPLE Mobile Stash option allows you to add a plan that can be stashed away for future use. Go to **simplemobile.com**, select ReUp, enter your PIN and Stash as many plans as you want. Your service will be ReUp'd automatically on your Last Day of Service with a plan from your Stash. You may view and add plans from your stash by visiting simplemobile.com and logging into My Account.

[1]Plans added before your last day of service may be added to your **SIM**PLE Mobile Stash or added immediately. Selecting to add a plan immediately will cause your new 30-day plan cycle to start and you will lose any remaining service including service days from your current service plan.

2.3 SERVICE PLANS

Buy a Service Plan
There are several ways to buy a service plan:
- Online at **simplemobile.com**
- Call **1-877-878-7908**
- At participating retail locations



Your phone will ONLY work with SIMple Mobile 30-Day Monthly Plans for cellular phones. You can purchase the plan that best fits your needs at:
- Participating stores
- simplemobile.com
- Customer Care Center 1-877-878-7908

3. HOW TO USE YOUR SIMPLE MOBILE PHONE

3.1 UNLOCK YOUR SCREEN
3.2 FIND YOUR SERIAL NUMBER
3.3 FIND YOUR SIM NUMBER
3.4 FIND YOUR PHONE NUMBER
3.5 MAKE AND RECEIVE CALLS
3.6 WI-FI CALLING AND TEXTING
3.7 MAKE INTERNATIONAL CALLS
3.8 SET UP YOUR GOOGLE™ ACCOUNT
3.9 SET UP YOUR VOICEMAIL
3.10 SEND TEXT MESSAGES
3.11 SET UP YOUR BLUETOOTH®
3.12 TAKE AND SHARE YOUR PICTURES
3.13 PERSONALIZE WITH RINGTONES AND MORE
3.14 MANAGE APPLICATIONS
3.15 USE THE MOBILE INTERNET SERVICES
3.16 SECURITY SETTINGS
3.17 ADDITIONAL FEATURES AND APPS
3.18 TIPS

3.1 UNLOCK YOUR SCREEN

To unlock your screen, swipe your finger in any direction across the screen. If the screen is dark, simply press **POWER/LOCK** or the **HOME** key to enable it.



3.2 FIND YOUR SERIAL NUMBER

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **About device**.
5. Tap **Status**.
6. Tap **IMEI information**. Your Serial Number will appear under **IMEI**. *Do not use the number in the row labeled Serial number.*
7. To return to the main screen, press the **HOME** key.

SEE INSIDE FRONT COVER FOR HELP LOCATING YOUR PHONE KEYS !

3.3 FIND YOUR SIM NUMBER

Your SIM number can be found on the front of the red Activation Card that came with your phone. If you do not have your Activation Card, you can also find your SIM number as follows:

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **About device**.
5. Tap **Status**.
6. Tap **IMEI information**. Your SIM Number will appear under **ICCID**.
7. To return to the main screen, press the **HOME** key.

3.4 FIND YOUR PHONE NUMBER

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **About device**.
5. Tap **Status**.
6. Tap **SIM card status**. Your Phone Number will appear under **My phone number**.
7. To return to the main screen, press the **HOME** key.

3.5 MAKE AND RECEIVE CALLS

Make a call

1. Press the **HOME** key.
2. Tap the **Phone** icon at the bottom of the screen. *If the keypad does not appear on the screen, tap the **keypad** icon located at the bottom of the screen.*
3. On the keypad, enter the phone number you wish to call, including the 3-digit area code. Entering a **1** before the area code may be necessary in some areas.
4. To place the call, tap the **Phone** icon at the bottom of the screen.
5. To end the call, tap the **End Call** icon.

Receive a call

1. To answer an incoming call, slide the **Answer** icon to the right.
2. To end the call, tap the **End Call** icon.

3.6 WI-FI CALLING AND TEXTING

This feature allows you to make and receive phone calls and texts (SMS and MMS) over a Wi-Fi connection rather than over the mobile network.

A. Register

1. You will receive a link via text message after successfully Activating your device.
2. Tap on the link and follow the prompts.

Be prepared to provide a valid physical address for E911 services. *Do not submit a P.O. Box address. After you have submitted a valid address it may take up to 1 hour before you can access the Wi-Fi calling feature.*

IMPORTANT: If you do not receive a text message with a link, you can register your E911 address at **e911-reg.tracfone.com.**

B. Use Wi-Fi calling and texting

1. Connect your phone to a secure Wi-Fi network.
2. To enable Wi-Fi Calling and Texting on your phone:
    1. Press the **HOME** key.
    2. Tap the **Apps** icon, located at the bottom of the screen.
    3. Tap **Settings**.
    4. Tap **More connection settings**.
    5. Tap **Wi-Fi Calling**.
    6. Tap on the **ON/OFF** button at the top of the screen to enable/disable the feature.
    7. Select one of the Wi-Fi Calling options.
    8. To return to the main screen, press the **HOME** key.

An icon at the top of the screen will indicate that Wi-Fi calling/ texting is available.

3.7 MAKE INTERNATIONAL CALLS

SIMPLE Mobile International App



The **SIM**PLE Mobile International App allows you to make an international call without having to dial an access number first. Simply follow the instructions below.

1. Download the free **SIM**PLE Mobile International Android App from the Google Play™ Store. *Once the app is downloaded, you will not need to launch it to complete an international call.*
2. Tap the **Phone** icon at the bottom of the screen, and enter the international number, or select the international contact you wish to call. For calls to most countries, enter 011 + Country Code + City Code + Phone Number. For calls to Canada or the Caribbean, enter 1 + Area Code + Phone Number.
3. The application will dial the access code automatically. Your call will be connected.
4. To end the call, tap the **End Call** icon.

If you do not have access to the app

To make an international call, you will need to dial an access number first. Simply follow the instructions below.

1. Tap the **Phone** icon at the bottom of the screen and enter the international access number 1-786-233-6502. Save this number to your contacts for future access.
2. Once you hear a dial tone, enter the international number you wish to call. For calls to most countries, enter 011 + Country Code + City Code + Phone Number. For calls to Canada or the Caribbean, enter 1 + Area Code + Phone Number.
3. To end the call, tap the **End Call** icon.

3.8 SET UP YOUR GOOGLE ACCOUNT

To access the Google Play™ Store as well as other applications on your phone, you will need to add or create a free Google Account (i.e. Gmail Account).

1. Press the **HOME** key.
2. Tap the **Google** folder.
3. Tap the **Gmail** icon.
4. Follow the tutorial on your screen to add your Google Account.
5. To return to the main screen, press the **HOME** key.

The first Google account that you register to your phone will be your Primary Google account. Once you register a Google Account to your phone, your contacts, calendar entries, and Gmail will sync with your primary Google Account. It can take up to 15 minutes for your phone to sync with the Google server.

3.9 SET UP YOUR VOICEMAIL

1. Press the **HOME** key.
2. Tap the **Phone** icon at the bottom of the screen. *If the keypad does not appear on the screen, tap the **keypad** icon located at the bottom of the screen.*
3. Press and hold the **1** key for several seconds. Your phone will automatically call **Voicemail**. Once the call is connected, follow the voicemail prompts.
4. To end the call, tap the **End Call** icon.

3.10 SEND TEXT MESSAGES

1. Press the **HOME** key.
2. Tap **Messages** at the bottom of the screen.
3. Tap the **Compose** icon at the bottom of the screen.
4. **Enter recipients** will be highlighted. Enter the mobile number or contact name of the desired recipient. *If entering the contact, tap the name when it appears.*
5. Tap **Enter message** and enter the message you wish to send.
6. When finished, tap **SEND**.
7. To return to the main screen, press the **HOME** key.

3.11 SET UP YOUR BLUETOOTH®

To pair your phone with a Bluetooth headset, make sure that both are fully charged. Have your headset within a range of 30 feet from your phone. Make sure your device is **ON** and in Pairing or Bonding Mode (refer to the user guide of the device with which you are attempting to pair). Please remember that you can connect to only one device at a time.

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Tap **Settings**.
4. Tap **Bluetooth**.
5. Tap the **ON/OFF** button to the right of **Bluetooth** to turn it **ON**. A list of the available devices will be populated.
6. Tap the name of the desired device and wait for the devices to pair.
7. Follow the prompts on the phone screen to complete the pairing process.
8. To return to the main screen, press the **HOME** key.

IMPORTANT: If you are prompted for a PIN, please refer to your headset's user guide. A commonly used PIN for headsets is **0000**. Enter the PIN into your phone and follow the prompts to complete the pairing process.

3.12 TAKE AND SHARE PICTURES

Take a picture

1. Press the **HOME** key.
2. Tap the **Camera** icon.
3. To take a picture, tap the **Camera** icon located at the bottom of the screen. The picture will be automatically saved in your Gallery.

You can also access the Camera directly from the Lock screen. Slide the camera icon in any direction across the screen to open the application.

Front-facing camera

1. Press the **HOME** key.
2. Tap the **Camera** icon.
3. Tap the **front-facing camera** icon located at the bottom of the screen.
4. To take a picture, tap anywhere on the screen or tap the **Camera** icon at the bottom of your screen.

Share the picture

1. Tap the picture icon at the bottom of the screen. Your phone will display the last image captured.
2. Tap anywhere on the screen to display the options bar.
3. Tap **Share**.
4. To send an MMS text, tap **Messages**.
5. **Enter recipients** will appear highlighted. Enter the mobile number or contact name of the desired recipient. *If entering the contact, tap the name when it appears.*
6. Tap the **Enter message** field and enter the message you wish to send.
7. When finished, tap **SEND**.
8. To return to the main screen, press the **HOME** key.

3.13 PERSONALIZE WITH RINGTONES AND MORE

A. Personalize with Ringtones

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Tap **Settings**.
4. Tap **Sounds and vibrations**.
5. Tap **Ringtone**.
6. Tap the ringtone of your preference. Slide your finger upwards along the screen to access additional options.
7. To return to the main screen, press the **HOME** key.

B. Personalize with Graphics

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Tap **Settings**.
4. Tap **Wallpaper**.
5. Select one of the options at the top of the screen: **Home screen**, **Lock screen** or **Home and lock screens**.
6. Thumbnails of the available images will be displayed at the bottom of the screen. Tap the one you want to use. *If you select **From Gallery**, you may need to size and frame the image.*
7. Tap **SET AS WALLPAPER**.

C. Download Applications and Content

From the main screen, tap the **Play Store** icon to access Google Play™. Browse thousands of apps, games, music and more.

The Play Store

With Android™ powered phones, you can access over 1,000,000 free and pay-for apps that are available at the Play Store. To purchase content or an app from the Play Store, you will need a Gmail account and a credit or debit card. The purchases you make are a transaction between you and Google and/or the Application Developer. **SIMPLE Mobile's Customer Care will not be able to provide technical assistance or refunds/credits for your purchases.** We suggest that before you purchase any apps, you look at the reviews about those you are interested in purchasing. The Play Store may allow app orders to be cancelled within 15 minutes. Please refer to the Play Store website for details. If you receive an error code during the purchase process, visit google.com/support/googleplay.

3.14 MANAGE APPLICATIONS

1. Press the **HOME** key.
2. Press **Apps**, located at the bottom of the screen.
3. Tap **Settings**.
4. Slide your finger upwards along the screen and tap **Applications**.
5. Tap **Application manager**.
6. Tap the application that you would like to manage and choose what you would like to do.
7. To return to the main screen, press the **HOME** key.

Applications running in the background can drain the battery and slow down the processing speed of your phone.

3.15 USE THE MOBILE INTERNET SERVICES

The **SIM**PLE Mobile Web allows you access to news, sports, weather, entertainment, and more directly from your phone. To access the **SIM**PLE Mobile Web, press the **Home** key, then tap the **Internet** icon located at the bottom of the screen. Your phone will then connect to the Mobile Web.

IMPORTANT: After your phone is Active, it may take up to 1 hour to access Mobile Web Services.

3.16 SECURITY SETTINGS

Set your Screen Lock options

There are several security options that will protect your data and limit access to your phone. To set up your preferences:

1. Press the **Home** key > **Apps** > **Settings** > **Lock screen and security** > **Screen lock type.**. Select the screen lock that you prefer.
2. Follow the on-screen prompts to set up the security option of your choice.

Forgot your security setting?

- If your attempts to unlock your screen are unsuccessful, please follow the prompts on the screen. Once you have unlocked your screen, you will need to create a new screen lock.

- If you are still unable to unlock your screen, please call the Customer Care Center at 1-877-878-7908 to reset your phone. Be aware that this erases all data from the internal memory of your phone and restores the phone to the original factory settings. Once your phone is reset, you can recover your synced information by logging into your primary Gmail account.

3.17 ADDITIONAL FEATURES AND APPS

A. Access or Replace Memory Card

Your phone will accept a memory card of up to 128GB.
To access this card:

Locate the memory card compartment

1. Power your phone **OFF**.
2. Remove the back cover using the notch located at the upper left side of the phone.
3. Locate the SIM/Memory Card compartment located above the battery compartment.

Insert the card

1. Arrange the Memory card so that the gold bars on the card are facing down and gently slide it all the way in.
2. Replace the back cover and power your phone **ON**.

Remove the card

1. Gently slide the memory card out. *We recommend that you have your phone turned OFF.*
2. Replace the back cover and power your phone **ON**.



B. Your Music

Play and Access Your Music Files

- You can play a variety of sound files and access music files on your phone.
- You can listen to the music stored in your phone via Bluetooth.
- You can separate your music by Playlist, Genres, Albums, Artists and Songs.

Transfer Your Music Files

To transfer music files to a computer you will need the USB Cable provided with the phone. Refer to your computer's user guide for instructions on how to transfer content. Your phone does not support DRM protected music files*.

*The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright laws in the United States and in other countries. This device is intended solely for copying non-copyrighted material, material for which you own the copyright, or material which you are legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

C. Features

ADVANCED FEATURES: Control certain device actions by picking up the device, touching the screen with the palm of your hand, or turning the device over. To access Advanced Features: Home screen > **Apps** > **Settings** > **Advanced features** > Tap the feature you want to enable > Tap the **ON/OFF** button to enable each of the following:

- **One-handed operation:** Adjust the screen size and layout for easy controlling of your device with one hand.
- **Quick launch Camera:** Open the camera by pressing the Home key twice in quick succession.
- **Smart alert:** Set the device to vibrate when you pick it up to notify you about missed calls and messages.
- **Easy mute:** Mute sounds and video by turning the device over.

NEARBY DEVICE SCANNING: Scan for nearby devices to connect to and set them up easily. You receive a notification when there are available devices to connect to. To enable: Home screen > **Apps** > **Settings** > **More connection settings** > **Nearby device scanning** > Tap **ON/OFF** to enable the feature. *Note: This function uses Bluetooth Low Energy scanning even if Bluetooth is turned off on your device.*

ONE-HANDED OPERATION: Change the screen layout to accommodate operating your device with one hand. To access this function: Home screen > **Apps** > **Settings** > **Advanced features** > **One-handed operation** > Tap **ON/OFF** to enable or disable the following:

- **Reduce screen size:** Press the Home key 3 times in quick succession to reduce the size of the display.
- **One-handed input:** Adjust the size and position of the keyboard and other input methods for easier input with one hand.

Wi-Fi DIRECT: Wi-Fi Direct allows direct device-to-device connections using Wi-Fi, without having to connect to a Wi-Fi network. To access this function: Home screen > **Apps** > **Settings** > **Wi-Fi** > Tap **ON/OFF** to turn Wi-Fi on > Tap Wi-Fi Direct at the top of the screen > Your device automatically scans for nearby **Wi-Fi Direct** devices > Select a device, and then follow the prompts to complete the connection.

EASY MODE: Switch between the default screen layout and a simpler layout. The Easy Mode layout has larger text and icons, making for a more straightforward visual experience. To enable **Easy Mode**: Home screen > **Apps** > **Settings** > **Easy mode** > Select **Easy mode** > Tap **DONE**.

D. Apps

SAMSUNG MILK MUSIC: This music app is exclusive to Samsung devices, and comes pre-loaded on your phone. You choose combinations of genres to determine the kind of station you'll listen to. To access this app: Home Screen > **Apps** > **Samsung** folder > Tap **Samsung Milk Music** > Follow the instructions.

SAMSUNG KNOX: You can securely access work email and business apps on your personal phone. If your phone is lost, you can locate it and protect your data. You can install this app when configuring your phone for the first time. When Samsung Knox appears on your screen, tap **FINISH AND INSTALL** and follow the steps.

FIND MY MOBILE: Protect your device by allowing it to be locked, tracked, and data to be deleted remotely. To access your device remotely, visit findmymobile.samsung.com. To access this app: Home Screen > **Apps** > **Settings** > **Lock screen and security** > **Find my mobile** > Follow the instructions.
Note: You must sign up for a Samsung account and enable Google location service to use Find My Mobile.

For additional information, and to learn more about how to use your phone, please visit **simplemobile.com**.

3.18 TIPS

- **This is an unlockable device.** For more information, please refer to the Terms and Conditions of Service in your package or at **simplemobile.com**.

- **To access notifications,** slide your finger down from the top of the screen. All new messages and notifications will be displayed. Tap the message or notification you wish to access.

- **You can also easily access your phone's Settings** by tapping the **Settings** icon located at the top of the Notifications screen.

- **Your phone has several customizable screens** that give you easier access to your most commonly used content and applications.
  - Slide your finger across the screen in either direction to access the different home screens.
  - To move an icon to a particular screen, go to the screen where you want the icon to be, tap the **Apps** icon, then tap and hold the app icon you wish to add until it appears on the desired screen.
  - You can easily organize all your applications by editing, uninstalling/ disabling, hiding them, or creating new folders: Home screen > **Apps** > Tap **EDIT** at the top of the screen > Press the **minus sign** on the upper right corner of the icon > Choose the action you want to perform.

- **For increased data speeds**, use a secure Wi-Fi® connection where available.

- **Your phone will automatically back up to your Gmail account.** In order for your contacts, paid apps, calendar, and Gmail to be restored when you set up an Android phone using the same primary Gmail account:
  1. Press the **Home** key > **Apps** > **Settings** > **Accounts** > **Add account** > **Google**.
  2. Tap on your primary Gmail account and then tap to select the features you would like automatically backed up/synced.

- **Don't wait until it's too late to back up your phone!** To back up application data, Wi-Fi passwords, and other settings to Google servers, simply:
  1. Press the **HOME** key.
  2. Tap the **Apps** icon.
  3. Tap **Settings**.
  4. Slide your finger upwards along the screen and tap **Backup and reset** for options.

  Multimedia and other files will need to be backed up manually. To back up files such as photos and videos, search on Google Play to find the app that fits your need

- **A Master or Factory Data Reset** erases everything on the internal memory of your phone including the Gmail account access. You should remember your Gmail account's user name and password before performing a factory reset. After a reset is performed, you can sync your information to your phone again by logging in to your primary Gmail account from your phone.

- **To extend your battery life,** follow some of the tips listed below:
  - Check Running Services and close any unnecessary applications.
  - Use the **Applications** feature to end/shutdown applications that are still running in the background.
  - Turn off Bluetooth® and GPS when not in use.
  - Turn off automatic application sync.
  - Set Screen Timeout to the lowest setting (factory default is 30 seconds).
  - Reduce your data usage.
  - Reduce use of the Live Wallpapers.
  - Use the factory charger provided to avoid battery damage.

SAMSUNG

HEALTH AND SAFETY INFORMATION

Legal Information

Important legal information can be accessed in writing on the mobile device or on www.samsung.com

This document contains important terms and conditions with respect to your device. By using this device, you accept those terms and conditions.

READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

Samsung Limited Warranty - This product is covered under the applicable Samsung Limited Warranty **INCLUDING ITS DISPUTE RESOLUTION PROCEDURE and your right to opt out of arbitration within 30 calendar days of the first consumer purchase. You may opt out by either sending an email to** optout@sea.samsung.com **with the subject line "Arbitration Opt-Out" or by calling 1-800-SAMSUNG (726-7864)**. For more detailed procedures, please refer to the "Dispute Resolution Procedures and Arbitration and Opt-Out" section of the Limited Warranty.

Full written terms and detailed information about the warranty and obtaining service are available on the device at: Settings → About device → Legal Information → Samsung legal or you may access the online version of the Health/Safety and Warranty guide for your device at:

- English: www.samsung.com/us/Legal/Phone-HSGuide
- Spanish: www.samsung.com/us/Legal/Phone-HSGuide-SP

Location of Legal Information on the device:

Health and Safety Information

- **Settings → About device→ Legal information → Samsung legal → Health and Safety**

End User Licese Agreement (EULA)

- **Settings → About device → Legal information → Samsung legal → End User License Agreement**

WARNING! This product contains chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, please call 1-800-SAMSUNG (726-7864).

Intellectual Property

All Intellectual Property, as defined below, owned by or which is otherwise the property of Samsung or its respective suppliers relating to the SAMSUNG Phone, including but not limited to, accessories, parts, or software relating thereto (the "Phone System"), is proprietary to Samsung and protected under federal laws, state laws, and international treaty provisions. Intellectual Property includes, but is not limited to, inventions (patentable or unpatentable), patents, trade secrets, copyrights, software, computer programs, and related documentation and other works of authorship. You may not infringe or otherwise violate the rights secured by the Intellectual Property. Moreover, you agree that you will not (and will not attempt to) modify, prepare derivative works of, reverse engineer, decompile, disassemble, or otherwise attempt to create source code from the software. No title to or ownership

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Disclaimer of Warranties; Exclusion of Liability

EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED ON THE WARRANTY PAGE ENCLOSED WITH THE PRODUCT, THE PURCHASER TAKES THE PRODUCT "AS IS", AND SAMSUNG MAKES NO EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE; THE DESIGN, CONDITION OR QUALITY OF THE PRODUCT; THE PERFORMANCE OF THE PRODUCT; THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO. NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS.

Modification of Software

SAMSUNG IS NOT LIABLE FOR PERFORMANCE ISSUES OR INCOMPATIBILITIES CAUSED BY YOUR EDITING OF REGISTRY SETTINGS, OR YOUR MODIFICATION OF OPERATING SYSTEM SOFTWARE.

USING CUSTOM OPERATING SYSTEM SOFTWARE MAY CAUSE YOUR DEVICE AND APPLICATIONS TO WORK IMPROPERLY. YOUR CARRIER MAY NOT PERMIT USERS TO DOWNLOAD CERTAIN SOFTWARE, SUCH AS CUSTOM OS.

IF YOUR CARRIER PROHIBITS THIS, IF YOU ATTEMPT TO DOWNLOAD SOFTWARE ONTO THE DEVICE WITHOUT AUTHORIZATION, YOU WILL BE NOTIFIED ON THE SCREEN THAT THE DEVICE WILL NO LONGER OPERATE AND BE INSTRUCTED TO POWER DOWN THE DEVICE. YOU MUST THEN CONTACT YOUR CARRIER TO RESTORE THE DEVICE TO THE CARRIER AUTHORIZED SETTINGS.

Samsung KNOX

Samsung KNOX™ is Samsung's security platform and is a mark for a Samsung device tested for security with enterprise use in mind. Additional licensing fee may be required. For more information about KNOX, please refer to: www.samsung.com/us/knox [041516]

Samsung Electronics America (SEA), Inc

Address:
85 Challenger Road

Ridgefield Park, New Jersey 07660

Phone: 1-800-SAMSUNG (726-7864)

Internet Address: www.samsung.com

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Do you have questions about your Samsung Mobile Device?

For 24 hour information and assistance, we offer a new FAQ/ARS System (Automated Response System) at: www.samsung.com/us/support

This section outlines the safety precautions associated with using your phone. The terms "mobile device" or "cell phone" are used in this section to refer to your phone. **Read this information before using your mobile device**.

Specific Absorption Rate (SAR) Certification Information

Your wireless device is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for Radio Frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government.

These FCC RF exposure limits are derived from the recommendations of two expert organizations: the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The RF exposure limit set by the FCC for wireless mobile devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless devices to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg).

The FCC SAR limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum reported value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the device.

Before a new model device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the SAR limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC. For body-worn operation, this device has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the mobile device a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The FCC has granted an Equipment Authorization for this mobile device with all reported

SAR levels evaluated as in compliance with the FCC RF exposure guidelines.

This device has a FCC ID number: A3LSMG550T [Model Number: SM-S550TL] and the specific SAR levels for this device can be found at the following FCC website: www.fcc.gov/oet/ea/

The SAR information for this device can also be found on Samsung's website: www.samsung.com/sar

SAR information on this and other model devices can be accessed online on the FCC's website through http://transition.fcc.gov/oet/rfsafety/sar.html. To find information that pertains to a particular model, this site uses the device FCC ID number which is usually printed somewhere on the case of the device. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular device, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular device. Additional SAR information can also be obtained at www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones

FCC Part 15 Information to User

Pursuant to part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could void your authority to operate the device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Commercial Mobile Alerting System (CMAS)

This device is designed to receive Wireless Emergency Alerts from CMAS. If your wireless provider has chosen to participate in CMAS, alerts are available while in the provider's coverage area. If you travel outside your provider's coverage area, wireless emergency alerts may not be available. For more information, please contact your wireless provider.

Samsung Mobile Products and Recycling

Samsung cares for the environment and encourages its customers to recycle Samsung mobile devices and genuine Samsung accessories.

Proper disposal of your mobile device and its battery is not only important for safety, it benefits the environment.

Batteries must be recycled or disposed of properly.

Note: Dispose of unwanted electronics through an approved recycler.

We've made it easy for you to recycle your old Samsung mobile device by working with respected take-back companies in every state in the country.

Note: Most carriers will provide a take-back option for products to be properly disposed when purchasing new products.

For battery recycling,
go to ***call2recycle.org***
or call **1-800-822-8837**.



Drop It Off

You can drop off your Samsung-branded mobile device and batteries for recycling at one of our numerous Samsung Recycling Direct (SM) locations.

Note: Samsung-branded devices and batteries will be accepted at these locations for no fee.

To find the nearest recycling location, go to any of the following:

- www.samsung.com/recyclingdirect or call 1-877-278-0799.
- PLUG-IN to eCYCLING with EPA: www.call2recycle.org/

Mail It In

The Samsung Mobile Take-Back Program will provide Samsung customers with a free recycling mailing label.

For more information, go to: https://pages.samsung.com/recycling/index.jsp and follow the on-screen instructions or call 1-800-822-8837.

Follow local regulations regarding disposal of mobile devices and batteries

Dispose of your mobile device and batteries in accordance with local regulations. In some areas, the disposal of these items in household or business trash may be prohibited. Help us protect the environment - recycle!

WARNING! Never dispose of batteries in a fire because they may explode.

GPS & AGPS

Certain Samsung mobile devices can use a Global Positioning System (GPS) signal for location-based applications. A GPS uses satellites controlled by the U.S. Government that are subject to changes implemented in accordance with the Department of Defense policy and the 2008 Federal Radio navigation Plan (FRP). Changes may affect the performance of location-based technology on your mobile device.

Certain Samsung mobile devices can also use an Assisted Global Positioning System (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. The location-based information may be shared with third-parties, including your wireless service provider, applications providers, Samsung, and other third-parties providing services.

Use of AGPS in Emergency Calls

When you make an emergency call, the cellular network may activate AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the mobile device for as long as the emergency responder instructs you.

Navigation

Maps, directions, and other navigation-data, including data relating to your current location, may contain inaccurate or incomplete data, and circumstances can and do change over time. In some areas, complete information may not be available. **Therefore, you should always visually confirm that the navigational instructions are consistent with what you see before following them. All users should pay attention to road conditions, closures, traffic, and all other factors that may impact safe driving or walking. Always obey posted road signs**.

Emergency Calls

This mobile device, like any wireless mobile device, operates using radio signals, wireless and landline networks, as well as user-programmed functions, which cannot guarantee connection in all conditions, areas, or circumstances.

Therefore, you should never rely solely on any wireless mobile device for essential communications (medical emergencies, for example). Before traveling in remote or underdeveloped areas, plan an alternate method of contacting emergency services personnel. Remember, to make or receive any calls, the mobile device must be switched on and in a service area with adequate signal strength.

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (call blocking, for example), you may first need to deactivate those features before you can make an emergency call. Consult your User Manual and your local cellular service provider. When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your mobile device may be the only means of communication at the scene of an accident; do not cut off the call until given permission to do so.

To make an emergency call:

1. If the mobile device is not on, switch it on.
2. Open your phone dialer.
3. Enter the emergency number for your present location (for example, 911 or other official emergency number), then tap **Call/Send**. Emergency numbers vary by location.

FCC Hearing Aid Compatibility (HAC) Regulations for Wireless Devices

The U.S. Federal Communications Commission (FCC) has established requirements for digital wireless mobile devices to be compatible with hearing aids and other assistive hearing devices.

When individuals employing some assistive hearing devices (hearing aids and cochlear implants) use wireless mobile devices, they may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and mobile devices also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless mobile devices to assist hearing device users find mobile devices that may be compatible with their hearing devices. Not all mobile devices have been rated. Mobile devices that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated mobile device successfully. Trying out the mobile device with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Wireless mobile devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. M4 is the better/higher of the two ratings. M-ratings refer to enabling acoustic coupling with hearing aids that do not operate in telecoil mode.

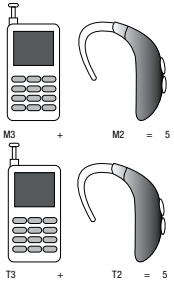
T-Ratings: Mobile devices rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. T4 is the better/higher of the two ratings. T-ratings refer to enabling inductive coupling with hearing aids operating in telecoil mode.

Hearing devices may also be rated. Your hearing aid manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.

Under the current industry standard, American National Standards Institute (ANSI) C63.19, the hearing aid and wireless mobile device rating values are added together to indicate how usable they are together. For example, if a hearing aid meets the M2 level rating and the wireless mobile device meets the M3 level rating, the sum of the two values equals M5.

Under the standard, this should provide the hearing aid user with normal use while using the hearing aid with the particular wireless mobile device. A sum of 6 or more would indicate excellent performance.

However, these are not guarantees that all users will be satisfied. T ratings work similarly.



The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

HAC for Newer Technologies

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this device that have not been tested yet for use with hearing aids.

It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this device for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or device retailer.

Caution! Some applications or prolonged usage may increase device temperature.
Prolonged skin contact with a device that is hot to the touch may produce skin discomfort or redness, or low-temperature burns. If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools. Always ensure that the device has adequate ventilation and air flow. Covering the device with bedding, your body, thick clothing or any other materials that significantly affect air flow may affect the performance of the device and poses a possible risk of fire or explosion, which could lead to serious bodily injuries or damage to property.

Restricting Children's Access to Your Mobile Device

Your mobile device is not a toy. Do not allow children to play with it because they could hurt themselves and others, damage the mobile device, or make calls that increase your mobile device bill.

Keep the mobile device and all its parts and accessories out of the reach of small children.

Warranty Information

Note: READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.
Samsung Limited Warranty - This product is covered under the applicable Samsung Limited Warranty **INCLUDING ITS DISPUTE RESOLUTION PROCEDURE and your right to opt out of arbitration within 30 calendar days of the first consumer purchase. You may opt out by either sending an email to** optout@sea.samsung.com **with the subject line "Arbitration Opt-Out" or by calling 1-800-SAMSUNG (726-7864)**. For more detailed procedures, please refer to the "Dispute Resolution Procedures and Arbitration Opt-Out" section of the Limited Warranty.

SAMSUNG ELECTRONICS AMERICA, INC. ("SAMSUNG") warrants that SAMSUNG's devices and accessories ("Products") are free from defects in material and workmanship under normal use and service.

Samsung Electronics America, Inc

85 Challenger Road

Ridgefield Park, New Jersey 07660

Phone: 1-800-SAMSUNG (726-7864)

Procedures for Dispute Resolution/30-day Arbitration and Opt-Out Policy

ALL DISPUTES WITH SAMSUNG ARISING IN ANY WAY FROM THIS LIMITED WARRANTY OR THE SALE, CONDITION OR PERFORMANCE OF THE PRODUCTS SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY.

ANY SUCH DISPUTE SHALL NOT BE COMBINED OR CONSOLIDATED WITH A DISPUTE INVOLVING ANY OTHER PERSON'S OR ENTITY'S PRODUCT OR CLAIM, AND SPECIFICALLY, WITHOUT LIMITATION OF THE FOREGOING, SHALL NOT UNDER ANY CIRCUMSTANCES PROCEED AS PART OF A CLASS ACTION. THE ARBITRATION SHALL BE CONDUCTED BEFORE A SINGLE ARBITRATOR, WHOSE AWARD MAY NOT EXCEED, IN FORM OR AMOUNT, THE RELIEF ALLOWED BY THE APPLICABLE LAW. The arbitration shall be conducted according to the American Arbitration Association (AAA) Commercial Arbitration Rules applicable to consumer disputes. The AAA Rules are available online at adr.org or by calling the AAA at 1-800-778-7879. This arbitration provision is entered pursuant to the Federal Arbitration Act. The laws of the State of Texas, without reference to its choice of laws principles, shall govern the interpretation of the Limited Warranty and all disputes that are subject to this arbitration provision. The arbitrator shall decide all issues of interpretation and application of this arbitration provision and the Limited Warranty.

For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are $5,000.00 or less ("Small Claim"), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant SAMSUNG its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or $50.00 of such fees, whichever is less, and SAMSUNG shall pay the remainder of such fees. Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees and expert witness fees, exceed $5,000.00 ("Large Claim") shall be determined according to AAA rules. In a Large Claim case, the arbitrator may grant to the prevailing party, or apportion among the parties, reasonable attorney fees, expert witness fees and costs. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction.

This arbitration provision also applies to claims against SAMSUNG's employees, representatives and affiliates if any such claim arises from the Product's sale, condition or performance.

You may opt out of this dispute resolution procedure by providing notice to SAMSUNG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product.

To opt out, you must send notice by e-mail to optout@sea.samsung.com**, with the subject line:**

"Arbitration Opt-Out." You must include in the opt out e-mail (a) your name and address; (b) the date on which the Product was purchased; (c) the Product model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable, if you have it (the IMEI or MEID or Serial Number can be found (i) on the Product box; (ii) on the Product information screen, which can be found under "Settings;" (iii) on a label on the back of the Product beneath the battery, if the battery is removable; and (iv) on the outside of the Product if the battery is not removable). Alternatively, you may opt out by calling 1-800-SAMSUNG (726-7864) no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product and providing the same information. These are the only two forms of notice that will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the benefits of the Limited Warranty.

Severability

If any portion of this Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Warranty. [013016]

Terms & Conditions of Sale and Standard Limited Warranty

What is covered and for how long?

The warranty period commences upon the date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

Device	1 Year
Battery(ies)*	1 Year
Other Accessories*	1 Year

*If applicable.

What is not covered?

This Limited Warranty is conditioned upon proper use of the Product.

This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by SAMSUNG; (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered or made illegible; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by SAMSUNG, including but not limited to installation of unauthorized software and unauthorized root access, both of which shall void this limited warranty; (h) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source; (i) defects or damage resulting from cellular signal reception or transmission, or viruses or other software problems introduced into the Product; or (j) Product used or purchased outside the United States. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the SAMSUNG device for which it is specified.

What are SAMSUNG's obligations?

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Limited Warranty, SAMSUNG will repair or replace the Product, at SAMSUNG's sole option, without charge. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product.

Repaired/replaced cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of SAMSUNG. Except to any extent expressly allowed by applicable law, transfer or assignment of this Limited Warranty is prohibited.

What must you do to obtain warranty service?

To obtain service under this Limited Warranty, you must return the Product to an authorized phone service facility in an adequate container for shipping, accompanied by the sales receipt or comparable proof of sale showing the original date of purchase by the first consumer purchaser, the serial number of the Product and the seller's name and address.

To obtain assistance on where to deliver the Product, please call SAMSUNG Customer Care at 1-800-SAMSUNG (726-7864). If SAMSUNG determines that any Product is not covered by this Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product. You should keep a separate backup copy of any contents of the Product before delivering the Product to SAMSUNG for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

What are the limits on SAMSUNG's liability?

THIS LIMITED WARRANTY SETS OUT THE FULL EXTENT OF SAMSUNG'S RESPONSIBILITIES, AND THE EXCLUSIVE REMEDY REGARDING THE PRODUCTS.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SAMSUNG BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR FOR, WITHOUT LIMITATION, COMMERCIAL LOSS OF ANY SORT; LOSS OF USE, TIME, DATA, REPUTATION, OPPORTUNITY, GOODWILL, PROFITS OR SAVINGS; INCONVENIENCE; INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES; OR DAMAGES ARISING FROM THE USE OR INABILITY TO USE THE PRODUCT. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE DISCLAIMER OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND DISCLAIMERS MAY NOT APPLY TO YOU.

SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT USED IN CONJUNCTION WITH THE PRODUCT, OR THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE. RESPONSIBILITY FOR THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT RESTS SOLELY WITH THE USER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT.

Nothing in the Product instructions or information shall be construed to create an express warranty of any kind with respect to the Products. No agent, employee, dealer, representative or reseller is authorized to modify or extend this Limited Warranty or to make binding representations or claims, whether in advertising, presentations or otherwise, on behalf of SAMSUNG regarding the Products or this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings. Please contact the **Samsung Customer Care Center** for details.

Important! Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

No reproduction in whole or in part allowed without prior written approval. Specifications and availability subject to change without notice. [013016]

End User License Agreement for Software (EULA)

The EULA for this device can be found:

- Online at: www.samsung.com/us/Legal/SamsungLegal-EULA4

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