Setup & Installation

Step 1
Download the Ring app

The Ring app will walk you through the process outlined in this manual, but in case you like reading small print we’ve also included this manual.

Visit: ring.com/app

Step 2
Say “Hello” to the back of your Ring Doorbell

Setup Button – The orange button is the setup button. You’ll be instructed to push it during the in-app setup.

Charging Port – If you’re not wiring your Ring Doorbell, you’ll need to charge it periodically by plugging the provided orange cable into the charging port.

For more, visit: ring.com/charging

Step 3
Perform the in-app setup

The Ring app will walk you through this process.

Download the Ring app by visiting ring.com/app

Select the plus sign in the Ring app to set up a new device, and when prompted, select Video Doorbell.

Perform setup inside near your router. You’ll need your network name and Wi-Fi password.

Learn more at: ring.com/extender

Step 4
Push the Front Button to Run a Test

After setup, push the front button on your Ring Doorbell indoors near your router to see video from your Ring Doorbell in the Ring app. Then test your Ring Doorbell outside.

If video quality from your Ring Doorbell is not as good outdoors as it was indoors, you may need to move your router closer to your door, or invest in an extender.

Learn more at: ring.com/extender

Step 5
Remove Your Existing Doorbell (optional)

If you’re replacing a wired doorbell, first turn off the power at the breaker. Then remove your doorbell from the wall and disconnect the wires.

Step 6
Install the Mounting Bracket

Snap the provided level onto the mounting bracket and use it to help position the bracket.

Then remove the orange tape, and use the mounting bracket as a template to mark the four corner holes.

Mounting bracket

On wood or siding, you can skip this part, and screw the bracket directly into your wall.

If you have a smaller drill bit, it may help to use this bit to drill pilot holes.
Installing the Mounting Bracket (continued)

Drive the screws into the anchors, or directly into your wall until they are flush with the mounting bracket, and the bracket is flat against your wall.

Step 7 Connect the Wires (optional)
Connect the wires coming out of your wall to the screws on the bracket. Note that it doesn't matter which wire connects to which screw.

Step 8 Attach Your Doorbell to the Bracket
Line up the holes in your Ring Doorbell with the slots on the bracket. Push firmly towards the wall and then down until you feel a click.

Step 9 Secure Your Ring Doorbell
Use the star-shaped end of your Ring screwdriver to tighten the security screws on the bottom of your Ring Doorbell. Note that it doesn't matter which screwdriver to tighten the security screws are loose.

Ring Light Patterns

The front light on your Ring Doorbell uses a number of patterns to communicate messages.

Here are some common ones:

- **Wind**
  - White Solid
- **Front Button Pressed**
  - Blue Spinning
- **Ring Speaker Enabled**
  - Blue Solid
- **Charging**
  - White Spinning
- **In Setup Mode**
  - White Percentage
- **Updating software**
  - White Flashing

For more information please visit www.ring.com/help

For additional help, visit: ring.com/help

We’re available 7 days a week at: US 1-800-656-1918 • help@ring.com

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Please check with your local authorities about the danger to you, your property, and elderly or disabled neighbors who might be less aware of your presence. Always be respectful of your neighbors' privacy and safety, especially those who might be elderly or have disabilities.

It is critical that you install the security camera where you will get the best view of your property. For best results, use type Li-Ion batteries. Install only new batteries of the same type in your product. Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may degrade performance or can cause product damage. For best results, use type Li-Ion batteries. Install only new batteries of the same type in your product. Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may degrade performance or can cause product damage.

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