



temp-tations®

by Tara

Meet Tara

"I believe loved ones need to disconnect in order to reconnect."

-Tara

Tara Teshar

Creator & Designer of temp-tations • by Tara

LIMITED THREE YEAR WARRANTY

What This Warranty Covers: This warranty applies to all new temp-tations products that were purchased for personal or household use from an authorized retailer*. This warranty is not available to commercial purchasers or owners. We warrant that your product will be free of manufacturing defects in materials or workmanship, under normal use. Should your product prove to be defective after the applicable return period (see applicable return policy) and during the warranty period, we will have the option to repair or replace your product at no charge** with the same or similar like kind item. Shipping and handling costs are not included in the terms of this warranty and will be your responsibility.

What This Warranty Does Not Cover: This warranty does not cover defects caused by accident, misuse, negligence, including tampering, abuse, damage in transit, or use for commercial purposes. It does not cover damage caused by anything other than a manufacturing defect. This warranty excludes any relief for incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty does not cover shipping and handling costs.

How Long This Warranty Lasts: This warranty lasts for three years from the date of purchase.

How to Get This Service: To assure the proper handling of your warranty and to facilitate verification of the original date of purchase, we recommend that you retain proof of your original purchase in the form of a digital order confirmation, printed packing list receipt, etc. With that information available, please contact our customer service at 1-800-442-8677.

How State Law Applies: This warranty gives you specific legal rights, and you may also have rights which vary from state to state. temp-tations porcelain, stoneware, china and earthenware products meet all federal and state government standards for lead safety. All temp-tations product lines are tested by accredited independent laboratories before they are shipped to the U.S.

*A list of authorized retailers can be found at temp-tations.com.

** Proof of purchase may be required.

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Contact Information

For additional questions or concerns,
please call **1-800-442-8677**
(M-F 8:30am - 5:30pm ET).

Our friendly Customer Service Representatives are here to help.
We want you to be totally satisfied with your temp-tations experience.

temp-tations.com



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PRODUCT USE & CARE – STONEWARE & GLASSWARE

Are temp-tations products lead-safe? Temp-tations glassware, porcelain, stoneware, china, and earthenware products meet all Federal and state government standards for lead safety. All temp-tations products are tested for lead safety by accredited independent laboratories before they are shipped to the U.S.

Can temp-tations stoneware and glassware be used on a stove top? No, temp-tations stoneware and glassware should not be used on a stove top or over an open flame. **NOTE: This item is oven-safe up to 500°F.**

Can temp-tations stoneware & glassware go in the dishwasher, refrigerator, and freezer? Yes, temp-tations stoneware & glassware is dishwasher, refrigerator, and freezer-safe (unless otherwise indicated). Plastic storage covers are also safe in the refrigerator and freezer, plus top-rack dishwasher safe.

Is it safe to go from the freezer or refrigerator directly to the oven with temp-tations stoneware? Yes, all temp-tations bakers can go from the freezer to the oven. However, when doing so, allow your temp-tations baker and your oven to heat up together. (Put the stoneware in an unheated oven, turn on the oven, and allow both to come to desired cooking temperature simultaneously.)

Can temp-tations go in the microwave? Yes, temp-tations stoneware is microwave-safe (unless otherwise indicated). Please note, do not preheat your temp-tations pieces in the oven or microwave when empty, as this may cause stress to the stoneware.

When hand washing, is it OK to soak temp-tations stoneware in water? It's OK to fill your temp-tations with water and let it soak, but do not fully submerge your stoneware piece in a sink full of water. Stoneware absorbs water in places where there's no glaze (for example, on the bottom, where it sits in the kiln). When the stoneware is then put in the oven, microwave, or freezer, the absorbed water will expand and can cause stress to the stoneware. Please note that temp-tations stoneware is dishwasher-safe.

Is it OK to hand wash temp-tations after removal from a hot oven or microwave? No, do not take a temp-tations baker out of a hot oven or microwave and immerse in water; let the stoneware come to room temperature before washing.

How should I clean my temp-tations glassware? We recommend that you hand wash temp-tations glass serveware, dinnerware, and drinkware (unless otherwise indicated).

How do the plastic storage covers work? Temp-tations storage covers are not designed to snap on or be air- or water-tight. They are simply meant to cover your dish and allow stacking in the refrigerator or freezer and to help protect your food. If your temp-tations includes covers, they are designed with large tabs to cover the dish. Due to the nature of stoneware, they will not be air-tight or water-tight.

Where are the plastic storage covers located in the packaging? The plastic storage covers are embedded in the foam packaging. Please remove all packaging from the box to find the plastic storage covers.

Can plastic storage covers go in the dishwasher, microwave, or oven? Yes, the plastic storage covers can be cleaned on the top rack of your dishwasher. No, the plastic storage covers should not go in the microwave or oven. They should only be used when storing dishes in the refrigerator or freezer.

PAINT COLORS & BRUSHSTROKES

I've noticed that sometimes temp-tations pieces purchased in the same color don't exactly match or have variations in brushstrokes. Why is that? Temp-tations pieces are handcrafted and hand painted by artisans, so no two pieces are ever alike. Every effort is made for colors to remain consistent, but because brushstrokes vary from piece to piece, slight color variations will occur, making each piece unique and full of charm.



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