

WARRANTY

LIMITED TWO-YEAR WARRANTY

This warranty is only available to consumers only. A consumer is defined as someone who has purchased a Blue Diamond Sizzle Griddle at retail for personal, family or household use. This warranty is not available to retailers or other commercial purchasers or owners except as otherwise required under applicable law.

Your Blue Diamond Sizzle Griddle is warranted to be free of defects in materials and workmanship under normal home use for 2 years from the date of original purchase.

Complete and return the enclosed product registration card to facilitate quick verification of the original date of purchase. Returning the product registration card does not eliminate the responsibility of the consumer to maintain the original proof of purchase for the warranty benefits. If the consumer does not retain proof of purchase date, the purchase date for the purpose of this warranty will default to the date of manufacture.

Should your Blue Diamond Sizzle Griddle prove to be defective while under warranty we will replace it. Simply call our toll-free number 1-877-926-6526 for additional information from our customer service representatives or send the defective product to Blue Diamond, 94 N Broadway, Irvington, NY 10533.

NOTE: We recommend you use a traceable, insured delivery service for added protection and secure handling of any returned Blue Diamond product. Blue Diamond cannot be held responsible for in-transit damage or for packages that are not delivered to us. Lost and/or damaged products are not covered under warranty.

Make sure to include your return address, a daytime phone number for contact, description of the product defect, product model number (found on bottom of product), original date of purchase, and any other information pertinent to the product's return.

The Blue Diamond Sizzle Griddle has been manufactured to strict specifications and has been built for exclusive use with the authorized accessories.

This warranty expressly excludes any defects or damages caused by accessories, replacement parts, or repair service other than those authorized by Blue Diamond. In addition, this warranty does not pertain to damage that results from accident, misuse, shipment or other ordinary household use. This warranty excludes all incidental or consequential damages. Some states prohibit the exclusion or limitation of these damages, so these exclusions may not apply to you.

CALIFORNIA RESIDENTS ONLY

California law states that when a product is under warranty, California residents have the option of returning a defective product (a) to the store where it was purchased or (b) to another retail store that sells Blue Diamond products of the same type.

At the chosen retail store's discretion, it shall either repair the product, give the consumer a reference to an independent repair facility, replace the product, or refund the price of purchase minus the amount directly attributable to the consumer's prior usage.

The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's usage of the product.

If the previous two options do not provide appropriate relief for the consumer, the consumer may take the product to an independent repair facility if service or repair can be economically accomplished. Blue Diamond, not the consumer, will be responsible for the reasonable cost of the service, repair, replacement, or refund for defective products under warranty.

According to their preference, California residents may also return defective products directly to Blue Diamond for replacement, by calling our consumer service toll-free at 1-877-926-6526. Blue Diamond will be responsible for the cost of the repair, replacement, and shipping and handling for such products under warranty.

BEFORE RETURNING YOUR BLUE DIAMOND PRODUCT

If you are experiencing problems with your Blue Diamond Sizzle Griddle, we suggest that you call Blue Diamond customer service at 1-877-926-6526 before returning the product. A representative can confirm whether the product is under warranty and advise on next steps.

IMPORTANT: If the defective product is to be serviced by someone other than Blue Diamond's authorized service, please tell the servicer to call our consumer service at 1-877-926-6526 to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and the product is still under warranty.

