

## CARE

### ▲ WARNING



**BLADES ARE EXTREMELY SHARP.**  
Handle with extreme care to avoid injury.

**WARNING: TO AVOID DAMAGE AND INJURY. DO NOT IMMERSE** the motor body and cord assembly in water or any other liquid.

1. Remove the blending shaft from the motor body. Wash it in warm soapy water. Rinse and dry thoroughly.
2. Wipe down the motor body with cloth moistened with warm, soapy water. Wipe with a clean towel to remove soap residue. Wipe dry with a clean towel.

**NOTE:** Ensure no water remains inside the blending shaft to avoid water running into the motor body when reattached.

**NOTE:** The immersion blender is not dishwasher safe.

**NOTE:** DO NOT allow the blending wand to soak in water for long periods of time.

## TROUBLESHOOTING

**Problem:**

- Machine will not run after On/Off power switch is activated.

**Solution:**

- Make sure the power cord is firmly plugged into power outlet and that the outlet has power.
- Make sure the switches are clean and moving freely.

**Problem:**

- Machine is running irregularly.

**Solutions:**

- Check the reset breaker to see if it has tripped.

**Problem:**

- Loose or misaligned shaft
- Vibration

**Solutions:**

- Make sure the Motor Body and Blending Shaft are assembled properly.

## WARRANTY

### 3-YEAR FULL WARRANTY

#### 1. WHAT IS COVERED.

Vita-Mix Corporation (“Vitamix”) warrants that an Immersion Blender will be free from defects in material or workmanship and will withstand wear and tear from ordinary household use for 3 years from the date of purchase. Vitamix will, within 30 days of receipt of the returned product, repair the failed Immersion Blender free of charge. If, in Vitamix’s sole discretion, the failed Immersion Blender cannot be repaired, Vitamix will elect to either (A) replace the Immersion Blender free of charge or (B) refund the full purchase price to the owner, unless Vitamix receives prior written notice of the owner’s preference.

#### 2. WHAT IS NOT COVERED.

This Warranty applies only to owners for ordinary household use. This Warranty does not cover cosmetic changes that do not affect performance, such as discoloration or the effects of the use of abrasives or cleaners or food build up. This Warranty is only valid if the Immersion Blender is used in accordance with the instructions, warnings and safeguards contained in the owner’s manual.

Vitamix will not be responsible for the cost of any unauthorized warranty repairs.

**REPAIR, REPLACEMENT OR REFUND OF THE PURCHASE PRICE ARE THE EXCLUSIVE REMEDIES OF PURCHASER AND THE SOLE LIABILITY OF VITAMIX UNDER THIS WARRANTY. NO EMPLOYEE OR REPRESENTATIVE OF VITAMIX IS AUTHORIZED TO MAKE ANY ADDITIONAL WARRANTY OR ANY MODIFICATION TO THIS WARRANTY WHICH MAY BE BINDING UPON VITAMIX. ACCORDINGLY, PURCHASER SHOULD NOT RELY UPON ANY ADDITIONAL STATEMENTS MADE BY ANY EMPLOYEE OR REPRESENTATIVE OF VITAMIX. IN NO EVENT, WHETHER BASED ON CONTRACT, INDEMNITY, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, SHALL VITAMIX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFIT OR REVENUE.**

Some states do not allow limits on warranties. In such states, the above limitations may not apply to you. Outside the U.S.A. and Canada, other warranties may apply.

**3. WHAT VOIDS THIS WARRANTY.**

Abuse, misuse, negligent use, alteration of the Immersion Blender exposure to abnormal or extreme conditions, or failure to follow the operating instructions, will void this Warranty.

The Warranty is also void if repairs to the Immersion Blender or any portion of the blade assembly are performed by someone other than Vitamix or an authorized Vitamix Service Provider.

**4. HOW TO OBTAIN RETURN AUTHORIZATION UNDER THIS WARRANTY.**

In the event the Immersion Blender needs service or repair, please call Vitamix Customer Service at 1.800.848.2649. You will be asked to provide a date of purchase and proof of purchase for any product that has not been registered with Vitamix. For product subject to this Warranty you will be provided with a return authorization number, up-to-date shipping instructions and a pre-paid return pick up label. Vitamix will pay standard shipping costs on the return of the Immersion Blender for warranty service and repair and for return shipment of the product to you after the warranty repair or replacement. Purchaser is responsible for the costs of special shipping requests.

Within the U.S.A. and Canada, this Warranty is honored directly through the Vita-Mix® Corporation.

**United States**

Vita-Mix® Corporation  
8615 Usher Road  
Cleveland, Ohio 44138-2199  
1.800.848.2649  
service@vitamix.com

**Canada**

Vita-Mix® Corporation  
200-1701 Shepherd Street East  
Windsor, Ontario N8Y 4Y5  
1.800.848.2649  
service@vitamix.com

You will be deemed to have accepted the returned product “as is” upon delivery unless you notify Vitamix of any problem, including shipment damage, within 48 hours of delivery.



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**vitamix.com**

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