Key Ingredient Recipe Reader FAQs

What is the Key Ingredient Recipe Reader?
The Key Ingredient Recipe Reader is the first digital recipe reader that can hold your entire recipe collection in a sleek, compact, kitchen-safe device. With a high-resolution color touchscreen, an uncluttered interface and many special tools, the Recipe Reader makes any cook’s job easier.

Is it safe to have an electrical device like the Recipe Reader in the kitchen?
Yes, the Recipe Reader has been tested safe for normal kitchen use. However, like most electrical kitchen appliances, it should not be submerged or placed under running or in standing water.

What does kitchen-safe mean?
The Recipe Reader was created to meet the demands of a busy kitchen. Its splash-resistant design and sturdy plastic exterior make it easy to clean. Spills and smudges easily wipe off the sealed touchscreen with a damp cloth. The Recipe Reader has been tested to withstand splashes, but should never be submerged or placed under running water.

How do I clean my Recipe Reader?
No special cloth or liquid is required to clean your Recipe Reader, a soft, damp cloth will work fine. Please note, your Recipe Reader should never be submerged or placed in standing or under running water.

How do I charge my Recipe Reader?
The Recipe Reader comes with a rechargeable battery installed. To charge your Recipe Reader, connect the Recipe Reader to the Key Ingredient AC adapter and a confirmed working power outlet. It will take approximately 8 hours for your Recipe Reader to fully charge. Once charged, the battery indicator in the top right corner of your Recipe Reader’s screen will fill with green.

Do I need a USB cord for my Wi-Fi Key Ingredient Recipe Reader?
The Key Ingredient Recipe Reader is charged by the provided AC adapter and can be synced via a wifi connection. Therefore, a USB cable is not needed.

If you do not have access to a wifi internet connection, please contact Key Ingredient. They are happy to provide a USB cord and downloadable, USB syncing software at: http://support.keyingredient.com/software.

For additional assistance on USB syncing of the Key Ingredient Recipe Reader, please contact Key Ingredient's Customer Service Specialists. They are happy to assist you Monday through
How many recipes can the Recipe Reader hold?
The Recipe Reader can store up to 2500 recipes with photos or 5000 recipes without photos.

How do I get recipes on my Recipe Reader?
The Recipe Reader is powered by www.keyingredient.com, the best site on the internet for you to find, create, share and collect your recipes. Membership is free and getting started is easy. To get started, sign up for a free account at Key Ingredient. Once you have a Key Ingredient account, you can log in and begin adding recipes. There are several ways to add recipes to www.keyingredient.com.

You can add recipes through the Add new recipe page on the Key Ingredient site by typing them in directly, or by cutting and pasting the recipe's text into the Import recipe page from Word, Notepad (on Windows) or TextEdit (on Macs). You can also use our Cookmark to import recipes you find on other web sites. Keyingredient.com has over 1.5 million recipes that you can Add to your personal cookbooks or Save to your Favorites folder.

To sync new recipes to your Recipe Reader, please power on the Recipe Reader and allow the main cookbooks page to load. First, we'll need to connect your reader to your wifi connection. The user guide can help you with this, or we'd be happy to call you and help you get started.

The Wifi Manager is on your Reader's "Options" page. To get there from your Cookbooks, please press the "More" button, then "Options" and "Wifi Manager." The Reader will find your network. Please touch on your network's name and enter your password for your wifi connection and press "Connect."

Please note, this password is case sensitive. If you do not know your password, please contact your internet provider or the person who helped you set up your internet connection.

A green check mark will be displayed to the left of your wifi network to confirm a connection.

Next, please press the "Options" button. On the Options Page, please press the "Account Manager" button. On the "Account Manager" page, please enter your email address and password that you use on keyingredient.com and press the "Sync Now" button.

The Recipe Reader's screen will turn dark with a "Syncing" message. After the screen returns to the "Account Manager," please press the "More" button on the lower right corner. Then press the "Cookbooks" button to return to your Cookbook Library and see your newly added cookbooks and recipes.

The "Library" cookbook will show all of the recipes in your www.keyingredient.com account as well as the preloaded recipes that came installed on the Recipe Reader.
How can I add David Venable’s Recipes to my Recipe Reader?
To sync new recipes to your Recipe Reader, please power on the Recipe Reader and allow the main cookbooks page to load. First, we’ll need to connect your reader to your wifi connection. The user guide can help you with this, or we’d be happy to call you and help you get started.

The Wifi Manager is on your Reader’s “Options” page. To get there from your Cookbooks, please press the “More” button, then “Options” and ”Wifi Manager.” The Reader will find your network. Please touch on your network’s name and enter your password for your wifi connection and press “Connect.”

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For additional assistance, please contact Key Ingredient’s Customer Service Specialists. They are happy to assist you Monday through Friday 9am to 6pm Central Time via Live Chat, via email at help@keyingredient.com or at 512-462-4996, Option 2.
manage your recipes and cookbooks. Next, find the recipe you would like to delete and check the box to the left of the recipe title.

To Remove the recipe from a personal Cookbook, locate the recipe in it's Cookbook, check the box to the left of the recipe title and press the "Remove" button. To permanently Delete the recipe from your account, locate the recipe in the Library or My Recipes folder, check the box to the left of the recipe title and press the "Delete" button. Please note: recipes Deleted from the Library or My Recipes folder cannot be restored.

To sync new recipes to your Recipe Reader, please power on the Recipe Reader and allow the main cookbooks page to load. First, we'll need to connect your reader to your wifi connection. The user guide can help you with this, or we'd be happy to call you and help you get started.

The Wifi Manager is on your Reader's "Options" page. To get there from your Cookbooks, please press the "More" button, then "Options" and "Wifi Manager." The Reader will find your network. Please touch on your network's name and enter your password for your wifi connection and press "Connect."

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The "Library" cookbook will show all of the recipes in your www.keyingredient.com account as well as the preloaded recipes that came installed on the Recipe Reader.

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May I remove the preloaded recipes from my Recipe Reader?

Yes, with your new Recipe Reader you can quickly add or remove the preloaded recipes on the Recipe Reader's "Account Manager" page. To get there from your Cookbooks, please press the "More" button, then "Options." Press the "Account Manager" button and touch the box to the left of "Preloaded recipes" to add or remove them.

Information provided by Key Ingredient.