

## **FREQUENTLY ASKED QUESTIONS**

### **HOW DO I MAKE YONANAS?**

It's easy!

1. Simply peel and freeze over-ripe bananas. Keep in mind that over-ripe, (cheetah-spotted) bananas make the best Yonanas because of their sweetness. You can also use any other frozen fruit that you enjoy!
2. Thaw your frozen fruit (approximately 7-10 minutes) prior to putting through your Yonanas maker.
3. Turn on Yonanas maker and insert frozen bananas and other frozen fruit.
4. For flavored Yonanas use frozen fruits with or without banana, add spices or chocolate. The recipes are endless. For more Yonanas recipe ideas, check out the [recipe](#) section of our site [here!](#)

### **DOES THE YONANAS MACHINE FREEZE BANANAS?**

No, freezers freeze bananas. Before using the Yonanas maker, you will want to peel and freeze over-ripe bananas. Each freezer is different, but the general rule is that you want to freeze your bananas and other frozen fruit for 24 hours before making Yonanas. Keep in mind that over-ripe bananas will make the best Yonanas.

If your Yonanas comes out mushy, the fruit isn't frozen enough. If your fruit is rock hard, give it 7-10 minutes to thaw prior to running through.

### **DO YOU HAVE TO USE BANANAS?**

No. We have listed a bunch of tasty No Banana Yonanas recipes [here](#). You can start with other frozen fruits like mangoes, strawberries, raspberries, pineapple or blueberries by themselves or in some wacky combination. Keep experimenting and you'll find combinations that hit the spot.

### **WHY SHOULD I BUY A YONANAS MAKER? MY BLENDER AND/OR FOOD PROCESSOR CAN ALSO MAKE YONANAS, RIGHT?**

This is one of those instances where you can't believe everything you read on the Internet. We have seen the posts that say that the cold, creamy, soft serve, ice-cream like texture and consistency of Yonanas can be replicated in a food processor or blender, but that just isn't the case.

A food processor will shred the fruit and then create a "sticky" consistency and a blender requires a liquid be added to the banana to create a "smoothie" like consistency. The patented technology of the Yonanas maker creates the "ice cream like" texture. Skeptics have tried it all and have come to realize that isn't the same. ☺

## HOW BIG IS THE YONANAS CLASSIC?

A Yonanas Classic is roughly the same size of a blender. The upper portion of the Yonanas maker is removable, so the entire machine can easily be stored in a relatively small space. The weight of the Classic Yonanas is 3.1 lbs. and the size is 13.75" H x 6.25" W x 7.5" D.

## IS THE YONANAS MAKER EASY TO CLEAN?

You betcha! We made the parts that need to be cleaned dishwasher safe. After using, simply twist off the upper portion of the Yonanas maker and unscrew the cap to expose those internal parts that get covered with Yonanas. Quickly rinse, wash with soap or put the dishwasher safe parts in the top rack of your dishwasher, so you are ready to go next time.

Sound too good to be true? [Just look here](#). If you are going to lick the mixing bowl clean, I would recommend doing that prior to putting it in the soapy water.

## WHICH WAY DOES THE GASKET GO INTO THE BOTTOM CAP THING?

There is a top and bottom to the Gasket. The top measures 3-3/4 inches across while the bottom is wider and comes in at 4-1/4 inches. When putting the Chute Assembly together after cleaning, you insert the bottom of the Gasket into the Bottom Cap. If you are inserting it correctly, the Gasket will fit snugly into the Bottom Cap. An improperly placed gasket – one that is upside down – will sit on the Bottom Cap like a turtle on its back. An improperly placed gasket will not properly seal and could tear.

## WHAT'S UP WITH THE MACHINE? THE MACHINE CONTINUES TO SHUT OFF WHILE THE POWER IS ON.

What did you do? Just kidding. The most likely reason this is happening is that our safety feature has kicked in. The machine won't work unless the chute assembly is locked in at the 12:00 o'clock position. To do this, rotate the chute assembly counter clockwise until chute clicks into the locked position. The interlock mechanism in the base prevents motor from turning on when chute is in not in place.

## I LOST MY USER MANUAL, WHERE CAN I FIND ONE?

You can download the user manual for the Classic Yonanas [here](#).

## CAN'T FIND YOUR ANSWER?

Submit a request to [info@yonanas.com](mailto:info@yonanas.com) and the Yonanas Customer Care team will help you out!

Don't forget to connect with us on [Facebook](#), [Twitter](#), [Instagram](#), [Pinterest](#) and [YouTube](#) to learn more about recipes, sweepstakes and special promotions!