

BLENDJET ONE LIMITED 60 DAY WARRANTY

Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners, and commercial use of the BlendJet One voids this warranty.

We warrant that your BlendJet One will be free of defects in material or workmanship under normal home use (“defective”) for sixty (60) days from the date of original purchase (the “Warranty Period”). In the event that you do not have a proof of purchase date, the purchase date for purposes of this warranty will be the date of manufacture. If your blender should prove to be defective within the Warranty Period, we will inspect and repair it upon receipt via mail, or, if we think it necessary, replace it. Warranty returns approved by BlendJet Customer Service within thirty (30) days of the purchase date (or date of manufacture, as applicable) are eligible for an exchange or refund; warranty returns approved after thirty (30) days from the date of purchase (or date of manufacture, as applicable) are only eligible for exchange.

This warranty expressly excludes any defects or damages caused by accessories, replacement parts, or repair service other than those that have been authorized by BlendJet. This warranty does not cover any damage caused by accident, misuse, shipment, or use other than ordinary household use. This warranty also excludes any damage or missing parts that are not due to BlendJet’s error. This warranty excludes all incidental or consequential damages. Some states do not allow the exclusion of or limitation of incidental or consequential damages, so the foregoing limitation may not apply to you.

To obtain warranty service, please contact our BlendJet Customer Service team by telephone at 1-844-588-1555, or by email at support@blendjet.com. You must contact the BlendJet Customer Service team and obtain approval to make a warranty return **before** returning your BlendJet One in order for such return to properly be made and honored.

Once our Customer Service team has found your blender to be eligible for a warranty return, you must return your blender to us, in its original packaging whenever possible, via mail at the following address: 1320 Harbor Bay Parkway, Suite 180, Alameda, CA 94502, United States of America. You are solely responsible for any shipping costs incurred to return your blender to us; return shipping costs are non-refundable. Be sure to include a return address, daytime phone number, email address, description of the product defect, and any other information pertinent to the product’s return along with the warranty return in the return packaging. Once your warranty return is received, BlendJet Customer Service will send you an email or place a phone call to you to notify you that we have received your warranty return.

NOTE: For added protection and secure handling of any BlendJet product that is being returned, we recommend you use a traceable, insured delivery service. BlendJet cannot be held responsible for in-transit damage or for packages that are not delivered to us. Lost and/or damaged products are not covered under warranty.

If you have elected to receive a refund for your warranty return and have not received the refund within fourteen (14) days of being notified that BlendJet has received and inspected your warranted blender via mail, and has begun processing your refund, please check your bank account again to ensure that you have not received the refund already. Once you have verified that you have not received the refund yet, please contact us at support@blendjet.com for further support.