

Gemstone treatments that QVC knowingly accepts.

QVC makes every effort to ensure that all items we sell meet our strict quality standards. The chart below represents those **gemstone treatments that QVC knowingly accepts**.

Although there are a number of temporary treatments Commonly allowed by the jewelry industry, QVC, with the exception of emeralds which are treated with a colorless oil, accepts only those treatments that are either permanent or stable.

To quickly find information on a specific gemstone, click the appropriate link below. Your page will "jump" to the top of that section.

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Gemstone	Enhancement method	Purpose	Frequency used	Stability	Special care
Agate (also see onyx)	Treatment Free				Normal. Click here for cleaning and care instructions.
	Dyed	To alter color	Usually	Excellent to Good	Normal. Certain stones may fade in heat or light.
	Heated	To alter color	Usually	Excellent to Good	Normal. Click here for cleaning and care instructions.
Patterned Agate (Crazy Agate)	None				Normal. Certain stones may fade in heat or light.
	Dyed	To alter color	Usually	Excellent to Good	Normal. Click here for cleaning and care instructions.
Blue Lace Agate	None				Normal. Certain stones may fade in heat or light.

Alexandrite (Also see Chrysoberyl)	None				Normal. Click here for cleaning and care instructions.
Amazonite	None				Avoid heat, chemicals & ultrasonic cleaners
	Luster Enhanced	To improve overall appearance	Often	Very Good	Avoid heat, chemicals, & ultrasonic cleaners
Amber, Yellow Golden Brown to Reddish Brown and Orange	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Heated	To improve appearance, add "sun spangles" & deepen color	Commonly	Very Good to Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Heated w/ Oils and Pressure	To alter color	Commonly	Very Good to Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Heated w/Pressure	To alter color	Commonly	Very Good to Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners &

					repolishing.
• Amber Doublet, Green	Assembled Product: Golden amber on a black base	To create the green color	Always	Very Good to Good	Special care required. Avoid abrasives.
Amethyst	None				Normal. Some unheated material may fade with long exposure to sunlight.
	Heated	To lighten and /or remove color	Commonly	Excellent	Normal. Click here for cleaning and care instructions.
	Irradiated	To deepen and /or remove color	Commonly	Excellent	Normal. Click here for cleaning and care instructions.
Ametrine	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Unknown	Excellent	Normal. Click here for cleaning and care instructions.
	Irradiated	To alter color	Unknown	Excellent	Normal. Click here for cleaning and care instructions.
	None				Avoid ROUGH WEAR, heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.

Ammolite	Coated	To increase durability	Usually	Good	Avoid ROUGH WEAR, heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
• Doublet (Assembled Product)	Coated	To increase durability	Always	Good to Fair	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
• Triplet (Assembled Product)	Impregnated with colorless, hardened substances	To increase durability	Always	Good to Fair	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
Andalusite	None				Normal. Click here for cleaning and care instructions.
Apatite	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
Apatite - Beads and Cabochons	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
					Avoid heat,

	Luster Enhanced	To improve appearance & clarity	Often	Good	temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
Aquamarine, Blue to Green Beryl	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
Aquamarine, Beads and Cabochons	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Often	Good	Normal. Click here for cleaning and care instructions.
	Luster Enhanced	To improve appearance & clarity	Often	Good	Avoid heat chemicals & ultrasonic cleaning.
Aventurine, Green	None				Normal. Click here for cleaning and care instructions.
Beryl, Milky Aqua	None				Normal. Click here for cleaning and care instructions.
	Heated				Normal. Click here for cleaning and care instructions.
					Normal.

	Luster Enhanced				Click here for cleaning and care instructions.
Pink (Morganite)	Heated	Eliminate yellow overtones	Commonly	Excellent	Normal. Click here for cleaning and care instructions.
	Irradiated	To alter color	Unknown	Excellent	Normal. Click here for cleaning and care instructions.
• Yellow-Green	None				Normal. Click here for cleaning and care instructions.
	Irradiated	To alter color	Unknown	Excellent	Normal. Click here for cleaning and care instructions.
• Blue or Blue-Green	See Aquamarine				Normal. Click here for cleaning and care instructions.
• Colorless (Goshenite)	None				Normal. Click here for cleaning and care instructions.
	Heated	To eliminate tints of color	Unknown	Excellent	Normal. Click here for cleaning and care instructions.
	None				Avoid sudden temperature changes and harsh chemicals.
	Dyed	To alter color	Commonly	Very Good to	Avoid sudden temperature

Calcite				Good	changes and harsh chemicals.	
	Impregnated	To improve overall appearance and color	Commonly	Very Good to Good	Avoid sudden temperature changes and harsh chemicals.	
	Luster Enhancement	To improve overall appearance	Commonly	Good	Avoid sudden temperature changes and harsh chemicals.	
Carnelian					Normal. Click here for cleaning and care instructions.	
• Orange to Orange-Brown Chalcedony	None					Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Usually	Excellent to Good	Normal. Certain stones may fade in heat or light.	
	Dyed	To alter color	Commonly	Excellent to Good	Normal. Certain stones may fade in heat or light.	
Chalcedony (often called agate or onyx)	None					Normal. Click here for cleaning and care instructions.
	Dyed	To alter color	Usually	Excellent to Good	Certain stones may fade in heat or light.	
	Heated	To alter color	Usually	Excellent to Good	Normal. Click here for cleaning and care	

					instructions.
Chrome Diopside (Green)	None				Avoid sudden temperature changes & harsh chemicals.
Chrysoberyl • Alexandrite • Cat's -Eye Chrysoberyl • Transparent green, yellow, brown	None, for all varieties listed				Normal for all varieties listed. Click here for cleaning and care instructions.
Chrysoprase	None				Normal. Click here for cleaning and care instructions.
	Impregnated with colorless resin				Normal. Click here for cleaning and care instructions.
Chrysolla • Chrysolla in Chalcedony • Chrysocolla in Quartz • Chrysocolla and Malachite: See Rock	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Impregnated with colorless plastic				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
Citrine	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care

					instructions.
	Irradiated	To alter color	Unknown	Excellent	Normal. Click here for cleaning and care instructions.
Coral					Avoid chemicals, cosmetics & ultrasonic cleaners.
• Black	None				Avoid chemicals, cosmetics & ultrasonic cleaners.
• White	None				Avoid chemicals, cosmetics & ultrasonic cleaners.
	Bleached	To alter color	Commonly	Good	Avoid chemicals, cosmetics & ultrasonic cleaners. May discolor over time.
• Pink, Orange, Red, Blue	None				Avoid chemicals and ultrasonic cleaners.
	Dyed	To alter color	Commonly	Good	Avoid chemicals and ultrasonic cleaners.
	Impregnated with colorless wax	To improve quality of coral for shaping and polishing	Unknown	Good to Fair	Avoid chemicals and ultrasonic cleaners.

	Impregnated with plastic	To improve quality of coral for shaping and polishing	Commonly	Good	Avoid chemicals and ultrasonic cleaners.
	Luster Enhancement	To improve overall appearance	Unknown	Good	Avoid chemicals and ultrasonic cleaners.
• Gold	Bleached from black coral	To create a color	Usually	Very Good	Avoid chemicals & ultrasonic cleaners.
Coral, Sponge	None				Avoid chemicals and ultrasonic cleaners.
	Dyed	To alter color	Commonly	Good	Avoid chemicals and ultrasonic cleaners.
	Impregnated with plastic	To improve quality of coral for shaping and polishing	Commonly	Very Good	Avoid chemicals and ultrasonic cleaners.
Cubic Zirconia					
• Colorless, colored	None				Normal. Click here for cleaning and care instructions.
Danburite	None				Avoid temperature changes, steaming, chemicals and ultrasonic cleaners
	Heated	To alter color	Unknown	Excellent	Avoid temperature changes, steaming,

Drusy (Drusy Quartz)	None				chemicals & ultrasonic cleaners.
	Dyed	To create color	Occasionally	Very Good to Excellent	Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
	Plated	To create color	Occasionally	Very Good to Excellent	Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
	Vapor Deposition	To create color	Occasionally	Very Good to Excellent	Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
	Vapor Deposition Coating	To create color	Occasionally	Very Good to Excellent	Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
Dumortierite (Dumortierite in Quartz)	None				Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
	None				Avoid temperature changes, steaming, chemicals

Emerald					& ultrasonic cleaners.
	Oiling (QVC knowingly accepts only colorless oil for emeralds.)	To improve clarity and appearance	Usually	Fair to Good	Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
Fluorite	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Heated	To improve appearance	Unknown	Fair to Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Irradiated	To improve appearance	Unknown	Fair to Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
					Avoid heat, temperature changes,

Fluorite Beads and Cabochons	Heated	To improve appearance	Unknown	Fair to Good	steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Irradiated	To improve appearance	Unknown	Fair to Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Garnet •Almandite •Demantoid •Grossularite •Pyrope •Rhodolite •Spessartite •Tsavorite	None for all varieties listed.				Avoid sudden temperature change (for all garnets listed).
Hematite	None				Normal. Click here for cleaning and care instructions.
Howlite, White	None				Avoid chemicals and ultrasonic cleaners.
• Other Colors	Dyed	To alter color	Always	Very Good to Good	Avoid chemicals and ultrasonic cleaners.
Iolite	None				Normal. Click here for cleaning and care instructions.
• Beads and Cabochons	Luster Enhancement				
• Jade, Jadeite					Avoid ultrasonic cleaners.

<ul style="list-style-type: none"> • QVC's Chinese Jade 	None				Avoid ultrasonic cleaners.
<ul style="list-style-type: none"> • Pink • Blue • Yellow • Green • Lavendar • Orange • White 	None				Avoid ultrasonic cleaners.
	Bleached with acid, dyed and impregnated with resin/polymer	To alter color	Commonly	Good	Avoid prolonged strong light, chemicals, and ultrasonic cleaners. May discolor over time.
	Impregnated with colorless wax	To improve appearance	Commonly	Good	Avoid ultrasonic cleaners.
	Dyed and Impregnated	To alter color	Commonly	Good	Avoid prolonged strong light, chemicals, and ultrasonic cleaners. May discolor over time.
	Luster Enhancement	To improve appearance	Commonly	Good	Avoid ultrasonic cleaners.
	Jade, Nephrite	None			
Dyed		To alter color	Commonly	Very Good to Good	Avoid chemicals, ultrasonic cleaners & strong light.
Impregnated		To improve surface texture	Commonly	Very Good to Good	Avoid chemicals, ultrasonic cleaners & strong light.
Luster Enhancement					
					Normal. Click here

Jasper (All varieties regardless of color or patterning)	None				for cleaning and care instructions.
	Dyed	To alter or enhance color	Occasionally	Excellent	Normal. Click here for cleaning and care instructions.
Jet	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Kyanite	None				Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
	Heated	To alter color	Unknown	Good	Avoid temperature changes, steaming, chemicals & ultrasonic cleaners.
•Beads and Cabochons	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Often	Good	Normal. Click here for cleaning and care instructions.
	Luster Enhancement				
Labradorite	None				Avoid ultrasonic cleaners.
					Avoid heat

• Sunstone	None				& ultrasonic cleaners
• Sunstone Beads and Caobochons	None				Avoid heat & ultrasonic cleaners
	Luster Enhancement				Avoid heat & ultrasonic cleaners
Lapis Lazuli	None				Avoid chemicals and ultrasonic cleaners.
	Dyed	To provide color or uniformity of color or color durability	Commonly	Variable	Avoid chemicals and ultrasonic cleaners.
	Impregnated with colorless resin	To provide color or uniformity of color or color durability	Commonly	Variable	Avoid chemicals and ultrasonic cleaners.
	Luster Enhancement				Avoid chemicals and ultrasonic cleaners.
• Denim Lapis	None				Avoid chemicals and ultrasonic cleaners.
	Dyed	To provide color or uniformity of color or color durability	Commonly	Variable	Avoid chemicals and ultrasonic cleaners.
	Impregnated	To provide durability	Occasionally		Avoid chemicals and ultrasonic cleaners.
					Avoid chemicals

	Luster Enhancement				and ultrasonic cleaners.
Larimar	None				Avoid chemicals and ultrasonic cleaners.
	Impregnated	To increase durability & improve appearance	Occasionally	Good to Very Good	Avoid chemicals and ultrasonic cleaners.
Magnesite	None			Good	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Dyed	To provide color or uniformity of color or color durability		Good	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Impregnated	To provide color or uniformity of color or color durability		Very Good	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Dyed and Impregnated	To increase durability & improve appearance		Very Good	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
					Avoid heat, temperature changes, steaming,

Malachite	None				chemicals, abrasives, ultrasonic cleaners & repolishing.
	Impregnated with plastic or other hardened agents	To improve durability & appearance	Rarely	Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Marcasite	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Moldavite	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Moonstone - Blue, Grey, Orange, Rainbow, White	None				Normal. Click here for cleaning and care instructions.
Mother-of-pearl, White	None				Avoid chemicals & ultrasonic cleaners.
• Colors	None				Avoid chemicals & ultrasonic cleaners.
					Avoid chemicals

	Dyed	To stabilize color	Usually	Good	& ultrasonic cleaners.
Mother-of-pearl Doublet (an assembled product)	None	To improve durability or increase thickness	Always	Good	Avoid chemicals and ultrasonic cleaners.
	Dyed	To stabilize color	Usually	Good	Avoid chemicals and ultrasonic cleaners.
Mother-of-pearl Watch Dial (an assembled product)					Avoid heat, chemicals, ultrasonic cleaners & repolishing.
• White	None				Avoid heat, chemicals, ultrasonic cleaners & repolishing.
• Colors	None				Avoid heat, chemicals, ultrasonic cleaners & repolishing.
	Dyed	To alter color	Commonly	Good	Avoid heat, chemicals, ultrasonic cleaners & repolishing.
• Bright Fashion Colors	Coated with colored polymer	To improve durability	Commonly	Good	Avoid heat, chemicals, ultrasonic cleaners & repolishing.
Obsidian (All varieties)	None				Avoid heat, chemicals, ultrasonic cleaners & repolishing.
Onyx (also see agate) •Black •Blue •Green	Dyed	To alter color	Usually	Excellent to Good	Normal. Certain stones may fade in heat or light.

•Red					
Opal •Black •Semi-Black •White •Fire Opal •Fire Opal with Matrix	None				Avoid heat, chemicals, ultrasonic cleaners & repolishing
• Boulder	None				Avoid heat, chemicals, ultrasonic cleaners & repolishing
	Impregnated with colorless plastic	To improve appearance	Occasionally	Fair	Avoid heat, chemicals, ultrasonic cleaners & repolishing
• Translucent Blue, Green, Pink	None				Avoid heat, chemicals, ultrasonic cleaners & repolishing
Opal Doublet (an assembled product)	None	To improve durability and/or color	Always	Good	Avoid heat, chemicals, ultrasonic cleaners & repolishing
Opal Triplet (an assembled product)	None	To improve durability and/or color	Always	Good	Avoid heat, chemicals, ultrasonic cleaners & repolishing
	None				Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Bleached	To improve color & uniformity	Usually	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.

**Pearl,
Cultured, All**

Dyed	To add or improve color	Sometimes	Very Good	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Irradiated	To add or improve color	Sometimes	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Chemical treatment	To add or improve color	Sometimes	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Polished	To improve surface appearance	Unknown	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Luster Enhancement	To improve OVERALL appearance	Sometimes	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Bleached	To improve color & uniformity	Frequently	Fair to Good	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
				Avoid heat and

Pearl, Mabe (An assembled product with a cultured pearl cap)	Color Coated under the Cap	To add or improve color	Frequently	Fair to Good	chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Dyed	To add or improve color	Frequently	Fair to Good	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Filled	To improve appearance & durability	Always	Fair to Good	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Pearl, South Sea Cultured	None				Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Polished	To improve appearance	Unknown	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Heavily Polished	To improve appearance	Unknown	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
					Avoid heat and chemicals, cosmetics,

Pearl, Tahitian Cultured	None				household cleaners & ultrasonic cleaners.
	Polished	To improve appearance	Unknown	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Heavily Polished	To improve appearance	Unknown	Excellent	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Peridot	None				Avoid sudden temperature changes, harsh chemicals, and ultrasonic cleaners.
Phosphosiderite	None				Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Luster Enhancement	To improve appearance	Unknown	Very Good	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
	Impregnated	To improve appearance	Unknown	Very	Avoid heat and chemicals, cosmetics,

				Good	household cleaners & ultrasonic cleaners.
Prehnite	None				Avoid heat, chemicals & ultrasonic cleaners
	Luster Enhancement	To improve appearance	Unknown	Very Good	Avoid heat and chemicals, cosmetics, household cleaners & ultrasonic cleaners.
Quartz					
• Black & Ginger	Irradiated	To alter color	Always	Excellent	Normal. Click here for cleaning and care instructions.
• Colorless	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
• Cat's Eye Quartz	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
• Cinnamon	Heated	To alter color	Usually	Excellent	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
					Avoid heat, temperature

	Irradiated	To alter color	Usually	Excellent	changes, steaming, chemicals, ultrasonic cleaners & repolishing.
• Coated - All Colors	Coated- Often called Diffusion Treated	To alter color	Often	Excellent	Normal. Click here for cleaning and care instructions.
• Green to yellow, Limon, Orange to brown	Heated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
	Irradiated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
• Hawk's Eye Blue	None				Normal. Click here for cleaning and care instructions.
• Lazulated	None				Normal. Click here for cleaning and care instructions.
• Mint	Heated	To alter color	Usually	Excellent	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Irradiated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Usually	Excellent	Avoid heat, temperature changes, steaming, chemicals,

• Moss Green					ultrasonic cleaners & repolishing.
	Irradiated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
• Pink, White (colorless AKA Rock Crystal Quartz)	None				Some material may fade with long exposure to sunlight.
• Pink with Opalescence	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
• Quench Cracked	Heated and Quenched	To introduce cracked structure	Always	Fair to Poor	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Dyed	To add or improve color	Often	Fair to Poor	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
• Rose	None				Normal. Click here for cleaning and care instructions.
• Rutilated	None				Normal. Click here for cleaning and care instructions.
					Normal.

	Luster Enhancement	To improve appearance	Unknown	Very Good	Click here for cleaning and care instructions.
•Smoky	Heated	to create color	Commonly	Excellent	Some material may fade with long exposure to sunlight.
	Irradiated	to create color	Commonly	Excellent	Normal. Click here for cleaning and care instructions.
•Smoky Citrene	None				Normal. Click here for cleaning and care instructions.
	Heated	to create color	Commonly	Excellent	Normal. Click here for cleaning and care instructions.
	Irradiated	to create color	Commonly	Excellent	Normal. Click here for cleaning and care instructions.
•Tiger's-Eye, Golden Brown	None				Normal. Click here for cleaning and care instructions.
	Bleached	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
	Dyed	To alter color	Usually	Excellent	Normal. Click here for cleaning

•Tiger's-Eye, Red					and care instructions.
	Bleached	To alter color	Usually	Excellent	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
•Tourmalinated	None				Normal. Click here for cleaning and care instructions.
	Luster Enhancement	To improve appearance	Unknown	Very Good	Normal. Click here for cleaning and care instructions.
Quartzite	None				Normal. Click here for cleaning and care instructions.
	Dyed	To alter color	Commonly	Good	Normal. Click here for cleaning and care instructions.
	Dyed and Impregnated	To improve color and appearance	Often	Very Good	Normal. Click here for cleaning and care instructions.
	Impregnated with colorless plastic	To increase durability & improve appearance	Commonly	Good	Normal. Click here for cleaning and care instructions.
	Luster Enhancement	To improve appearance	Often	Very Good	Normal. Click here for cleaning and care instructions.
Rhodochrosite	None				Normal. Click here for cleaning

					and care instructions.
Rhodolite Garnet	None				Normal. Click here for cleaning and care instructions.
Rhodonite	None				Normal. Click here for cleaning and care instructions.
Rock (Quartzite, Feldspar and Quartzite, Other "Rock" materials)	None				Normal. Click here for cleaning and care instructions.
	Dyed	To alter color	Commonly	Very Good	Normal. Click here for cleaning and care instructions.
	Dyed and Impregnated	To alter color	Often	Very Good	Normal. Click here for cleaning and care instructions.
	Impregnated	To increase durability & improve appearance	Commonly	Very Good	Normal. Click here for cleaning and care instructions.
	Luster Enhancement	To improve appearance	Often	Very Good	Normal. Click here for cleaning and care instructions.
Ruby	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
	Filling of surface cavities				Normal.

	and fractures as a by-product of heating and visible under 10 X magnification.	No visible effect	Commonly	Good to Very Good	Click here for cleaning and care instructions.
	Lattice Diffusion - See Red Sapphire	To alter color	Occasionally	Excellent	Normal. Click here for cleaning and care instructions.
Sapphire •Colorless	None				Normal. Click here for cleaning and care instructions.
	Heated				Normal. Click here for cleaning and care instructions.
•Red •Blue •Pink •Orange •Yellow •Other Fancy Colors	None				Normal. Click here for cleaning and care instructions.
	Heated	To produce or alter color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
	Filling of surface cavities and fractures as a by-product of heating and visible under 10 X magnification.	No visible effect	Commonly	Excellent	Normal. Click here for cleaning and care instructions.
	Lattice Diffusion	To alter color	Occasionally	Excellent	Normal. Click here for cleaning and care instructions.
Sard	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Occasionally	Excellent to Good	Normal. Click here for cleaning and care

					instructions.
	Dyed	To alter color	Occasionally	Excellent to Good	Normal. Click here for cleaning and care instructions.
Seraphinite	None				Avoid sudden temperature changes, chemicals and ultrasonic cleaners.
	Dyed	To improve hardness & luster	Occasionally	Good	Avoid sudden temperature changes, chemicals and ultrasonic cleaners.
	Luster Enhancement				
Serpentine	None				Avoid sudden temperature changes, chemicals and ultrasonic cleaners.
	Dyed	To alter color	Commonly	Fair to Good	Avoid sudden temperature changes, chemicals and ultrasonic cleaners.
	Impregnated w/plastic	To improve hardness & luster	Occasionally	Very Good	Avoid sudden temperature changes, chemicals and ultrasonic cleaners.
					Avoid sudden

	Luster Enhancement	To improve appearance	Often	Very Good	temperature changes, chemicals and ultrasonic cleaners.
Shell - Abalone, Spiny Oyster or Other	None				Avoid sudden temperature changes, chemicals and ultrasonic cleaners.
	Dyed	To create color	Commonly	Good	Avoid sudden temperature changes, chemicals and ultrasonic cleaners.
Sodalite	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Dyed	To affect color	Rarely	Fair	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Spinel	None				Normal. Click here for cleaning and care instructions.
	Heated	To change color	Occasionally	Excellent	Normal. Click here for cleaning and care instructions.

Sugilite	None				Normal. Click here for cleaning and care instructions.
	Luster Enhancement	To improve appearance	Unknown	Very Good	Normal. Click here for cleaning and care instructions.
Tanzanite (Zoisite)	Heated	To produce the violet-blue color for which the stone is known	Usually	Excellent	Normal. Click here for cleaning and care instructions.
Topaz, Blue	Heated	To produce the blue color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
	Irradiated	To produce the blue color	Usually	Excellent	Normal. Click here for cleaning and care instructions.
• Green to Blue	Coated, Often referred to a Diffusion Treated	To alter color	Often	Excellent	Normal. Click here for cleaning and care instructions.
• Yellow/Orange, Pink/Red	Heated	To intensify color	Occasionally	Variable	Normal. Click here for cleaning and care instructions.
	Coated	To alter color	Often	Excellent	Normal. Click here for cleaning and care instructions.
• White (colorless)	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Occasionally	Very	Normal. Click here for cleaning

				Good	and care instructions.
Tourmaline					Normal. Click here for cleaning and care instructions.
<ul style="list-style-type: none"> •Green •Yellow/Orange •Pink •Green/Blue (Teal) •Indicolite (deep vivid Green-blue) •Cat's-Eye 	None				Normal. Click here for cleaning and care instructions.
	Heated	To alter color	Unknown	Very Good	Normal. Click here for cleaning and care instructions.
	Irradiated	To alter color	Unknown	Very Good	Normal. Click here for cleaning and care instructions.
	Luster Enhancement	To improve Appearance	Unknown	Very Good	Normal. Click here for cleaning and care instructions.
<ul style="list-style-type: none"> • Rubellite (deep, vivid purple-red) 	None				Normal. Click here for cleaning and care instructions.
	Heated	To improve color	Commonly	Good	Normal. Click here for cleaning and care instructions.
	Irradiated	To improve color	Commonly	Good	Normal. Click here for cleaning and care instructions.
	Oiling (QVC knowingly accepts only colorless oil for rubellite.)	To improve apparent clarity	Unknown	Good to Fair	Avoid steaming, chemicals and ultrasonic cleaners

	Luster Enhancement	To improve appearance	Unknown	Very Good	Normal. Click here for cleaning and care instructions.
• Beads and Cabochons	Luster Enhancement	To improve appearance	Unknown	Very Good	Normal. Click here for cleaning and care instructions.
Turquoise	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Impregnated with colorless resin or plastic	To improve color & durability	Commonly	Good	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Proprietary Zachery Method	To improve color & durability	Commonly	Good	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
	Luster Enhancement	To improve color & durability	Commonly	Good	Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
Turquoise - Composite	Dyed and impregnated with resin	The composite material is a manufactured product consists primarily of turquoise and resin. Artificial veining	Always	Fair	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic

					cleaners & repolishing.
Unakite	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Varisite	None				Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Impregnated w/colorless plastic	To improve durability for shaping and polishing	Commonly	Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
	Luster Enhancement	To improve appearance	Unknown	Very Good	Avoid heat, temperature changes, steaming, chemicals, abrasives, ultrasonic cleaners & repolishing.
Zircon - all colors	None				Avoid heat, temperature changes, steaming, chemicals, ultrasonic cleaners & repolishing.
				Very	Avoid heat, temperature changes, steaming,

	Heated	To alter color	Commonly	Good	chemicals, ultrasonic cleaners & repolishing.
This chart reflects only those treatments that QVC knowingly accepts.					

CLEAN & CARE

- [The Basics](#)
- [Special Cleaning](#)

The Basics

There are so many types of jewelry available today, and the variety of shapes, sizes, colors, materials, and finishes seems endless. One might think that they all require specialized care. However, there are simple measures you can take to preserve your pieces. Limit exposure to the following factors.

- **Lotions & Potions**

Through our daily grooming rituals, we're exposed to various chemicals that may not harm us but could be harmful to our jewelry. Commonly found in hairspray, mousse, body lotion, moisturizer, perfume, makeup, shaving cream, and soap, they can leave behind a residue and create a dull film that's difficult to remove. To prevent buildup, remove all jewelry before bathing and grooming.

- **Household Chores**

Take off all jewelry before performing any kind of household chore or project. Harsh, abrasive cleaners and chlorine can cause hard-to-remove buildup and dull scratches. Also remove jewelry when working with power tools. Chains, rings, and earrings can easily get caught, resulting in serious injury. Follow all instructions when using such tools.

- **Water**

Although we use water to clean much of our jewelry, you should thoroughly dry your pieces after exposure to water, especially before storing in an enclosed space. Moisture fosters tarnish on silver and can weaken springs and clasps. Certain costume/fashion jewelry and gemstones should never be soaked in water or worn when bathing (see [Special Cleaning](#)).

- **Extreme Temperatures**

It's best to keep jewelry away from extreme heat or cold. For example, extreme heat (comparable to the temperature of boiling water or very hot tap water) can alter the cement commonly used with cultured pearls, marcasite, or in costume jewelry. A rapid increase in temperature can cause thermal shock and lead to fractures in some gemstones or discoloration of metal. In the case of gold-bonded or gold-plated jewelry, it's best to avoid abrasive polishing materials as well as a jeweler's polishing wheel or torch.

Storage

- **Give It Some Space**

When storing your jewelry, place each piece in its own container or compartment. Metal can scratch or scuff other metals. Diamonds and other hard gemstones that come in contact with metal (or even each other) can destroy luster or cause serious damage. Or, if you prefer using a jewelry box, place each individual piece in a pouch or self-sealing plastic bag. If you do use a plastic bag, ensure jewelry is completely dry before storing.

- **Fasten Clasps**

For bracelets and necklaces, always fasten the clasp when storing to help prevent tangling.

- **Dry It Out**

It's important — especially for silver items — to thoroughly dry jewelry before placing in an enclosed space. Moisture fosters tarnish and can weaken springs and clasps. Certain gemstones are also prone to water damage.

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Cleaning

Follow these simple instructions for cleaning the following types of jewelry: carat gold, sterling silver, platinum, steel, gold-bonded, gold-plated, stainless steel, *Diamonique*® simulated gemstones, and most gemstones.

You'll need:

A clean bowl

Lukewarm water

Mild dishwashing liquid or a mild jewelry-cleaning solution

Fine mesh plastic or stainless steel strainer (for items with gemstones)

Soft, clean, and dry cloth (dust or dirt on the cloth may cause scratches)

Small and soft-bristle toothbrush or brush

Toothpick

For older items with gemstones, check the settings to ensure stones are secure. Dirt and residue can act much like cement, keeping the stone in place even if the setting has become weak from wear. If this is the case, and the residue is removed during cleaning, the loose stone may fall out. If working over or near a sink, plug the drain.

If using a mild jewelry-cleaning solution, pour it into a clean bowl. You can also make your own solution by combining lukewarm water and mild dishwashing liquid (2 Tbsp. dishwashing liquid to 1 quart water).

Place jewelry with gemstones in a strainer. Position strainer on top of the bowl and pour in enough solution so that it completely surrounds the jewelry. For items without gemstones, place them in a bowl with cleaning solution.

Soak jewelry for 10 – 20 minutes to soften and loosen any residue or dirt. For items with gemstones, place the strainer on a large towel and inspect jewelry to make sure that all gemstones are in place. Thoroughly, but gently, brush the top, sides, and bottom of the piece with a soft brush to remove the softened residue. Make sure to brush the underside of gemstones. Use a toothpick to reach tiny crevices. Rinse with clean water. Thoroughly dry with a cloth. Leave jewelry on a towel for an extended period of time to ensure that it's completely dry. If any residue remains, repeat the steps.

A Note About Commercial Jewelry Cleaners

Always follow the instructions when using a commercial jewelry cleaner. You can maintain its freshness by storing in a tightly sealed container. A stale or contaminated cleaner may be ineffective or even damage your jewelry. Also, check

for an expiration date.

Special Cleaning

When cleaning your jewelry, it's satisfying to watch your cherished items turn from dull and drab to shiny and bright. This section provides you with simple methods on how to clean your jewelry effectively and safely. Take note that certain methods may be ideal for some jewelry but can cause damage to others.

Amber	Cultured Pearl	Mabé Pearl	Oxidized & Antiqued Jewelry
Closed-back Settings	Emerald	Marcasite	Shell
Coral	Jade	Mother-of-Pearl	Turquoise
Costume & Fashion Jewelry	Lapis Lazuli	Opal	Variscite

Amber

Splash sparingly with a mixture of mild liquid soap and cool water (1 tsp. soap to 1 cup water). Rinse quickly with clean, cool water. If rinsing in a sink, plug the drain. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water. Don't expose to extreme heat.

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Closed-Back Settings

Any item with a closed-back setting requires special care because water can get trapped under the setting, making it difficult to thoroughly dry. Wipe gently with a damp cloth that's soft and clean. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water.

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Coral

Wipe gently with a damp cloth that's soft and clean. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water. Don't expose to cleaning agents or chemicals.

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Costume & Fashion Jewelry

Since costume and fashion jewelry often contain cement, it's important to take special precautions when cleaning. Wipe gently with a damp cloth that's soft and clean. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer or an ultrasonic cleaner. Don't soak in water. Don't expose to extreme heat, cleaning agents, or other chemicals.

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Cultured Pearl, Cultured Mabé Pearl, Mother-of-Pearl & Shell

After wearing, wipe gently with a damp cloth that's soft and clean in order to remove any perspiration or oil that may have come from the skin. If using a cleaning agent, make sure it's mild and caters to pearl products. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water. Don't expose to hairspray or any other chemicals (other than cleaning agents for pearls). Don't expose to extreme heat.

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Emerald

Despite their durable nature, emeralds possess unique internal characteristics and require special care. Follow the [basic cleaning instructions](#), but note two exceptions: use cool water instead of lukewarm and soak for no more than two minutes. Dry with a soft, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't expose to heavy pressure, extreme heat, or concentrated cleaning solutions. If using a mild cleaning solution, always dilute in water.

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Jade

Wipe gently with a damp cloth that's soft and clean. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water. Don't expose to cleaning agents or other chemicals.

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Lapis Lazuli

Splash sparingly with a mixture of mild liquid soap and cool water (1 tsp. soap to 1 cup water). Rinse quickly with clean, cool water. If rinsing in a sink, plug the drain. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it is completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water.

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Marcasite

Marcasite requires special cleaning because it's often secured in a setting with jeweler's cement. Wipe gently with a damp cloth that's soft and clean. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water. Don't expose to extreme heat, cleaning agents, or other chemicals.

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Opal

Follow the [basic cleaning instructions](#), but note two exceptions: use cool water instead of lukewarm and soak for no more than five minutes. Dry with a soft, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't expose to extreme heat.

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Oxidized & Antiqued Jewelry

Unless the jewelry is in a closed-back setting, follow the [basic cleaning instructions](#). However, do not brush. If the entire surface of the piece is intentionally accented with oxidization or an applied antiqued finish, do not use any tarnish remover product on the piece (silver polish, paste, dip, etc.) as it could remove the accented finish. If the piece is only partially accented, you can use tarnish remover on the unaccented areas. For more control when applying tarnish remover, use a cotton swab.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner.

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Turquoise

Wipe gently with a damp cloth that's soft and clean. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water. Don't expose to cleaning agents or other chemicals.

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Variscite

Wipe gently with a damp cloth that's soft and clean. Dry with a soft, clean, absorbent cloth. Leave out on a towel for an extended period of time to ensure it's completely dry.

The Don'ts

Don't use hot water, a steamer, or an ultrasonic cleaner. Don't soak in water. Don't expose to cleaning agents or other chemicals.

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