

INDICATOR	WHAT DOES IT MEAN	HOW TO REACT
No lights are on	Power cable is not connected	Connect power cable
All elōs energy setting buttons are blinking (High – Medium – Low)	No elōs energy level was selected	Select an elōs level. The applicator fan will start blowing indicating that the cartridge is active
elōs activation button on the applicator is blinking	elōs energy level was selected but elōs activation button was not pressed yet	Press the activation button. The applicator fan will start blowing indicating that the elōs cartridge is active
Error light is on	Need to reset the system	Reset the system by turning it off and on again. If problem persists, disconnect power cord and wait until all lights are off (several seconds). Then reconnect the power cord and turn on system. If error light is still on, try moving to a cooler area with a room temperature of less than 30°C/ 86°F and restart the system
No flashes are coming out	1. RF chrome skin contact bars not in contact with the skin in treatment area 2. elōs activation button is not pressed or elōs energy level was not selected	In order for the system to flash pulses, make sure all 3 conditions are met: elōs level selected, elōs activation button is pressed, RF chrome skin contact bars are in contact with skin
Accessory activation button on base is flashing	Accessory slot is empty	Insert protective cap
All elōs indicators for the percentage of pulses remaining are blinking (100% - 50% - Empty)	Cartridge slot is empty	Insert cartridge or a protective cap
"Empty" indicator is blinking	Amount of pulses remaining in elōs cartridge is low	Prepare a new cartridge to be in-hand
"Empty" indicator is constantly on	No more pulses remaining in elōs cartridge	Insert a new elōs cartridge

Others		
My skin is red after treatment	The skin may become red as a result of the treatment. This redness generally clears up within 24 hours	If the redness persists more than 24 hours after a treatment, stop using mē and contact your doctor or Customer Support
I barely see any hair reduction	Make sure to follow the protocol suggested and to use the treatment duration time suggested	Actual results will vary from person to person, depending on the body area being treated and whether the instructions were followed correctly. Contact Customer Support for help
I feel some warmth when I apply the light flashes. Is this normal?	You may feel warmth, tingling, or itching. It is expected that this discomfort and warmth will be up to moderate	If the discomfort is severe/intense or persists for more than 24 hours after a treatment, stop using the mē and contact your doctor or Customer Support