

5 YEAR LIMITED WARRANTY

Terms and conditions of the Dyson 5 year limited warranty

WHAT IS COVERED

- Your Dyson machine is warranted against original defects in materials and workmanship for a period of 5 years from the date of purchase, when used for normal domestic purposes in accordance with the Dyson Operating Manual. Please retain your proof of purchase. If you do not have your proof of purchase, your warranty will start 90 days after the date of manufacture, according to Dyson's records. This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your machine is in proper operating condition during the warranty period. The replacement of any part of your machine under warranty will not extend the period of warranty. Any parts which are returned and replaced by Dyson will become the property of Dyson. Please call the Dyson Helpline at 1-866-277-4649 for more information.
- This limited warranty is subject to the following terms:

WHAT IS NOT COVERED

Dyson shall not be liable for costs, damages or repairs incurred as a result of, due to, or from:

- Purchases of machines from unauthorized dealers.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Dyson Operating Manual.
- Use of the machine other than for normal domestic purposes within the United States, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Dyson Operating Manual.
- Use of parts and accessories other than those produced or recommended by Dyson.
- External sources such as weather, electrical outages or power surges.
- Repairs or alterations carried out by unauthorized parties or agents.
- Clearing blockages from your machine or washing of the filter.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, brush bar, hose assembly and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.
- Damage as a result of use not in accordance with the rating plate.
- Use of this machine on rubble, ash, plaster, drywall, liquids, or wet surfaces.
- Additionally, this limited warranty does not apply to any machine that has had the serial number altered or removed.

WARRANTY LIMITATIONS AND EXCLUSIONS

- Any implied warranties relating to your machine including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty. This limitation is not allowed by some States and so this limitation may not apply to you.
- Your remedy for breach of this warranty is limited to the warranty service described below. Dyson will not be liable for any consequential damages or incidental damages you may incur in connection with your purchase and use of your machine. This limitation is not allowed by some States and so this limitation may not apply to you.

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- This limited warranty gives you specific legal rights. You may also have other rights which vary by State.
- This limited warranty is not transferable.

WARRANTY SERVICE

- Please fill out and return the Warranty Form, or register online at www.dyson.com
- Before service can take place, the terms of the warranty require that you contact the Dyson Helpline with your model name/number, serial number, date and place of purchase.
- Please keep your purchase receipt in a safe place to ensure you have this information.
- All work will be coordinated by Dyson or its authorized agents.
- Any replaced defective parts will become the property of Dyson.
- Service under this warranty will not extend the period of this warranty.
- If your machine is not functioning properly, please call the Dyson Helpline at 1-866-277-4649. Most issues can be rectified over the telephone by our trained Customer Care staff.



WARRANTY FORM CONTINUED CONTINUACIÓN DEL FORMULARIO DE GARANTÍA

Please take a few moments to answer our questions.
They will help us develop new products for the future.

Tómese unos instantes para responder a nuestras preguntas.
Esto nos ayudará a desarrollar nuevos productos en el futuro.

1. What is the purpose of your Dyson purchase?
 - My first Dyson purchase
 - A further Dyson purchase – I have previously owned other Dyson machines
 - A replacement vacuum
2. Have you ever recommended Dyson machines to other people?
 - Sometimes
 - Never
3. Why did you decide to buy a Dyson vacuum?
 - Cleaning performance
 - Advanced Technology/ Features
 - Style / Design
 - Warranty
 - Recommendation
 - Promotion
4. What type of machine did you previously own?
 - Upright vacuum
 - Canister vacuum
 - Cordless/handheld vacuum
 - None of the above
5. Where did you buy your Dyson vacuum?
 - Bed, Bath & Beyond
 - Best Buy
 - Costco
 - Home Depot
 - Internet
 - Kohl's
 - Lowes
 - Macy's
 - Mail order catalog
 - Received as a gift
 - Sam's Club
 - Sears
 - Target
 - TV shopping network
 - Wal-Mart
 - Other
6. Where did you first hear of Dyson vacuums?
 - TV/radio
 - Friends/family
 - Website
 - In-store
 - Consumer magazine
 - Other newspaper/magazine
 - Dyson Email
 - Dyson Event
 - Don't remember
 - Other

1. ¿Cuál es el motivo de su compra de un producto Dyson?
 - Es mi primera compra de productos Dyson
 - Compré anteriormente un producto Dyson – Tuve antes otras máquinas Dyson
 - Una aspiradora de repuesto
2. ¿Alguna vez ha recomendado máquinas Dyson a otras personas?
 - A veces
 - Nunca
3. ¿Por qué decidió comprar una aspiradora Dyson?
 - Capacidad de limpieza
 - Tecnología avanzada / Funciones
 - Estilo / Diseño
 - Garantía
 - Recomendación
 - Promoción
4. ¿Qué tipo de máquina tuvo antes?
 - Aspiradora vertical
 - Aspiradora tipo canasta
 - Aspiradora portátil inalámbrica
 - Ninguna de las anteriores
5. ¿Dónde compró su aspiradora Dyson?
 - Bed, Bath & Beyond
 - Best Buy
 - Costco
 - Home Depot
 - Internet
 - Kohl's
 - Lowes
 - Macy's
 - Catálogo de pedidos por correo
 - Fue un regalo
 - Sam's Club
 - Sears
 - Target
 - Red de compras de TV
 - Wal-Mart
 - Otro
6. ¿Dónde escuchó por primera vez sobre las aspiradoras Dyson?
 - TV/radio
 - Amigos/familia
 - Sitio web
 - En una tienda
 - En una revista de productos
 - En otra revista/periódico
 - Correo electrónico de Dyson
 - Evento de Dyson
 - No me acuerdo
 - Otro Gato / Perro

