ADDITIONAL USAGE TIPS FOR THE ROWENTA DW2091 and DW2092

EFFECTIVE COMFORT CORD REEL IRONS

Tips for Getting Started:

1) Take the protective cover sticker off the soleplate
2) Have the variable steam control on dry (picture of the steam cloud with a line through it).
3) Open the water tank cover.
4) Fill the iron with tap water.
   a. Rowenta irons are specifically designed to work with tap water. If your water is very hard, use a
      mixture of 50% tap and 50% inexpensive spring or distilled water. Never use 100% distilled
      water, as it may cause problems for your iron.
   b. If your iron leaks brown water, it is a sign that you have dark minerals in your water. You should
      switch to spring water and the problem will be solved. (it may take a couple tanks of spring
      water before it is brown mineral free again)
5) Pull cord out to the desired length and turn thermostat dial to the desired setting. A red light will come
   on (located near the base of the handle). When the iron has fully heated (60-90 seconds), the light will
   go off.
   a. The light may turn on and off periodically while you are ironing. This is normal. It indicates the
      thermostat is working and your soleplate is being maintained at the desired temperature. If the
      auto-off light blinks, you must disengage the auto-off function. This is done by gently shaking
      the iron which will allow the iron to reheat.
6) Certain garments, such as Nylons, require lower temperatures. Rowenta recommends ironing your
   most sensitive garments first, as the lower (1 dot) settings, then increasing to 2 dots for ironing Silks and
   Wools, and then increasing the heat at the end for heavier fabrics such as Cottons and Linens.
7) You can use the Variable Steam function allows you to select the perfect amount of steam for your
   garment. You can select No Steam (on the far right) for No Steam for dry ironing, for the perfect finish
   to your garments, or any degree of steam you want for your fabric. Usually, the heavier fabrics such as
   cotton and linen require more steam (so you would move the lever further to the right for Max Steam).
8) If you are not familiar with ironing with a Rowenta iron you might want to start with something easy like
   a pillowcase to practice with the iron and learn all the features that will help you get outstanding results
   with all kinds of fabrics.
9) When you are finished ironing, you should let the iron fully cool before putting it away. Once cool, you
   may use the Cord Rewind button to fully retract the cord.
   a. We also recommend emptying the iron of water before storing it.
   b. Never store your iron flat on the soleplate with the steam setting turned on. Even if the iron is
      unplugged, the water will be dripping onto the soleplate and will run out of the bottom of the
      iron.
FREQUENTLY ASKED QUESTIONS

Q: I see white flakes coming out of the iron? What are they?

If you see white flakes when the iron is new, the flakes sometimes occur between the Stainless Steel cover and the coated aluminum interior soleplate. The best thing to do is to use an old towel and iron over it using the burst a few times. This will clear out the flakes and resolve the problem.

If you have had the iron for a while and you experience white flakes, the white flakes can be caused by calcium or other minerals in the tap water. To solve this problem, switch to bottled spring water. Once the water is changed it may take several uses before your iron adjusts to the new mixture and the issue is corrected.

Q: Why is there water dripping from the holes in the soleplate?

You are using steam while the iron is not hot enough. Wait until the thermostat light goes out. Another reason is that you are using the Shot of Steam button too often. Wait a few seconds between each use of the button. The final cause could be that you have stored the iron horizontally, without emptying it and without setting it to no steam. See the section in the instruction manual on "Storing your iron" for more information.

Q: How do I use the Self Clean feature?

Fill the water tank with regular tap water up to the max mark and heat the iron to the max temperature.

1. Unplug the iron and hold it over a sink horizontally.
2. Hold the steam control into the Self Clean position and keep it there for 30 seconds. Shake it gently. You will see steam build up and emerge from the soleplate, rinsing dirt and scale particles out of the steam chamber.
3. Plug in the iron and allow the iron to heat up again to evaporate any water droplets on the soleplate. You may then unplug the iron, allow it cool down, and put it away.

Q: I am seeing brown streaks come through the holes in the soleplate and stain the linen?

This is usually due to users using chemical descaling agents. Do not add any descaling agents to the water in the water tank. Another reason is that you are not using the right type of water. In this case please perform a self-cleaning operation and review the information above on "What water should I use?" The last potential reason is that your linen has not been rinsed sufficiently or you have ironed a new garment before washing it. For best results, always make sure that your laundry is rinsed sufficiently in order to remove any deposits of soap or chemical products on new clothes.

Q: Why is my soleplate is dirty or brown? It appears to be staining the linen.
You are ironing with an inappropriate temperature selection (temperature too high). You should adhere to temperature recommendations for ironing. If the iron is too hot it will stick to the garments. In general, one dot is for synthetics, two dots are for silk and wool, and three dots for cotton/linen. Blends should be ironed on the lower heat setting. For instance, a shirt that is 80% cotton and 20% nylon should be ironed on the one dot setting.

If you use spray starch, spray the garment lightly, roll or fold the garment and let it rest for about one minute before ironing. The Starch will absorb into the fabric. You will get a crisp result without having to use as much starch and you won’t get starch build-up on your soleplate.

Lastly, you should periodically clean the soleplate using a quality hot iron cleaner. Rowenta offers a hot iron cleaning kit via their web site www.rowentausa.com.

Q: Why is there little or no steam?

The water tank is empty. Fill the water tank. Another cause is using your iron in dry mode for too long. In this case, carry out a self-clean.

Q: Why is the soleplate scratched or damaged?

You have placed your iron flat on a metallic rest-plate or ironed over a zip. Always set your iron on its heel. Do not iron over zippers or buttons that may scratch the soleplate.

Q: Why is steam or water coming from the iron as you finish filling the tank?

The steam control is not set to the steam position. Check that the steam control is set to the position. The water tank is overfilled. Never exceed the Max level.

Q: Why doesn’t my iron heat up?

First, check to make sure that the iron is plugged in to an active outlet. Then check the thermostat to be sure it is set to one of the fabric settings. Lastly, the auto-off may be activated. In this case, gently move the iron to switch it on again.

Q: Why does the indicator light keep going off and on?

There are actually two lights on the iron. The Auto-Off light, in front of the handle, will begin to turn on if the Auto-Off safety feature is activated. This happens if the iron is left on its soleplate or on its side, without movement, for 30 seconds, or if the iron is left on its base without movement for 8 minutes. If this light turns on, simply move the iron to temporarily disengage the Auto-Off feature.

The temperature light, located at the rear of the iron, is designed to turn on an off periodically while you are ironing. It indicates the thermostat is working and your soleplate is being maintained at the desired temperature.

If you have any questions about usage, please contact us by phone or mail at:
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