

MyPillow® thanks you for your purchase!

The MyPillow® Mattress by My Pillow Inc. 10 Year Limited Warranty

Your MyPillow sleep set is warranted against manufacturing defects in workmanship and material as described in this warranty (hereinafter referred to as the “Limited Warranty”).

Use, Care & what you may expect from your MyPillow Mattress

1. The unique characteristics of your MyPillow Mattress will provide you with a great night’s sleep. As with any new mattress, it may take a while to get accustomed to your new mattress. Most people are very comfortable using their new mattress on the first night. Others, however, may need several days to adjust to the new unique feeling.
2. Sleep on the quilted side only as this is a “no-flip” mattress.
3. Due to its unique manufacturing process, this mattress may retain a slight odor. All foam materials have this characteristic; think of the way a new car smells. Due to extremely high density of the foams, it may carry the factory odor for a period of time. This is normal and harmless.
4. Settling of materials is normal. As the mattress conforms to your body it is normal for the materials to compress.

MATTRESS CARE

1. Never bend the mattress more than 30 degrees.
2. Do not get your mattress wet.
3. Use a quality bed frame. To avoid structural damage and voiding your warranty, full, queen and king sets must also be used with a rigid center support with a leg or bed slats.
4. If you purchased a mattress only, it must be supported by a quality comparable box spring and/or support system.
5. We recommend rotating your mattress 180 degrees (head-to-foot) every 3 months to extend the comfort life of the mattress.
6. Do not use an iron or apply excessive heat to your mattress.
7. We suggest that you use a proper mattress protector cover to protect your mattress; a soiled or stained mattress voids this Limited Warranty.
8. Should you want to clean your mattress use a hand vacuum.

Important Mattress Care Information – BODY IMPRESSIONS VS SAGGING

This quality mattress uses plush foams to create comfort layers designed to cradle your body and relieve pressure. In the first few weeks you sleep on this new mattress you will likely notice some body impressions on the surface. These impressions are normal. They indicate that the comfort layers are conforming to your body, as they are supposed to do, and should not be considered a sign that something is wrong with your mattress.

The MyPillow Limited Warranty covers only the following items during normal wear:

Mattress

- Wires that are loose, broken or protruding through the fabric.
- Sagging that measures 2" or greater only if the mattress has been continuously supported by a matching foundation (or equivalent support) and used with an appropriate frame and center support, or a minimum of 5 cross slats with center support that extends to the floor.
- Body impressions greater than 2"

Foundation

- Broken or loose support elements.
- Loose, bent or defective wood beams.
- Sagging but only when continuously supported with an appropriate frame with a rigid center support.

The MyPillow Limited Warranty does not cover items such as, but not limited to:

- Body impression less than 2".
- Sagging in the mattress that measures less than 2".
- Comfort preference.
- Bedding height.
- Bent or damaged components due to moving or bending the sleep set.
- Fabric stains, soiling, burns and tears.
- Replacement of another piece in a sleep set unless it is also defective.
- Mattress damage due to an inappropriate foundation.
- Sheet fit.
- Mattress fabric.
- Transportation and inspection costs.

If you observe a defect and place a warranty service claim, please contact My Pillow, Inc.

1. The Limited Warranty starts on the date of purchase.
2. To file a service claim you must be the original purchaser and provide proof of purchase.
3. Your MyPillow Mattress will be repaired or replaced (at our option) should your mattress be defective because of faulty workmanship or structural defects, during the period of warranty (other than specific limitations contained herein). Body impressions are caused by the natural compressions of quality upholstery materials, and are **not** structural defects.
4. If identical materials are not available at the time of repair or replacement, MyPillow reserves the right to substitute materials of equal quality.

5. **The Limited Warranty becomes null and void should the mattress be found to be stained, soiled or in an unsanitary condition.**
6. My Pillow, Inc. reserves the right to refuse service and invalidate the warranty when, upon inspection, the product failure is caused by factors other than defective workmanship or materials.
7. This Limited Warranty shall not apply if Law Tag is removed.
8. Because of the nature of the product, the mattress fabric is excluded from this Limited Warranty.
9. The mattress handles are excluded from this Limited Warranty.
10. All transportation costs are the responsibility of the purchaser.

Your new MyPillow Mattress meets the fire safety standards issued by the U.S. Consumers Product Safety Commission.

All implied warranties on this product shall not exceed in duration the term of this Limited Warranty. If your sleep set is repaired or replaced, this Limited Warranty will not be renewed or extended.

This Limited Warranty excludes any and all implied warranties on My Pillow, Inc. mattresses, including any warranties of merchantability or fitness or a particular purpose. The service terms stated in this limited warranty shall be the consumer's sole and exclusive remedy in the event of product failure during the warranty period. My Pillow, Inc. shall not be liable for incidental or consequential damages arising out of the use or inability to use this product, or for the breach of this or any other express or implied warranty. My Pillow, Inc. does not warrant that this product is suitable for any person's medical condition. My Pillow, Inc. makes no warranty beyond what is contained in this Limited Warranty.

Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. My Pillow, Inc. does not authorize any person to create for it any other obligation or ability in connection with this warranty.

THE 10 YEAR LIMITED WARRANTY SET FORTH HEREIN IS THE ONLY WARRANTY FOR THIS MATTRESS PRODUCED BY MEDALLION SLEEP PRODUCTS, INC. FOR MY PILLOW INC. AND MAY NOT BE MODIFIED.