

TROUBLESHOOTING

If steam is escaping from around the lid

1. Push down on the lid, this forces the gasket to make contact with the pot. The pot seals and the pressure is acknowledged by the machine.

Or - If steam is leaking from under the lid because the lid is not properly closed, the gasket isn't positioned properly, is damaged, or the pressure cooker is over filled, follow these steps:

1. Unplug, release any pressure using the quick release method.
2. Remove the gasket and check for tears or cracks.
3. Check to be sure the gasket is positioned properly.
4. If too full, remove excess liquid and continue cooking.

If you have not added sufficient liquid and you notice that the floating valve has not risen, but the timer is counting down:

1. Stop the pressure cooker by pressing the **START/STOP** button.
2. Turn the pressure regulator knob to RELEASE, using short bursts, until the pressure is fully released.
3. Remove the lid and add approximately 1¹/₂ cups of water/stock or any liquid. Stir food to disperse liquid.
4. Replace the lid and lock into position.
5. Set the pressure and time per page 7.
6. Press the **START/STOP** button to begin cooking again.

If you can't open or remove the cover:

1. Be sure all of the pressure has been released.
2. If you still cannot open it, bring the contents of the cooker up to pressure again.
3. Release the pressure completely.
4. If the cover still won't come off, call customer service at 1-888-321-5023.

Slow Cook- Food not cooked enough:

1. This is a slow cook low setting. Most recipes when slow cooking on low require 8-9 hours.
2. Overfilled - To ensure proper cooking, it is important to fill your slow cooker with the appropriate amount of food. Aim for between half and two-thirds full. If the cooker is too full, the food may not cook evenly and could end up being undercooked.
3. Check to be sure it is on the correct setting. Is the unit on the slow cook setting? Did you press start after hitting slow cook?