

# ONE YEAR LIMITED WARRANTY

The manufacturer warrants this product to be defect-free in material and workmanship for a period of one year from the date of purchase. Defective products may be returned by the original purchaser or any subsequent owner within the warranty period, postage pre-paid together with proof of purchase (register receipt) to a T-fal return facility. If product is returned without proof of purchase it will be renewed based on the manufacturing production week and year to determine warranty coverage. Defective products will be replaced at no charge including return postage if it falls within the warranty timeframe. The warranty does not apply to any unit that has been tampered with, nor to damages incurred through improper use and care, faulty packing or mishandling by any common carrier. Manufacturer's sole obligation and your exclusive remedy under this warranty are limited to such replacement. This is a limited warranty and is in lieu of all other warranties, express or implied, including merchantability. This warranty gives you specific legal rights. You may also have other legal rights varying from state to state.

## **If you have a claim:**

- 1) Do not return the product to the retailer from which it was purchased.
- 2) Please contact our consumer service department (1-800-395-8325 M -Th 8:30 - 5 pm & Fr 8:30 - 4 pm EST) for assistance and to ensure the fastest possible resolution to the problem. Please have the model or type number of your product on hand.
- 3) If it is determined that you should return your product for replacement - you will be asked to send the product along with the original proof of purchase and a description of the nature of the defect to the closest T-fal authorized return facility.
- 4) Be sure to include your name, address and home telephone number with your shipment.
- 5) Returns must be sent with all shipping charges pre-paid. We suggest that you carefully wrap your package for shipping and send it by insured or by traceable means.

## **What happens to my return?**

If the inspection shows that the product is defective, under our Limited Warranty, the return facility will notify T-fal to replace the defective part or product at no cost to you. Comparable substitutions are based on replacement product availability and at the sole discretion of the Manufacturer.

If the inspection shows that the product is not defective under our Limited Warranty we will notify you. Shipping charges may apply to product not covered under warranty.

Please allow 5 - 10 business days to process your return. You will be notified if a repair will take longer.

If problem persists, or for any other problem. Contact T-fal Customer Service :  
in the U.S. (1-800-395-8325) or [www.t-falusa.com](http://www.t-falusa.com)