

## **Warranty Details**

Each piece from our extensive range of high-quality cookware is designed for versatility and ease of use. Please read our care and use guidelines before using your cookware for the first time. The information here will help you understand the warranty details for your product.

### **Cast Iron Lifetime Limited Warranty – Le Creuset® of America, Inc.**

What does this warranty cover? What does this warranty not cover? Who is covered by this warranty? How long does this warranty last? How does state law apply to this warranty? What will we do? How do I get service?

#### **What does this warranty cover?**

Le Creuset cookware is warranted to you by Le Creuset of America, Inc. to be free from defects in material and workmanship at the time of its purchase. For this Lifetime Limited Warranty to apply, you must follow the care and use instructions provided with the utensil. This warranty covers normal household use only.

#### **What does this warranty not cover?**

This warranty does not cover damage from abuse, commercial use or other non-consumer use, neglect, abnormal wear or tear, overheating, or any use not in accordance with the cookware instructions provided with the utensil. This warranty does not cover damages such as the cost of repairing or replacing other property that is damaged due to a defect in the utensil, the cost for transportation of the utensil to get warranty service, loss of time, loss of use, or other consequential or incidental damages.

#### **Who is covered by this warranty?**

This Lifetime Limited Warranty covers the original retail consumer purchaser of the utensil, or a consumer who receives the utensil new and unused as a gift from the original retail purchaser. Coverage terminates if a covered consumer sells or otherwise transfers the utensil (this warranty is provided only to consumers, and all express and implied warranties to non-consumers are disclaimed).

#### **How long does this warranty last?**

This Lifetime Limited Warranty begins on the date of purchase and lasts as long as a covered consumer owns the utensil.

#### **How does state law apply to this warranty?**

This Lifetime Limited Warranty does not extend any implied warranty provided by any state law to a consumer. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you).

#### **What will we do?**

Defective cookware will be replaced free of charge, or replaced by a similar product or one of equivalent value if the product is no longer in production. Replacement with the same color cannot be guaranteed.

**How do I get service?**

To make a claim under this Lifetime Limited Warranty you must call our helpline at 1-877-CREUSET (273-8738) to obtain a Returned Merchandise Authorization (RMA) number PRIOR to mailing your cookware to us. After you receive the authorization number, mail the cookware to the address below. We recommend using a traceable means to return your cookware as Le Creuset of America, Inc. is not responsible for damages or lost or stolen merchandise. Please enclose your return address and a brief note explaining the defect. Turnaround time on returns is typically two to four weeks after receipt of an item.

Le Creuset of America, Inc. Attn: Returns Department 114 Bob Gifford Blvd

Early Branch, SC 29916

This Lifetime Limited Warranty is made solely by Le Creuset of America, Inc. and no other person or entity. This Lifetime Limited Warranty is the only express warranty provided for the utensil. We want you to get the very best from your new Le Creuset® utensil. For help and advice, call us toll-free at 1-877-CREUSET (273.8738) or e-mail us at [cservice@lecreuset.com](mailto:cservice@lecreuset.com).

\* The lifetime limited warranty does not apply to cookware products with a nonstick coating, non-cast iron pieces and accessories.