Helpful troubleshooting tips for your new Verismo™ System.
We wanted to include a few key tips to make sure you get the most out of your Verismo™ system. Please make sure to read the Quick Start Guide for all of the steps to using your Verismo™ System for the first time.

Tip #1: The Handle
To extract the full flavor of your beverage, it is important to puncture the pod in one swift motion.
• Lift the handle all the way up, then insert the pod.
• With a flat hand and a firm fluid motion, press the handle down until it’s flat and closed against the top. Hesitation in closing the handle may cause the pod to fall through without being punctured.
• You’ll feel some resistance, but don’t lift the handle up—that’s normal and tells you the pod is being punctured correctly. If the handle won’t close, don’t force it—release the handle immediately and start the process again.

Tip #2: The Water Tank
The water tank is carefully designed to be easy to remove, fill and replace.
• Tilt the water tank at an angle and place the bottom into the machine first.
• Always make sure the water tank is fully secured into the base.

Tip #3: The Drip Tray and Used Pod Container
The drip tray also catches any residual liquid coming from the used pods in the discard bin.
• We recommend cleaning the drip tray and used pod container with a mild detergent on a daily basis.
• Always make sure the used pod container is in place before making your beverage to keep residual liquid from leaking.
Note: The drip tray functions at two different heights. To use a larger mug, remove the upper tray.

Tip #4: Rinsing Your Machine
You’ll be required to rinse every time you turn on the machine—helping to keep your machine clean and making sure your beverages taste great.
• Turn on your machine before putting a pod in.
• Only the Espresso button (top) will be lit.
• Place a cup under the spout and close machine handle.
• Push Espresso button (top) once to rinse the machine.
• Discard rinse water from cup.
• All three buttons will be lit, and you’re ready to insert a pod and make your beverage.

For more great tips and information, please visit Verismo.com or call 1-800-STARBUCKS for customer service.