Meet Tara
“I believe you and your family should be able to sit down and share a wonderful meal together, no matter how hectic your schedule.”

Tara Tesher
Creator & Designer of temp-tations® by Tara

Prep  ✿  Cook  ✿  Serve  ✿  Store
All in one, beautiful dish!
Ceramics are oven safe up to 500 degrees, dishwasher, microwave, refrigerator and freezer safe.

LIMITED THREE-YEAR WARRANTY
What This Warranty Covers: This warranty applies to all new temp-tations products that were purchased for personal or household use from an authorized retailer*. This warranty is not available to commercial purchasers or owners. We warrant that your product will be free of manufacturing defects in materials or workmanship, under normal use. Should your product prove to be defective after the applicable return period (see applicable return policy) and during the warranty period, we will have the option to repair or replace your product at no charge**. Shipping and handling costs are not included in the terms of this warranty and will be your responsibility.

What This Warranty Does Not Cover: This warranty does not cover defects caused by accident, misuse, negligence, including tampering, abuse, damage in transit, or use for commercial purposes. It does not cover damage caused by anything other than a manufacturing defect. This warranty excludes any relief for incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty does not cover shipping and handling costs.

How Long This Warranty Lasts: This warranty lasts for three years from the date of purchase.

How to Get This Service: To assure the proper handling of your warranty without delay, and to facilitate verification of the original date of purchase, we suggest that you complete the registration immediately. Register your limited three year warranty online at temp-tations.com, or send your name, address, and product number to the address below. If you find a defect with your temp-tations product, please contact our customer service at the phone number below:
Temp-tations LLC
260 Ballard Rd, Unit 2, Middletown, NY 10941
1-800-442-8677

How State Law Applies: This warranty gives you specific legal rights, and you may also have rights which vary from state to state.
temp-tations porcelain, stoneware, china and earthenware products meet all federal and state government standards for lead safety. All temp-tations product lines are tested by accredited independent laboratories before they are shipped to the U.S.
*A list of authorized retailers can be found at temp-tations.com.
** Proof of purchase may be required.
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Frequently Asked Questions

PRODUCT USAGE - STONEWARE & ACCESSORIES

Are temp-tations® lead-safe? Temp-tations porcelain, stoneware, china and earthenware products meet all Federal and state government standards for lead safety. All temp-tations products are tested for lead safety by accredited independent laboratories before they are shipped to the U.S.

Can temp-tations be used on a stove top? No, temp-tations stoneware should not be used on a stove top or over an open flame.

Can temp-tations go in the dishwasher? Yes, all temp-tations stoneware is dishwasher-safe.

Can temp-tations go in the refrigerator and freezer? Yes, all temp-tations stoneware and storage covers are refrigerator- and freezer-safe.

Is it safe to go from the freezer directly to the oven with temp-tations? Yes, all temp-tations bakers can go from the freezer directly to the oven. However, when doing so, allow your temp-tations baker and your oven to heat up together. (Put the stoneware in an unheated oven, turn on the oven, and allow both to come to desired cooking temperature simultaneously.)

Can temp-tations go in the microwave? Yes, all temp-tations stoneware is microwave-safe.

Is it OK to pre-heat temp-tations in the oven or microwave when the dish is empty? No, do not pre-heat your temp-tations bakers in the oven or microwave when empty, as this may cause stress to the stoneware.

When hand washing, is it OK to soak temp-tations in water? It’s OK to fill your temp-tations with water and let it soak, but do not fully submerge your temp-tations in a sink full of water. Stoneware absorbs water in places where there’s no glaze (for example, on the bottom, where it sits in the kiln). When the stoneware is then put in the oven, microwave, or freezer, the absorbed water will expand and can cause stress to the stoneware. Please note that temp-tations stoneware is dishwasher-safe.

Is it OK to hand wash temp-tations after removal from a hot oven or microwave? No, do not hand wash temp-tations bakers out of a hot oven or microwave and immerse in water, let the stoneware come to room temperature before washing.

How should tempered glass trivets be cleaned? It is recommended that you hand wash tempered glass trivets. Do not soak in warm soapy water.

How do the plastic storage covers work? Temp-tations tabless storage covers are not designed to snap on or be air- or water-tight. They are simply to cover your dish and allow stacking in the refrigerator or freezer as well as to help protect your food. If your temp-tations includes “snap-on” covers, they are designed with large tabs to snap on for a snug fit. Due to the nature of stoneware, they will not be air-tight or water-tight.

Where are the plastic storage covers located in the packaging? The plastic storage covers are embedded in the foam packaging. Please remove all packaging from the box to find the plastic storage covers.

Can plastic storage covers go in the dishwasher? Yes, the plastic storage covers can be cleaned on the top rack of your dishwasher.

Can plastic storage covers be used in the oven? No, the plastic storage covers should only be used when storing dishes in the refrigerator or freezer.

Can plastic storage covers go in the microwave? We do not recommend using the plastic storage covers in the microwave.

How should thermal tote bags be cleaned? Do not machine wash your thermal tote bag. Spot clean with a damp towel and mild soap. Do not use bleach. Your thermal tote bag can be put into the dryer on low. Use an iron on the lowest setting to remove any wrinkles.

PAINT COLORS & BRUSHSTROKES

I’ve noticed that sometimes older temp-tations pieces and newer temp-tations pieces purchased in the same color don’t exactly match. Why is that? Temp-tations pieces are handcrafted and hand painted, so no two pieces are ever alike. Every effort is made for colors to remain consistent, but because brushstrokes vary from piece to piece, slight color variations will occur – making each piece unique.

Why are there variations in the painted brushstrokes? Part of the charm of temp-tations is that each piece is unique. Each piece is hand painted by artisans, therefore, no two pieces will ever be alike. Variations in brushstrokes will occur, making your set truly one of a kind.

CONTACT INFORMATION

If your question or concern is not answered in these Frequently Asked Questions, please call 1-800-442-8677 (M-F 8:30am – 5:30pm ET).

Our friendly Customer Service Representatives are here to help. We want you to be totally satisfied with your temp-tations experience.

temp-tations.com

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