



6QT SLOW COOKER **USER GUIDE**

IMPORTANT SAFEGUARDS

When using an electrical appliance, basic safety precautions should always be followed, including the following:

1. **IMPORTANT:** Read all instructions carefully before first use.
2. This product is not meant for deep frying.
3. Do not touch hot surfaces. The metal housing will become hot during use. Use handles on side or on lid.
4. **CAUTION:** Lid and handles may become hot during prolonged use. Use caution when removing lid or lifting by handles. To reduce the risk of electric shock, cook only in removable inner pot.
5. Use tongs or other heat safe utensils to remove food. Do not pour or lift appliance.
6. Close supervision is necessary when any appliance is used by or near children.
7. To protect against electrical shock, do not immerse cord, plug, or cooker body in water or other liquid.
8. Do not add liquid within an inch of the top of aluminum inner pot, or the water may flow out during cooking.
9. Do not allow food to boil or cook dry.
10. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance. Do not use abrasive cleaning solutions, steel wool or nylon scrubbing sponges.
11. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
12. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
13. Intended for counter top use only as directed.
14. Do not use the appliance for other than intended use.
15. Do not use outdoors.
16. Extreme caution must be used when moving an appliance containing hot liquids.
17. Do not let cord touch hot surfaces or hang over the edge of table or counter.
18. **WARNING:** Spilled food can cause serious burns. Keep appliance and cord away

from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.

19. Prior to first use, please make sure that the electrical rating of the appliance is in conformity with the current electric rating.
20. Plug cord into wall outlet. To disconnect, switch appliance off, then remove plug from wall outlet.
21. Use on stove top or in oven only as directed. When cooking on a burner make sure it is of a similar base diameter to the pot.
22. To reduce the risk of electric shock, cook only in removable bowl. **DO NOT** pour food directly in the unit base without bowl.
23. When using bowl to cook on gas, adjust flame so it does not flare up on the sides of the pot. Ensure heat does not exceed 390°F.
24. **SAVE THESE INSTRUCTIONS** Do not throw away. Read before operating your new Slow Cooker. Keep for future reference.
25. In order to ensure safe operation and optimum performance, please read the entire Instruction/Care & Use Booklet.

SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

SPECIAL CORD SET INSTRUCTIONS:

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

HEALTHY COOKING STARTS WITH GREENPAN

Since inventing healthy ceramic nonstick in 2007, we've dedicated ourselves to unique advances that make cooking better for everyone. From healthy ceramic nonstick cookware to revolutionary home appliances, our groundbreaking designs deliver remarkable performance so you can focus on the flavor. Enjoy!

CONTENTS

- 04 Description of Parts**
- 04 Before First Use**
- 04 General Usage**
- 05 Operation**
- 07 Cleaning/Maintenance**
- 09 Troubleshooting**
- 10 Warranty**

PARTS

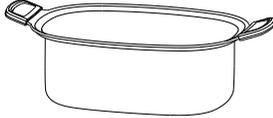
1. Lid



2. Steam Rack



3. Removable Pot



4. Base Unit



5. Utensils

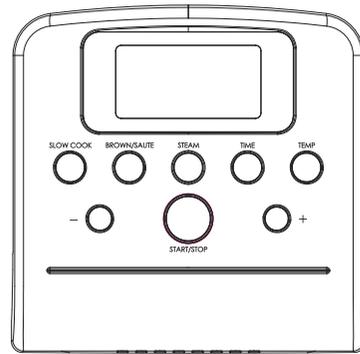


BEFORE FIRST USE

1. Read all instructions and important safeguards.
2. Remove all packaging materials and check that all items have been received in good condition.
3. Tear up all plastic bags and dispose of properly as they can pose a suffocation or choking risk to children.
4. Remove the lid and the removable pot and wash with warm soapy water and dry thoroughly before returning to the base.
5. Wipe body clean with a damp cloth.
NOTE: Do not use harsh abrasive cleaners, scouring pads or products that are not considered safe to use on nonstick coatings. If washing dishwasher safe parts in the dishwasher, a slight discoloration to the inner pot and accessories may occur. This is cosmetic only and will not affect performance.
6. Place pot inside of base, and place lid on top of the pot
7. Plug power cord into outlet.
8. Your Slow Cooker is now ready for use.

GENERAL USAGE

KNOW YOUR CONTROL PANEL



Slow Cook Press to begin slow cooking mode and press repeatedly to cycle through Slow Cooking modes.

Brown/Sauté Press to begin

Steam Press to begin

Time Press to adjust cooking time

Temp Press to adjust cooking temperature

Start/Stop Press to start or stop a cooking function

— ○ Reduces time/temperature

○ + Increases time/temperature

Your GreenPan Slow Cooker operates once you press the Start button after you set the cooking mode and time. While cooking, the display will count down as time elapses. At the end of the cooking program, the Slow Cooker automatically switches to the Keep Warm setting for up to 8 hours.

KNOW YOUR 5PC UTENSIL SET

- Tongs
- Turner
- Large Spatula
- Skimmer
- Slotted Spoon

Take on a wide range of kitchen tasks with this ultra-versatile set. Crafted from silicone, these tools make it easy to mix, serve, stir, flip, mash, blend, scramble, and so much more!

- Flexible, stain-free, nonstick silicone construction
- Anti-slip construction makes it easy to cook with confidence
- Made for daily use
- Dishwasher safe

OPERATION

Power Operation

1. Ensure your Slow Cooker is plugged directly into a grounded wall outlet. Do not use an extension cord.
2. Ensure the inner pot is correctly placed within the appliance and the appliance is on a level heat-resistant surface.

COOKING MODES

Slow Cook

Slow cooking works best with foods that require long, low-heat cooking. Examples: stews, soups, beans, and fattier meats such as roasts, pork shoulder, and ribs.

- Press the Slow Cook button, the button will illuminate and the screen will show "Slow Cook" and a mode will show (reheat, hi, lo, simmer/buffet)
- Press Slow Cook button repeatedly until desired mode is selected
- Press +/- to increase or decrease preset cooking time.
- Press Start button to begin cooking program.
- Time can also be adjusted during the cooking cycle using the +/- buttons. Press Start to confirm or wait 3 seconds for function to lock in.

Slow Cook Modes

- LO – For best results, use this mode for recipes that have extended cooking times.
- HI – Use this mode for recipes when a shorter cooking time is needed.
- Reheat – This mode will quickly reheat already cooked food. Not designed for extended cooking time due to the high heat.

- Simmer/Buffer – This mode is for keeping food warm during serving.
- Warm – This mode is intended only for keeping already cooked food warm, not for cooking. This is a selectable option under the slow cook modes. The timer will count up to 8 hours, to indicate elapsed time. This program will also automatically start after the chosen cooking cycle has completed. The timer will count up to 8 hours, to indicate elapsed time.

Brown/Sauté

Use this mode to Brown meats before slow cooking or to sauté vegetables or other ingredients. Temperature is selectable between 120°F and 400°F.

- Press the Brown/Sauté button, the button will illuminate and the screen will show "Brown/Sauté" and default temperature of 400°F will flash on the display.
- Use +/- buttons to increase or decrease temperature.
- Press "Time" and use +/- buttons to adjust cooking time.
- Press Start button to begin cooking program.
- Screen shows "Preheat" until cooking temperature is reached. Once temperature is reached, a ready tone will sound for three cycles and "Preheat" will disappear from the LCD screen.

Steam

Use this mode along with the steam tray to steam cook your food. Add 1" of water into the pot, insert steam tray, and then food to be steamed. Longer cook times may require the addition of more water during cooking.

- Press the Steam button, the button will illuminate and the screen will show "Steam".
- The timer will flash at the default time. Use +/- buttons to adjust cooking time.
- Press Start button
- Screen shows "Preheat" until cooking temperature is reached. Once temperature is reached, a ready tone will sound for three cycles and "Preheat" will disappear from the LCD screen.

During Cooking Cycles

- If you press the buttons for Slow Cook, Brown/Saute or Steam while a cooking mode is currently on, the new function will be started immediately.
- Press the button of Time or Temp to adjust, either press start/stop to confirm or after 3 seconds, the new selection will automatically be accepted.

- If the Start/Stop button is pressed during the cooking cycle, the GreenPan Slow Cooker will go into Warm mode. This will shut off if the Start/Stop button is pressed one more time.

RECIPE TIPS

- Be sure to spread oil in the Slow Cooker before cooking, using a heat resistant spatula or other utensil. Cooking sprays are not recommended.
- Always use tongs or other utensil to remove food. Do not lift the Slow Cooker to pour.
- The Slow Cooker must be placed on a level surface during use – uneven cooking or spilling may result otherwise.
- When Browning/Sautéing, always use a little oil or butter suited for frying for best results. Avoid low smoke point oil or aerosol sprays as they cannot withstand high heat.
- The GreenPan Slow Cooker comes with a 6qt inner pot coated with Thermolon Volt, a special coating designed for kitchen appliances. The inner pot is stove top and oven safe, though we recommend using the in-unit browning feature for best results.
- While your Slow Cooker is metal utensil

safe, we recommend using plastic, silicone or wooden utensils to prolong the life of the ceramic nonstick coating.

ONE-STEP BROWNING

- When slow cooking, browning or sautéing your ingredients first lends extra flavor to your food and can result in a mouthwatering, seared crust on meats and poultry.
- Add a light coat of cooking oil or butter to the pot before starting
- Turn on your Slow Cooker and select “Brown/Sauté” mode. Leave the lid off when using brown/sauté mode.
- When the oil is simmering hot, add meat or other ingredients to be browned/sautéed to the pot. Sear for a few minutes on all sides. NOTE: the pot is especially hot while using the brown/sear mode. Use heat-resistant gloves or oven mitts and keep hands and face away from the pan, as hot oil may splatter. Small amounts of smoke may be generated by the browning process. If excessive smoke or splatter develops, turn off and unplug Slow Cooker until it subsides. NEVER POUR WATER OR OTHER LIQUIDS INTO SLOW COOKER DURING THE BROWN/SAUTÉ PROGRAM.
- After browning, switch cooking mode to “Slow Cook” and select desired time and temperature.
- Allow pan to cool slightly before adding rest of the ingredients and covering with the lid.

Function Summary Chart

Program	Preset Cooking Time	Cooking Time (MAX)	Cooking Time (MIN)	Preset Keep Warm Time	
Slow Cook	Lo	8 Hr	24 Hr	2 Hr	8 Hr
	Hi	8 Hr	8 Hr	1 Hr	8 Hr
	Reheat	1 Hr	4 Hr	30 Min	8 Hr
	Simmer/ Buffet	4 Hr	24 Hr	1 Hr	8 Hr
	Warm	N/A	8 Hr	N/A	N/A
Brown/ Sauté	15 Min	1 Hr	10 Min	8 Hr	
	15 Min	1 Hr	10 Min	8 Hr	
	15 Min	1 Hr	10 Min	8 Hr	
	15 Min	1 Hr	10 Min	8 Hr	
	15 Min	1 Hr	10 Min	8 Hr	
	15 Min	1 Hr	10 Min	8 Hr	
	15 Min	1 Hr	10 Min	8 Hr	
Steam	15 Min	2 Hr	10 Min	8 Hr	

OVEN AND STOVE TOP COOKING

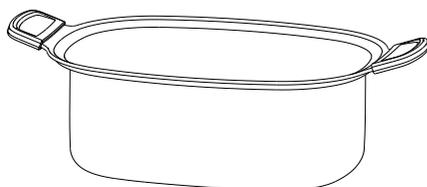
Please note - The bowl is the only part that is Oven safe on this product. Please remove bowl from base to cook in this method.

The Slow Cooker Bowl is Oven and Stove Top Safe to 390°F .To use correctly ensure the following- When cooking on a gas stove-top adjust flame so it does not flare up on the sides of the pot. Do not exceed 390°F. Ensure the lid is removed.

When cooking on a electric stove-top do not exceed 390°F. Ensure the lid is removed.

For oven use ensure that temperature does not exceed 390°F. Ensure that the lid is removed. When taking bowl out of oven be sure that you use safety gloves or Oven Mitts. This bowl will be hot, proceed with caution. Ensure the lid is removed.

The inner pot is stove top and oven safe, though we recommend using the in-unit browning feature for best results.



ONLY

CLEANING AND MAINTENANCE

1. Before cleaning, always unplug your Slow Cooker and allow it to cool. The inner pot and lid are both safe for dishwasher use.
2. If you prefer, you can wash the inner pot and lid with a gentle detergent after removing them from the base.
3. Rinse with water and then gently pat dry with a dish towel or cloth.
4. Wipe the outside of the Slow Cooker with a damp sponge or cloth. Refrain from using scouring pads, brushes, powders or chemical detergents on the Slow Cooker.

Summary Chart:

Part	Diswasher & Hand wash safe	Wipe with Damp Cloth
Lid	✓	✓
Removable Cooking Pan	✓	✓
Base Unit	✗	✓

STORAGE

Ensure the Slow Cooker is cool and dry before storing. The power cord wraps around the cord wrap for easy storage.

BEFORE RETURNING YOUR GREENPAN PRODUCT

If you are experiencing problems with your GreenPan Slow Cooker, we suggest that you call GreenPan customer service at 914-372-7777 before returning the product. A representative can confirm whether the product is under warranty and advise on next steps.

IMPORTANT: If the defective product is to be serviced by someone other than GreenPan's authorized service, please tell the servicer to call our consumer service at 914-372-7777 to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and the product is still under warranty.

TROUBLESHOOTING

Problem	Potential Cause	Solution
Slow Cooker does not turn on	Power Plug	Check whether the power plug is connected to a functional, grounded electrical outlet
Outside of Slow Cooker is hot during use	This is normal, especially after extended use	Do not touch the outside of the Slow Cooker, burns may result. Instead, use handles only when the pan is operating.
Slow Cooker turns on, but does not get hot during any cooking mode	Control Board problem	Contact Customer Service for replacement
E1 Error Code	N/A	Contact Customer Service for replacement
Appliance heats up but LCD display does not come on	LCD Module Damaged	Contact Customer Service
LCD display comes on but appliance does not heat up	Heating Element Damaged	Contact Customer Service
Appliance is very slow to heat up	Bowl not seated correctly or debris in way.	Ensure that there is no debris or oil affecting the connection to heating element to the bowl. If this does not work; Contact Customer Service
Food is undercooked	Check cooking time and temperature.	Increase cooking time and temperature, or check C&U for alternate mode.
Food is overcooked	Check cooking time and temperature.	Decrease cooking time and temperature, or check C&U for alternate mode.
Small scratch mark or dent marks appear on cooking surface	Normal use.	Chipping is a natural occurrence with Ceramic Non-stick due to the fact that is very hard. If the chip is more than 5mm, please contact customer service.
Large Scratch mark or dent mark appear on cooking surface	N/A	Contact Customer Service
Type on or under for buttons has completely disappeared	N/A	Contact Customer Service for replacement

LIMITED WARRANTY

GreenPan Electrics are covered by a limited warranty against defects in materials and workmanship, beginning on the date of purchase and lasting for two years. If your GreenPan Electrics product has a defect during the warranty period, The Cookware Company (USA), LLC will either repair or replace the product. Further information on the warranty claim process, exclusions from warranty coverage, and other terms can be found in the complete limited warranty for this product, available online at greenpan.us/warranty.

TERMS OF SALE; ARBITRATION

The terms on which The Cookware Company (USA), LLC sells GreenPan Electrics are available online at greenpan.us/pages/terms-of-sale (the "Terms"). The Terms contain very important information regarding your rights and obligations, as well as conditions, limitations, and exclusions that may apply to you. Please read them carefully.

In particular, the Terms provide that, by your purchase of this product, you and The Cookware Company (USA), LLC are agreeing to give up any rights to litigate in a court or before a jury, or to participate in a class action or representative action with respect to a claim. Other rights that you would have if you went to court may also be unavailable or limited in arbitration. Any claim, dispute, or controversy between you and The Cookware Company (USA), LLC arising from or relating in any way to your purchase of products or services will be resolved exclusively and finally by binding arbitration.

The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Consumer Arbitration Rules (the "AAA Rules") then in effect, except as modified hereby. (The AAA Rules are available at adr.org or by calling the AAA at 1-800-778-7879.) The Federal Arbitration Act will govern the interpretation and enforcement of this arbitration and waiver provision. The Cookware Company (USA), LLC will be

responsible for the AAA filing fee of any such proceeding. Other than your right to pursue a claim in small claims court, as described in the Terms, the arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or these Terms are void, voidable or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction. Attorney fee shifting in this case is governed by the Terms. You agree to an arbitration on an individual basis. In any dispute, NEITHER YOU NOR THE COOKWARE COMPANY (USA), LLC WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER OR IN A PRIVATE ATTORNEY GENERAL CAPACITY. The arbitral tribunal may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction. If any provision of the arbitration agreement described herein and in the Terms is found unenforceable, the unenforceable provision will be severed and the remaining arbitration terms will be enforced.

