LOCATE THE ACTIVATION CARD INSIDE YOUR PACKAGE FIRST

TRACFONE®

SERVICES GUIDE

ZTE STRATOS™ LTE

For more information and the latest Terms and Conditions of Service, visit TracFone.com

QUAG-TFZ819C

THANK YOU FOR BUYING A TRACFONE!

ZTE STRATOS™ LTE

YOU MADE THE RIGHT CHOICE.

1. **HEADSET JACK**

2. **VOLUME**

3. **APPS**

4. **CHARGER/USB DOCK**

5. **FRONT-FACING CAMERA**

6. **PWR/LOCK**
   Press to lock or wake up the screen. To turn your phone ON, press and hold until your screen lights up. To turn your phone OFF, press and hold until the phone options menu appears. Tap Power off and then tap OK.

7. **HOME**
   Press to return to the Home screen. Press and hold to open Google Now.

8. **RECENT APPS***
   Press to view recently-used applications.

9. **BACK***
   Press to go back to the previous screen, menu or option.

Note:** You can flip the function of keys 8 and 9 by going to **Settings > Navigation key.

For an interactive tutorial of your phone, please visit **TracFone.com**. Hold your cursor over **Support**. Select **Learn About Your Phone**, then click on the phone model.

TABLE OF CONTENTS

1.   GET STARTED

1.1   WHAT'S IN YOUR PACKAGE

1.2   ACTIVATE YOUR TRACFONE

1.3   SET UP YOUR TRACFONE ACCOUNT

1.1 WHAT'S IN YOUR PACKAGE

TRACFONE

BACK COVER

CHARGER/
USB CABLE

BATTERY

ACTIVATION CARD

SERVICES GUIDE

1.2 ACTIVATE YOUR TRACFONE

A. Locate your ACTIVATION CARD and follow the instructions on the card.

If you are a current TracFone customer it's easy to transfer your service to another TracFone. To transfer your service, go to **TracFone.com**, then select the **Activate Phone** tab and select **Activate/Reactivate**. To keep your existing phone number, select **Transfer my number and service from one TracFone to another** and follow the instructions. You will need the information on the red Activation Card in your package to continue the Activation process. For additional help, call the TracFone Customer Care Center at 1-800-867-7183.

B. This Card has the Serial and SIM Numbers you need to Activate your phone.

C. To Activate go to TracFone.com or call 1-800-867-7183 from another phone.

1.3 SET UP YOUR TRACFONE ACCOUNT

A. Set up *My Account*

My Account can be created upon activation of your phone at TracFone.com. This is where you will create and update your personal profile information, update credit/billing information, view your Service End Date, and more.

My Account is the best place to:

- See TracFone Programs
- Access Special Offers and Promotions
- Buy or Add a Service Plan
- Enroll in Monthly Value Plans
- Check Balance/Service End Date
- Update Personal Profile and Manage Credit Card Info
- Get International Calling Information
- View TracFone Support Forum
- View FAQs

B. TracFone My Account App

TracFone provides easy options to help you keep track of your Minutes, Text, and Data balances, as well as to view your Service End Date. Simply download* the free **TracFone My Account** app from Google Play™.

If you have a QR reader application installed in your phone, you can also scan the QR code shown here to download* the *TracFone My Account* app directly to your phone.

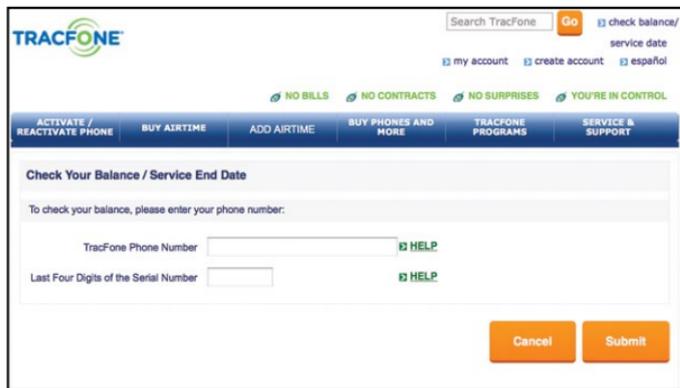*Standard Data rates may apply.

2. ABOUT YOUR TRACFONE SERVICE

2.1 KEEP YOUR SERVICE ACTIVE

2.2 SERVICE PLANS

2.3 KNOW YOUR SERVICE ENROLLMENT OPTIONS

2.1 KEEP YOUR SERVICE ACTIVE

IMPORTANT
To keep your Service Active, you must refill your Service Plan BEFORE your Service End Date.

TracFone Airtime Plans add Minutes and Service Days to your phone. To find your Service End Date, go to our website at **TracFone.com** and log into your Account or you can call our Customer Care Center at **1-800-867-7183**.

Keep your Service Active with a variety of Airtime Plan cards and Monthly Plans. Choose the option that best fits your needs. You can change or add plans at any time without penalties or fees.

2.2 SERVICE PLANS

VISIT TRACFONE.COM
FOR THE LATEST SERVICE PLANS
AND SPECIAL OFFERS

Your phone will only work with TracFone Wireless Service Plans for cellular phones. You can purchase the plan that best fits your needs at:
- Participating retailers nationwide
- TracFone.com
- Customer Care Center 1-800-867-7183

2.3 KNOW YOUR SERVICE ENROLLMENT OPTIONS

A. Monthly Airtime Plans

TracFone offers the same conveniences as contract plans, but without the contract! Choose the Airtime Plan that works best for you:

▸ Individual Plan
▸ Family Value Plan
▸ TracFone Service Protection Plan

Enroll your TracFone in an Airtime Plan and enjoy these benefits:

▸ Automatically receive Minutes and Service Days on your TracFone every month.
▸ Airtime Plans start at $9.99/month.
▸ No contracts or cancellation fees.

B. Where To Enroll

In order to enroll in a Monthly Airtime Plan you must have a valid credit or debit card.

To enroll:

▸ Go to **TracFone.com/valueplans**

OR

▸ Call us at 1-800-867-7183

3. HOW TO USE YOUR TRACFONE

3.1 UNLOCK YOUR SCREEN

To unlock your screen, press and hold any blank area of the screen. If the screen is dark, simply press **PWR/LOCK** to enable it.

3.2 FIND YOUR SERIAL NUMBER

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Slide your finger to the left across the screen and tap **Settings**.
4. Slide your finger upwards along the screen to access additional options. Tap **About phone**.
5. Tap **Status**. The phone's Serial Number will appear under **IMEI**. *Do not use the number in the row labeled **Serial number***.
6. To return to the main screen, press the **HOME** key.

3.3 FIND YOUR SIM NUMBER

Your SIM number can be found on the front of the red Activation Card that came with your phone. If you do not have your Activation Card, you can also find your SIM numbers as follows:

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Slide your finger to the left across the screen and tap **Settings**.
4. Slide your finger upwards along the screen to access additional options. Tap **About phone**.
5. Tap **Status**. Your SIM number will appear under **ICCID**.
6. To return to the main screen, press the **HOME** key.

3.4 FIND YOUR PHONE NUMBER

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Slide your finger to the left across the screen and tap **Settings**.
4. Slide your finger upwards along the screen to access additional options. Tap **About phone**.
5. Tap **Status**. Your phone number will appear under **My phone number**.
6. To return to the main screen, press the **HOME** key.

3.5 MAKE AND RECEIVE CALLS

Make a Call
1. Press the **HOME** key.
2. Tap the **Phone** icon located at the bottom of the screen. *If the dialpad does not appear on the screen, tap the **dialpad** icon located at the bottom of the screen.*
3. Enter the phone number you wish to call, including the 3-digit area code. Entering a **1** before the area code may be necessary in some areas.
4. To place the call, tap the **Phone** icon located at the bottom of the screen.
5. To end the call, tap the **End call** icon.

Receive a Call
1. To answer an incoming call, slide the green bar down. *To reject the call, slide it upward.*
2. To end the call, tap the **End call** icon.

3.6 MAKE INTERNATIONAL CALLS

You can call over 100 international destinations from your TracFone at no additional cost. Please wait 2 business days after your TracFone is Activated to make international calls.

A. From your TracFone, dial 1-800-706-3839. If you are in Alaska, Hawaii and the U.S. Virgin Islands please dial 1-305-938-5673. We suggest that you add these numbers to your contacts for easy dialing.

B. Select your language: 1 for English, 2 for Spanish. Listen to dialing instructions. After selecting a language, dialing instructions can be interrupted at any time and you can skip to step C.

C. Dial 011 + Country Code + City Code + Telephone Number. For calls to the Bahamas, Bermuda, Canada and Dominican Republic just dial 1 + City Code + Telephone Number.

AVAILABLE INTERNATIONAL DESTINATIONS
Calls to cellular phones are not included unless the word "Cellular" is specifically listed next to the country name. Numbers in parentheses indicate the Country Code.

Albania - Tirana (355)	Colombia (57)
Andorra (376)	Costa Rica (506)
Argentina (54)	Croatia (385)
Australia (61)	Cyprus - Cellular (357)
Austria (43)	Cyprus (357)
Bahamas - Cellular (1)	Czech Republic (420)
Bahamas (1)	Denmark (45)
Bangladesh - Cellular (880)	Dominican Republic (1)
Bangladesh - Chittagong (880)	Estonia (372)
Bangladesh - Dhaka (880)	Finland (358)
Bangladesh - Sylhet (880)	France (33)
Belgium (32)	French Antilles (596)
Bermuda - Cellular (1)	French Guiana - Cellular (594)
Bermuda (1)	French Guiana (594)
Bolivia - La Paz (591)	Georgia (995)
Bolivia - Santa Cruz (591)	Germany (49)
Brazil (55)	Gibraltar (350)
Brunei - Cellular (673)	Greece (30)
Brunei (673)	Guadeloupe (590)
Bulgaria (359)	Guatemala - Telgua (502)
Canada - Cellular (1)	Hong Kong - Cellular (852)
Canada (1)	Hong Kong (852)
Chile (56)	Hungary (36)
China - Cellular (86)	Iceland (354)
China (86)	India - Cellular (91)
Colombia - Cellular (57)	India (91)

Indonesia - Cellular (62)	Poland (48)
Indonesia - Jakarta (62)	Portugal (351)
Indonesia - Surabaya (62)	Romania (40)
Iraq - Baghdad (964)	Russia - Cellular (7)
Ireland (353)	Russia (7)
Israel (972)	San Marino - Cellular (378)
Italy (39)	San Marino (378)
Japan (81)	Saudi Arabia - Riyadh (966)
Jordan (962)	Singapore - Cellular (65)
Kazakhstan (7)	Singapore (65)
Kenya - Nairobi (254)	Slovakia (421)
Lithuania (370)	Slovenia (386)
Luxembourg - Cellular (352)	South Korea - Cellular (82)
Luxembourg (352)	South Korea (82)
Macao - Cellular (853)	Spain (34)
Macao (853)	Sweden (46)
Malaysia - Cellular (60)	Switzerland (41)
Malaysia (60)	Taiwan - Cellular (886)
Malta (356)	Taiwan (886)
Mexico (52)	Thailand (66)
Monaco (377)	Turkey (90)
Netherlands (31)	United Kingdom (44)
New Zealand (64)	Uzbekistan (7)
Norway (47)	Venezuela (58)
Panama (507)	Vietnam - Ho Chi Minh (84)
Paraguay (595)	Zambia (260)
Peru (51)	

Note: Please wait to be connected; DO NOT press any other key on your TracFone or your call might be disconnected.

D. TracFone Frequent Numbers Service

With TracFone, making international calls is really easy! Our Frequent Numbers Service offers you up to ten U.S. 800 numbers, which you can link to your most frequently dialed international numbers in any of our available international destinations (with this service, you do not need to follow steps A, B and C from section 3.6).

Just dial any of the ten U.S. 800 numbers that you can program through our website or by calling TracFone, and you will be quickly connected with the international destination you want at no additional cost.

Visit our International Long Distance website at **TracFone.com** or call our Customer Care Center at 1-800-867-7183 to set up this service for free.

E. TracFone International Neighbors Service (Available only for Mexico)

With our International Neighbors Service, your family and friends living in Mexico can call your TracFone directly without paying for an international long distance call, and your TracFone will deduct the same number of Minutes as if it were a local call. No international long distance charges for anyone!

With Active service, TracFone will assign you a Mexican phone number that will be linked to your TracFone for free. Your family and friends can dial this local phone number and you will receive the call on your TracFone here in the U.S. To register for International Neighbors Service, and to assign specific phone numbers, register at TracFone.com.

TIP: To enjoy this unique service, make sure you keep your service Active. If your Service Days Remaining end and your phone is deactivated, you will lose your Mexican phone number. Should this happen, you can get a new Mexican phone number when you re-activate your TracFone.

3.7 SET UP YOUR GOOGLE™ ACCOUNT

To access Google Play™ as well as other applications on your phone, you will need to add or create a free Google Account (i.e. Gmail Account).

1. Press the **HOME** key.
2. Tap the **Google** icon.
3. Tap the **Gmail** icon. Follow the tutorial on your screen to add your Google Account.
4. To return to the main screen, press the **HOME** key.

The first Google account that you register to your phone will be your Primary Google account. Once you register a Google Account to your phone, your contacts, calendar entries, and Gmail will sync with your primary Google Account. It can take up to 15 minutes for your phone to sync with the Google server.

3.8 SET UP YOUR VOICEMAIL

1. Press the **HOME** key.
2. Tap the **Phone** icon located at the bottom of the screen. *If the dialpad does not appear on the screen, tap the **dialpad** icon located at the bottom of the screen.*
3. Press and hold the **1** key for several seconds. Your phone will automatically call **Voicemail**. Once the call is connected, follow the voicemail prompts.
4. To end the call, tap the **End call** icon.

3.9 SEND TEXT MESSAGES

1. Press the **HOME** key.
2. Tap the **Messages** icon located at the bottom of the screen.
3. To compose a new message, tap the **plus sign** located at the bottom of the screen.
4. Enter the contact name or the mobile number of the desired recipient in the **To** field. *If entering the name or mobile number of an existing contact, tap the name when it appears.*
5. Tap **Type message** and enter the message you wish to send.
6. When finished, tap the **Send** icon.
7. To return to the main screen, press the **HOME** key.

3.10 SET UP YOUR BLUETOOTH®

To pair your phone with a Bluetooth headset, make sure that both are fully charged. Have your headset within a range of 30 feet from your phone. Make sure your device is **ON** and in Pairing or Bonding Mode (refer to the user guide of the device you are attempting to pair with). Please remember that you can connect to only one device at a time.

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Slide your finger to the left across the screen and tap **Settings**.
4. Tap the **ON/OFF** button to the right of **Bluetooth** to enable it.
5. Tap **Bluetooth**. A list of the available devices will be populated.
6. Tap the name of the desired device and wait for the devices to pair.
7. Follow the prompts on the phone screen to complete the pairing process.
8. To return to the main screen, press the **HOME** key.

IMPORTANT: If you are prompted for a PIN, please refer to your headset's user guide. A commonly used PIN for headsets is **0000**. Enter the PIN into your phone and follow the prompts to complete the pairing process.

3.11 TAKE AND SHARE YOUR PICTURES

Take a Picture
1. Press the **HOME** key.
2. Press the **Apps** icon, located at the bottom of the screen.
3. Tap the **Camera** icon.
4. To take a picture, tap the **Camera** icon at the bottom of the screen. The picture will be automatically saved in your Gallery.

Note: You can also access the Camera directly from the Lock screen. Simply press and hold the **camera** icon located at the bottom of the screen.

Front-facing camera
1. Press the **HOME** key.
2. Press the **Apps** icon, located at the bottom of the screen.
3. Tap the **Camera** icon.
4. Tap the **front-facing camera** icon at the top of the screen.
5. To take a picture, tap the **Camera** icon at the bottom of the screen or tap anywhere on your screen. The picture will be automatically saved in your Gallery.

Share the Picture
1. Tap the picture thumbnail located at the bottom of the screen. Your phone will display the last image captured.
2. Tap the **Share** icon at the bottom of your screen. All available sharing options will appear. If the Share icon does not appear, simply tap the photo you want to share to access the icon.
3. Tap **Messaging**.
4. Enter the contact name or the mobile number of the desired recipient in the **To** field. *If entering the name or mobile number of an existing contact, tap the name when it appears.*
5. Type the message you wish to send in the **Type message** field.
6. When finished, tap the **Send** icon.
7. To return to the main screen, press the **HOME** key.

3.12 PERSONALIZE WITH RINGTONES AND MORE

A. Personalize with Ringtones
1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Slide your finger to the left across the screen and tap **Settings**.
4. Tap **Sound & notifications**.
5. Tap **Phone ringtone**.
6. Tap the ringtone of your preference to listen to it. Slide your finger upwards along the screen to access additional options.
7. Once you have selected the ringtone you wish to use, tap **OK**.
8. To return to the main screen, press the **HOME** key.

B. Personalize with Graphics
1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Slide your finger to the left across the screen and tap **Settings**.
4. Tap **Display**.
5. Tap **Wallpaper**.
6. Select the option that contains the graphic you wish to use.
7. Thumbnails of the available images will be displayed. Tap the one you want to use. *You may need to size and frame the image.*
8. Tap **Done** or **Set Wallpaper**.

C. Download Applications and Content
From the main screen, tap the **Play Store** icon to access Google Play™. Browse thousands of apps, games, music and more.

The Play Store
With phones powered by Android™, you can access over 1,000,000 free and pay-for apps that are available at the Play Store. To purchase content or an app from the Play Store, you will need a Gmail account and a credit or debit card. The purchases you make are a transaction between you and Google and/or the Application Developer. **Customer Care will not be able to provide technical assistance or refunds/credits for your purchases.** We suggest that before you purchase any apps, that you look at the reviews about those that you are interested in purchasing. The Play Store may allow app orders to be cancelled within 15 minutes. Please refer to the Play Store website for details. If you receive an error code during the purchase process, visit google.com/support/googleplay.

3.13 MANAGE APPLICATIONS

1. Press the **HOME** key.
2. Tap the **Apps** icon, located at the bottom of the screen.
3. Slide your finger to the left across the screen and tap **Settings**.
4. Slide your finger upwards along the screen and tap **Apps**.
5. Note the tabs at the top of the screen. Slide your finger to the left across the screen until the **RUNNING** tab is in view to see what applications are currently running.
6. Tap the application that you would like to manage and choose what you would like to do.
7. To return to the main screen, press the **HOME** key.

Applications running in the background can drain the battery and slow down the processing speed of your phone.

3.14 USE THE MOBILE INTERNET SERVICES

The TracFone Mobile Web allows you access to news, sports, weather, entertainment, and more directly from your phone. To access the Mobile Web, press the **Home** key, then tap the **Internet** icon located at the bottom of the screen.

Access and Data consumption begins when your phone makes a data connection and ends when the data connection terminates. Total Access and Data Consumption Charges will depend on the size of the content and the actual time it takes to download or transmit the content or multimedia message, and to access or view the Information Service. For additional information about Data consumption charges, refer to the latest TracFone Wireless Terms and Conditions of Service at **TracFone.com**.

IMPORTANT: After your phone is Active, it may take up to 1 hour to access Mobile Web Services.

3.15 SECURITY SETTINGS

Set your Screen Lock options

There are several security options that will protect your data and limit access to your phone. To set up your preferences:

1. Press the **Home** key > **Apps** icon > **Settings** > **Security** > **Screen lock**. Select the screen lock that you prefer.
2. Follow the on-screen prompts to set up the security option of your choice.

Forgot your security setting?

▶ If you attempt to unlock your screen with an incorrect PIN, pattern, or password, you will have to wait 30 seconds before you can try again.

▶ If you are still unable to unlock your screen, please call the Customer Care Center at 1-800-867-7183 to reset your phone. Be aware that this erases all data from the internal memory of your phone and restores the phone to the original factory settings. Once your phone is reset, you can recover your synced information by logging into your primary Gmail account.

3.16 ADDITIONAL FEATURES AND APPS

A. Access or Replace a Memory Card

Your phone accepts a memory card of up to 32GB. To access the card:

Locate the memory card compartment

1. Power your phone **OFF**.
2. Remove the back cover carefully using the notch located on the lower corner of the phone.
3. Locate the memory card compartment near the upper right corner of the phone.

Insert the card

1. Slide the memory card all the way into the slot, with the metal contacts facing down.
2. Replace the back cover and power your phone **ON**.

Remove the card

1. Slide the memory card out. *We recommend that you have your phone turned OFF.*
2. Replace the back cover and power your phone **ON**.

B. Your Music
Play and Access Your Music Files
- You can play a variety of sound files and access music files on your phone.
- You can listen to the music stored in your phone via Bluetooth.
- You can separate your music by Playlist, Tracks, Albums, Artists, Favorites and Folders.

Transfer Your Music Files
To transfer music files to a computer you will need the USB Cable provided with the phone. Refer to your computer's user guide for instructions on how to transfer content. Your phone does not support DRM protected music files*.

C. Apps
Google folder
For your convenience, there are several Google applications that are grouped into this folder on the Home screen.

File Manager
With this application you can easily access files stored on your device, including images, videos, audio, documents, sound clips, and download history. To view files: Home Screen > **Apps** icon > **File Manager**

Gesture Typing
Use this feature to input words by sliding your finger across the letters. To enable Gesture Typing: Home Screen > **Apps** icon > **Settings** > **Language & input** > **Google Keyboard** > Gesture Typing. Set your preferences from the options shown.

Mi-Moment
Use **Mi-Moment** to create, view and manage your notes. You can add audio, picture, video and other types of files to your notes, and store the notes in different folders. To access Mi-Moment: Home screen > **Apps** icon > **Mi-Moment**.

For additional information about your phone, you can view or download the manufacturer's manual at **TracFone.com**.

3.17 TIPS

▸ **To access notifications in the Notifications Panel** at the top of the screen, slide your finger from the top of the screen and drag the Bar down. All new messages and notifications will be displayed; tap the notification you wish to see for direct access to it.

▸ You can also easily access your phone's Settings by sliding down from the top of the screen and tapping on the **Settings** icon located at the top of the screen.

▸ **Your phone has several customizable screens** that give you easier access to your most commonly used content and applications.
  • Slide your finger across the screen in either direction to access the different home screens.
  • To move an icon to a particular screen, go to the screen where you want the icon to be, tap the **Apps** icon, then tap and hold the icon of the application you wish to move until it appears on the desired screen.
  • You can easily organize all your applications by putting them into folders or disabling/uninstalling them.
  • **To create an app folder:** Home screen > Press and hold an icon until the **Folder** tab appears at the top of the screen; drag it to the **Folder** icon. A new folder will be created and the icon is added into the folder. To add more icons into the folder, press and hold each icon and drag it over the folder before releasing it.
  • **To disable an app:** Home screen > **Apps** icon > Press and drag the icon to the top of the screen and then release it over the **Disable** tab.

▸ **For increased data speeds**, use a secure Wi-Fi® connection where available.

▸ **Your phone will automatically back up to your Gmail account.** In order for your contacts, paid apps, calendar, and Gmail to be restored when you set up an Android phone using the same primary Gmail account:
  1. Press the **Home** key > **Apps** > **Settings** > **Google**.
  2. Select your primary Gmail account and then tap to select the features you would like automatically backed up/synced.

▸ **Don't wait until it's too late to back up your phone! Multimedia and other files will need to be backed up manually.** To back up files like your photos and videos, search on Google Play to find the app that fits your needs. Or simply:
  1. Press the **HOME** key.
  2. Press the **Apps** icon.
  3. Slide your finger to the left across the screen and tap **Settings**.
  4. Tap **Backup & reset** for options.

▸ **A Master or Factory Data Reset** erases everything on the internal memory of your phone including the Gmail account access. You should remember your Gmail account's user name and password before performing a factory reset. After a reset is performed, you can sync your information to your phone again by logging in to your primary Gmail account from your phone.

▸ **To extend your battery life,** follow some of the tips listed below:
  • Check Running Services and close any unnecessary applications.
  • Use the **Apps** feature to end/shutdown applications that are running in the background.
  • Turn off Bluetooth® and GPS when not in use.
  • Turn off automatic application sync.
  • Set Screen Timeout to the lowest setting (factory default is 30 seconds).
  • Reduce your data usage.
  • Reduce use of the Live Wallpapers.
  • Use the factory charger provided to avoid battery damage.

Data Managing Tips

▶ Wi-Fi®: Use a secure Wi-Fi connection at home or other locations where it may be available. You can use a Wi-Fi finder app to help you locate available Wi-Fi networks. Connect to Wi-Fi before you stream music, video, and other data heavy content.

▶ AUTO UPDATES: Turn off auto updates on your apps or change your settings to update using Wi-Fi only.

▶ PHOTOS: Turn off automatic photo uploading or change your settings to upload using Wi-Fi only.

▶ EMAIL: Turn off push e-mail or set e-mail accounts to sync every hour or greater. You can also set e-mail accounts to update manually and get email only when you want it.

▶ MOBILE WEBSITES: Access the mobile website version of your choice since full websites require more data to view and browse them.

▶ BACKGROUND APPS: Turn off Apps running in the background. They constantly use data and can also slow down the processing speed of your phone.

▶ USAGE ALERTS: Download a Data Usage App to help you keep track of your data usage. With Android™ version 4.0 and later you can set a mobile data limit reminder.

For additional information about your phone, you can view or download the manufacturer's manual at **Tracfone.com**.

ZTE
HEALTH AND SAFETY INFORMATION

General Safety

🚗	Don't make or receive handheld calls while driving. Never text while driving.	⛽	Don't use at gas stations.
📵	Keep your phone at least 15 mm away from your ear or body while making calls.	☀	Your phone may produce a bright or flashing light.
🔧	Small parts may cause choking.	🔥	Don't dispose of your phone in fire.
🔇	Your phone can produce a loud sound.	🎧	To prevent possible hearing damage, do not listen at high volume levels for long periods.
🧲	Avoid contact with anything magnetic.	🌡	Avoid extreme temperatures.
💓	Keep away from pacemakers and other electronic medical devices.	💧	Avoid contact with liquids. Keep your phone dry.
➕	Power off when asked to in hospitals and medical facilities.	🔧	Don't take your phone apart.
✈	Power off when told to in aircrafts and airports.	⚠	Only use approved accessories.
💥	Power off when near explosive materials or liquids.	📵	Don't rely on your phone for emergency communications.

Radio Frequency (RF) Energy
This model phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.* Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR values for this model phone as reported to the FCC when tested for use at the ear and on the body are:
Head: 0.46 W/kg, Body: 1.14 W/kg

(Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of **http://www.fcc.gov/oet/ea/fccid/ after searching on FCC ID: SRQ-Z819L.**

*In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

For body-worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 0.6 inches (15 mm) from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 0.6 inches (15 mm) from your body when the phone is switched on.

FCC Compliance
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Hearing Aid Compatibility (HAC) Regulations for Mobile Phones
In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19-2011).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone

industry has developed ratings for some of their mobile phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label on the box. These ratings are not guaranteed. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference with hearing devices than phones that are not labeled. M4 is the better/ higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices contain telecoils.)

Your Z819L has been tested for hearing aid device compatibility and has an M4/T4 rating.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. For additional information about the FCC's actions with regard to hearing aid compatible wireless devices and other steps the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, please go to www.fcc.gov/cgb/dro.

Distraction
Driving
Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery
Full attention must be given to operating machinery in order to reduce the risk of an accident.

Product Handling
General Statement on Handling and Use
You alone are responsible for how you use your phone and any consequences of its use. You must always turn off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.
• Always treat your phone and its accessories with care and keep it in a clean and dustfree place.
• Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your operations or lower image quality.
• Clean the device and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
• Do not expose your phone or its accessories to open flames or lit tobacco products.
• Do not expose your phone or its accessories to liquid, moisture or high humidity.
• Do not drop, throw or try to bend your phone or its accessories.
• Do not paint your phone or its accessories.

• Do not attempt to disassemble your phone or its accessories. Only authorized personnel can do so.
• Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum - [5] and maximum + [50] degrees Celsius.
• Do not place your phone inside or near heating equipment or high-pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
• Please check local regulations for disposal of electronic products.
• Do not carry your phone in your back pocket as it could break when you sit down.

Small Children
Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization
To avoid the risk of demagnetization, do not allow electronic devices or magnetic media to be close to your phone for a long time.

Electrostatic Discharge (ESD)
Do not touch the SIM/SD card's metal connectors.

Antenna
Do not touch the antenna unnecessarily.

Normal Use Position
When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

Air Bags
Do not place a phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could result. Store the phone safely before driving your vehicle.

Seizures/Blackouts
The phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician.

Repetitive Stress Injuries
To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:
• Do not grip the phone too tightly.
• Press the buttons lightly.
• Use the special features that are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
• Take many breaks to stretch and relax.

Emergency Calls
This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud Noise
This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth stereo headsets or other audio devices.

Phone Heating
Your phone may become warm during charging and during normal use.

Electrical Safety
Accessories
Use only approved accessories. Do not connect with incompatible products or accessories. Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit in the battery terminals. Never puncture the surface of the battery with sharp objects.

Connection to a Car
Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products
Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

CTIA Requirements
- Do not disassemble or crush, bend or deform, puncture, or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short-circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion, or other hazard.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

Radio Frequency Interference
General Statement on Interference
Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Pacemakers
Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids
People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Devices
Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

Hospitals
Turn off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft
Turn off your wireless device whenever you are instructed to do so by airport or airline staff. Consult the airline staff about the use of wireless devices onboard the aircraft. If your device offers a 'flight mode', this must be enabled prior to boarding an aircraft.

Interference in Cars
Please note that because of possible interference with electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a handsfree kit with an external antenna is included in the installation.

Explosive Environments
Gas Stations and Explosive Atmospheres
In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment. Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas
Power off your mobile phone or wireless device when in a blasting area or in areas posted power off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.

Specifications

Handset specifications are shown in the following table.

Operating System	Android 5.1 (Lollipop)
Handset Standards	LTE/CDMA
Dimensions (H × W × D)	5.69" (H) x 2.9" (W) x 0.40" (D)
Weight	6.08 oz. (with battery)
Display	5" FWVGA 854 x 480
Camera	Rear 5 megapixel; Front 2 megapixel
Internal memory	ROM: 8GB, RAM: 1GB
Removable memory card	Supports microSDHC card up to 32GB
Battery	2,300 mAh
Continuous idle time	Up to 7 days
Continuous talk time	Up to 15 hours
WAP browser version	WAP 2.0
Bluetooth	BT 4.0
HAC	M4/T4

NOTE: The phone's talk time and idle time are based on ideal working environments. The use of extended backlighting, browser, and network conditions can reduce battery life and talk/idle time.