

Question: What is Total Crushing technology?

Answer: Total Crushing technology delivers unbeatable professional power with blades that pulverize and crush through ice and frozen fruits in seconds.

Question: How do I care for my Ninja[®] Blender 1200?

Answer: Use a damp cloth to wipe the motor base clean. The pitcher, lid, and Stacked Blade assembly are dishwasher safe, and it is recommended to put the blade assembly and lid on the top rack. Use extreme caution when cleaning & handling the blade assembly. Always store the blade assembly in the pitcher or a safe area.

Question: How do I clean my Ninja[®] Blender 1200?

*Answer: If hand washing, squeeze 2-3 drops of dish soap into the jar, fill halfway with warm water and pulse 5-10 times. Once you are done pulsing, rinse clean.
If using the dishwasher, the pitcher, stacked blade assembly & lid are dishwasher safe, and it is recommended to put the blade assembly and lid on the top rack.*

Question: Are there microwave safe parts?

Answer: No there are no microwave safe parts.

Question: What are the containers made of?

Answer: BPA Free plastic

Question: Are the blades rust proof?

Answer: Yes, the stacked blade assembly is made with a high quality stainless steel that is rust-proof & dishwasher safe.

Question: How much wattage does the Ninja[®] Blender 1200 contain?

Answer: 1200Watts/1.6 Horsepower

Q: What kind of blades does the Ninja[®] Blender 1200 have?

Answer: Stainless Steel

Q: How long is the cord?

Answer: 3 feet (36 inches)

Q: What is the warranty on the Ninja[®] Blender 1200?

Answer: 1 year limited warranty

Q: Is this blender compatible with Attachments / Accessories?

Answer: No- No attachment is compatible with this blender except for the blender pitcher

Q: What is the max capacity of the pitcher?

Answer: Solid Capacity – 72 oz., 9 Cups; Max Liquid Capacity – 64 oz., 8 Cups

Question: Can I make hot soup in the Ninja[®] Blender 1200?

Answer: No, the Ninja[®] Blender 1200 cannot heat soups from cold ingredients or blend hot ingredients. Ninja[®] containers are not intended for hot blending.

Question: How do you release the suction to remove the base from the counter?

Answer: The suction cups on the bottom of the motor base are designed to hold the base in place while operating the unit for extra stability. To release the suction and remove the base from the counter, simply place your hands under both sides of the unit and lift the base up and towards you. Release levers will activate, releasing the suction cups from the counter.

Question: Why does the power light always blink?

Answer: The pitcher is not properly assembled.

Make sure the pitcher lid is assembled properly aligning the arrow on the lid with the arrow on the handle. Press down firmly on the handle until you hear a slight click to ensure it is fully engaged. The unit will not run if the lid is not assembled correctly & the handle is not fully engaged.

The unit may be overheated.

As a safety feature the motor will automatically shut off if it becomes too warm during heavy loads. Unplug the unit from the wall & wait 15 minutes before using again.

Question: My blender turns on, but why doesn't the blade rotate?

Answer: It is possible that you have overfilled your vessel. Unplug your blender and carefully remove some ingredients & try again. It is also possible that the thermal protection has been activated, unplug your unit & wait 15 minutes before plugging back in.

Question: I press an Auto- iQ button and the Blender stop after one pulse?

Answer : Auto-iQ[™] Technology provides intelligent programs that combine timed pulsing, blending, and pausing patterns that do the work for you. It takes the guesswork out of drink making.